



# Fisheye Network Camera User Manual

V1.13

Thank you for purchasing our product. If there is any questions or requests, please do not hesitate to contact your dealer.

This manual is applicable to the Milesight H.265 Fisheye Network Camera, series are shown as follows, except where otherwise indicated.

	<b>Milesight H.265 Fisheye Network Camera</b>	
<b>Type Megapixel</b>	5MP	12MP
Fisheye Network Camera	<a href="#">MS-C5374-PB</a>	<a href="#">MS-C9674-PB</a>

This Manual explains how to use and manage Milesight Fisheye Network Camera on your network. Previous experience of networking will be of use when using the products. Please read this manual carefully before operation and retain it for future reference.

This manual may contain several technically incorrect places or printing errors, and the content is subject to change without notice. The updates will be added into the new version of this manual. We will readily improve or update the products or procedures described in the manual.

### **Copyright Statement**

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Milesight reserves the right to change this manual and the specifications without prior notice. The latest specifications and user documentation for all Milesight products are available on our official website [www.milesight.com](http://www.milesight.com)

### **Industry Canada ICES-003 Compliance:**

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme a la norme NMB-003 du Canada.



## Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss. The precaution measures are divided into “Warnings” and “Cautions”

**Warnings:** Serious injury or death may be caused if any of these warnings is neglected.

**Cautions:** Injury or equipment damage may be caused if any of these cautions are neglected.

<b>Warnings:</b> Please follow these safeguards to prevent injury or death.	<b>Cautions:</b> Please follow these safeguards to prevent potential injury or material damage.



### Warnings

- ◆ This installation must be conducted by a qualified service person and should strictly comply with the electrical safety regulations of the local region;
- ◆ To avoid risk of fire and electric shock, do keep the product away from rain and moisture before installed;
- ◆ Do not touch components such as heat sinks, power regulators, and processors, which may be hot;
- ◆ Source with DC 12V;
- ◆ Please make sure the plug is firmly inserted into the power socket;
- ◆ When the product is installed on a wall or ceiling, the device should be firmly fixed;
- ◆ If the product does not work properly, please contact your dealer. Never attempt to disassemble the camera by yourself.



### Cautions

- ◆ Make sure that the power supply voltage is correct before using the camera;
- ◆ Do not store or install the device in extremely hot or cold temperatures, as well as dusty or damp locations, and do not expose it to high electromagnetic radiation;
- ◆ Only use components and parts recommended by manufacturer;
- ◆ Do not drop the camera or subject it to physical shock;
- ◆ To prevent heat accumulation, do not block air circulation around the camera;
- ◆ Laser beams may damage image sensors. The surface of image sensors should not be exposed to where a laser beam equipment is used;
- ◆ Use a blower to remove dust from the lens cover;
- ◆ Use a soft, dry cloth to clean the surface of the camera. Stubborn stains can be removed using a soft cloth dampened with a small quantity of detergent solution, then wipe dry;
- ◆ Do not use volatile solvents such as alcohol, benzene or thinners as they may damage the surface finishes;
- ◆ Save the package to ensure availability of shipping containers for future transportation.

## EU Conformity Statement



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info).



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury(Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: [www.recyclethis.info](http://www.recyclethis.info).

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# Chapter I Product Description

## 1.1 Product Overview

Milesight provides a consistent range of cost-effective and reliable Fisheye Network Camera to fully meet your requirements. Based on embedded Linux operating system, Milesight Fisheye Network Camera could be easily accessed and managed either locally or remotely with great reliability. With built-in high-performance DSP video processing modules, the cameras pride on low power consumption and high stability. They support state-of-the-art H.265/ H.264/ MJPEG video compression algorithm and industry-leading HD dual-stream technology to achieve the highest level of video image quality under the limited network resources. It is fully functional, supporting for flexible and comprehensive alarm linkage mechanism, and features with advanced technology, bringing panoramic viewing experience. It has the effect of more than 4 regular network cameras. The ultra high resolution and latest design guarantee the detailed images and enjoy-able user-experience.

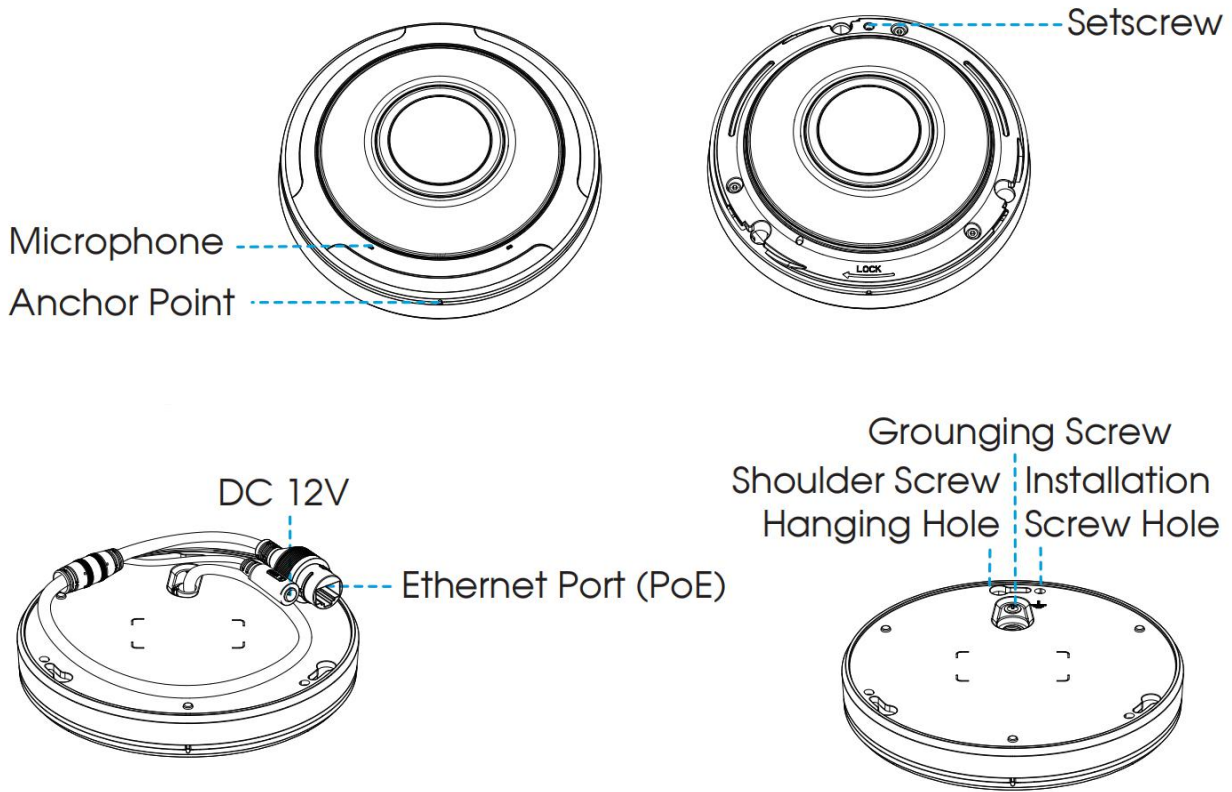
In practical applications, Milesight Fisheye Network Camera could either work independently in the LAN, or be networked to form a powerful safety monitoring system. It is widely used in fields such as finance, education, industrial production, civil defense, health care for security's sake.

## 1.2 Key Features

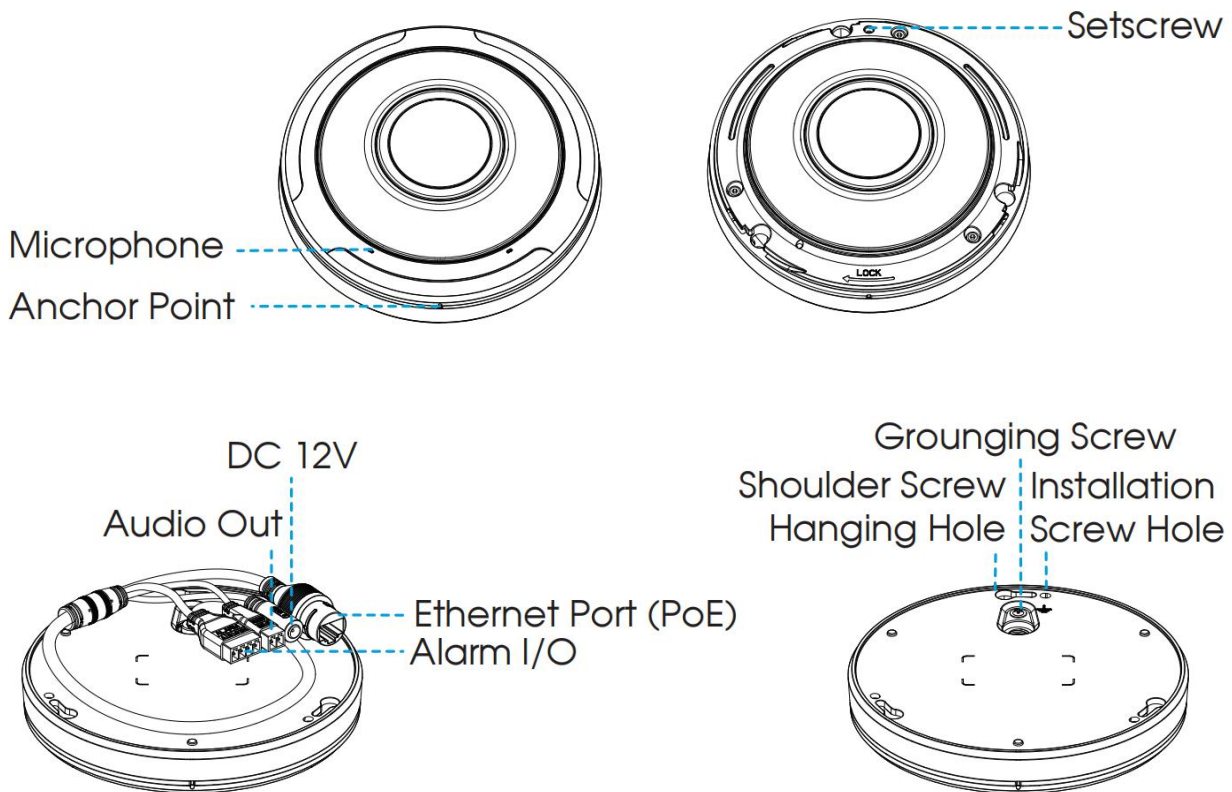
- ✧ 70% ~80% bandwidth saved by 10-level adjustable H.265+
- ✧ Up to 25fps@4000×3000
- ✧ Support Hardware Dewarping and Software Dewarping
- ✧ Support Heat Map function
- ✧ Support Auto Tracking function
- ✧ 11 display modes to meet various needs
- ✧ Equipped with Audio I/O and Alarm I/O
- ✧ IK10-rated vandal-proof metal cover, and IP67-rated weather-proof housing
- ✧ Streamlined design, exquisite appearance
- ✧ Easy to blend in with the installation environment
- ✧ 255 Preset Points and 8 Patrols
- ✧ Based on Linux OS with high reliability
- ✧ Support ONVIF Profile G & Q & S & T
- ✧ Support Plugin-Free mode
- ✧ Support activation and set-up of the security questions for cameras(V4x.7.0.69 or above)
- ✧ ICR filter with auto switch, true day/night
- ✧ UPnP protocol for the easy management of cameras
- ✧ Support Milesight DDNS
- ✧ Motion Detection, Privacy Masking, Network Fault Detection and ROI
- ✧ FTP upload, SMTP upload, SD card record and SIP function
- ✧ G.711/AAC audio compression capability
- ✧ Three-privilege levels of users for flexible management
- ✧ Micro SD/SDHC/SDXC card local storage support, expand the edge storage

# 1.3 Hardware Overview

## 1. 5MP Fisheye Network Camera



## 2. 12MP Fisheye Network Camera



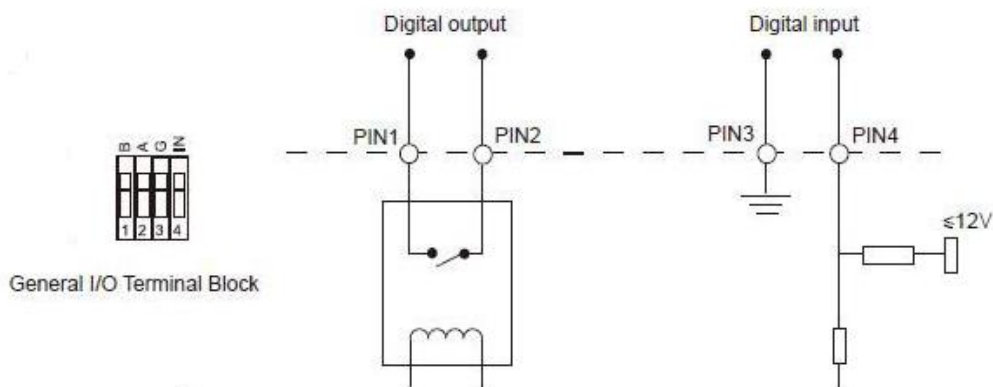


**Note:**

- 1) DC 12V and PoE are available for power supply.
- 2) Built-in SD card slot can be seen after rotating open the cover, removing the 3 screws and open the front panel.

**1.4 How to Connect to Alarm Interface**

External interface of camera is as the following, you can refer to the picture to install the external alarm device:

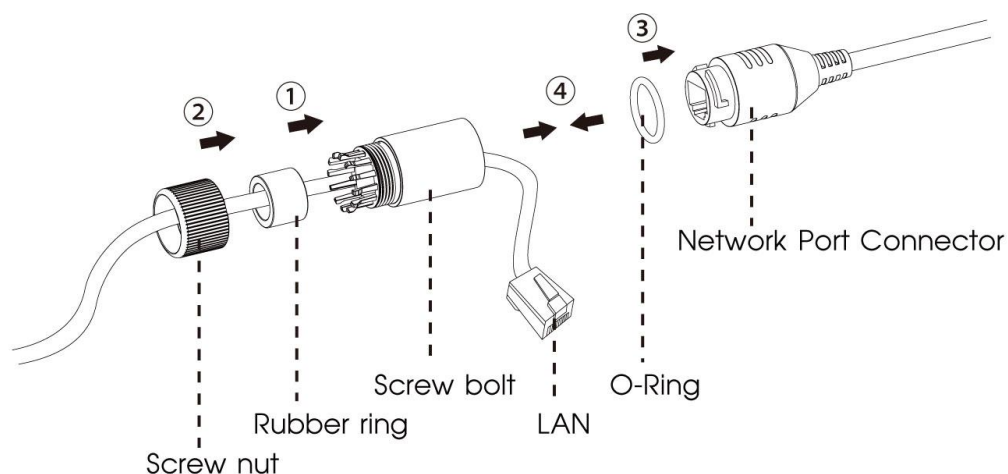


PIN1: Alarm Output NC/NO 24V DC 1A

PIN2: Alarm Output NC/NO 24V DC 1A

PIN3: Alarm Input NC/NO ≤12V

PIN4: Alarm Input NC/NO ≤12V

**1.5 How to Connect the Water-proof Connector**

Step1: Get the network cable through the screw nut, rubber ring and the screw bolt.

Step2: Insert the rubber ring into the screw bolt.

Step3: Connect the screw nut to the screw bolt.

Step4: Place the O-Ring on the network port connector.

Step5: Connect the RJ45 to the network port connector, and tighten the screw bolt and the connector.

## 1.6 System Requirements

**Operating System:** Windows XP/Vista/7/8/10/Server 2000/Server 2008

**CPU:** 1.66GHz or higher

**RAM:** 1G or higher

**Graphic memory:** 128MB or more

**Internet protocol:** TCP/IP (IPv4/IPv6)

**Web Browsers:** Internet Explorer 8.0 and above version, Mozilla Firefox, Google Chrome and Safari.

## Chapter II Network Connection

### 2.1 Setting the Camera over the LAN

Connecting the camera to a switch or a router is the most common connection method. The camera must be assigned an IP address that is compatible with its LAN.

#### 2.1.1 Connect the Camera to the PC Directly

In this method, only when the computer connected to a camera, it will be able to view the camera. The camera must be assigned a compatible IP address to the computer. Details are shown as the following figure.

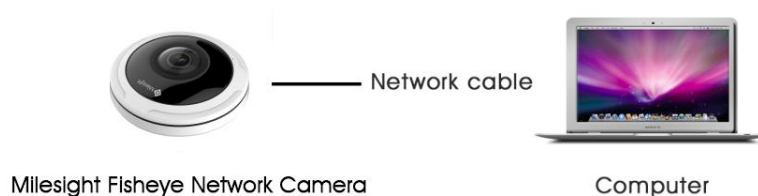


Figure 2-1-1 Connect the camera to the PC directly

#### 2.1.2 Connect via a Switch or a Router

Set network camera over the LAN via the switch or router as figure 2-1-2:



Figure 2-1-2 Connect via a switch or a Router

## 2.2 Dynamic IP Connection

### ◆ Connecting the network camera via a router

Step1: Connect the network camera to a router;

Step2: On the camera, assign a LAN IP address, a Subnet mask and a Gateway;

Step3: On the router, set port forwarding. E.g. 80, 8000 and 554 ports. The steps for port forwarding vary depending on different routers. Please look up the router's user manual for assistance with port forwarding;

Step4: Apply a domain name from a domain name provider;

Step5: Configure the DDNS settings in the setting interface of the router;

Step6: Visit the camera via the domain name.

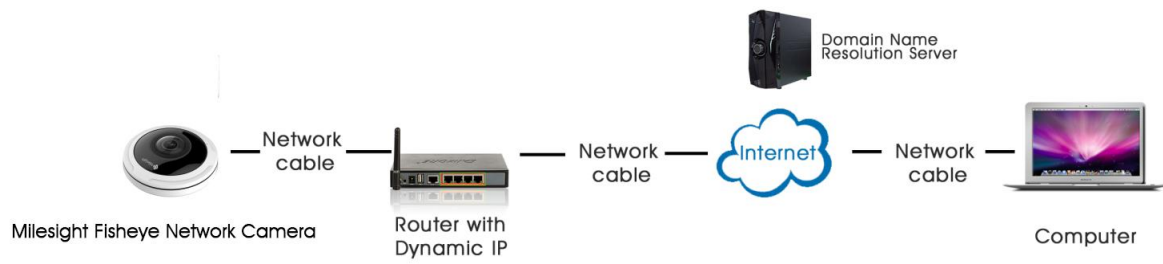


Figure 2-2 Connect the network camera via a router using dynamic IP

## Chapter III Accessing the Network Camera

The camera must be assigned an IP address to be accessible.

### 3.1 Assigning An IP Address

The Network Camera must be assigned an IP address to be accessible. The default IP address of Milesight Network Camera is 192.168.5.190.

You can either change the IP address of the camera via Smart Tools or browser. Please connect the camera in the same LAN of your computer.

#### 3.1.1 Assigning An IP Address Using Smart Tools

Smart Tools is a software tool which can automatically detect multiple online Milesight network cameras in the LAN, set IP addresses, and manage firmware upgrades. It's recommended to use when assigning IP addresses for multiple cameras.

Step1: Install Smart Tools (The software could be downloaded from our website);

Step2: Start Smart Tools, click the IPC Tools page, then enter the device information, such as IP address, MAC address, Status, Port number, Netmask, and Gateway, then all related Milesight network cameras in the same network that will be displayed. Details are shown as Figure 3-1-1;

The screenshot shows the 'IPC Tools' interface with a table of detected devices. The table has the following columns: No., Device Name, Status, MAC, IP, Port, Netmask, Gateway, Model, Run-up Time, and Version. Below the table, there are input fields for device configuration and buttons for 'Activate', 'Export Device List', and 'Modify'.

No.	Device Name	Status	MAC	IP	Port	Netmask	Gateway	Model	Run-up Time	Version
25	Network Camera	Active	1C:C3:16:22:16:7E	192.168.4.105	80	255.255.240.0	192.168.4.1	MS-C2961-RELB	2019-09-30 09:54:28	43.7.0.72-LPR1-Iran
26	Network Camera	Active	1C:C3:16:20:10:45	192.168.4.106	80	255.255.240.0	192.168.4.1	MS-C2961-QELPB	2019-09-29 13:58:59	43.7.0.72-LPR2-r2
27	MS-C2941-X30TPB	Active	1C:C3:16:25:26:81	192.168.4.111	80	255.255.240.0	192.168.9.2	MS-C2941-X30TPB	2019-09-20 18:23:27	43.7.0.72-4...
28	Network Camera	Active	1C:C3:16:26:73:76	192.168.4.122	80	255.255.240.0	192.168.4.1	MS-C8151-EPB	2019-09-20 18:23:23	43.7.0.72
29	Network Camera	Active	1C:C3:16:26:3D:...	192.168.4.123	80	255.255.255.0	192.168.4.1	MS-C2962-RELBP	2019-09-26 08:51:32	43.7.0.72-LPR1-r2
30	Network Camera	Active	1C:C3:16:21:65:71	192.168.4.137	80	255.255.240.0	192.168.4.1	MS-C4463-PB	2019-06-19 11:16:54	41.7.0.69
31	Network Camera	Active	1C:C3:16:21:0C:39	192.168.4.138	80	255.255.240.0	192.168.4.1	MS-C3762-FIPB	2019-09-11 18:14:11	41.7.0.72
32	Network Camera	Active	1C:C3:16:25:B8:...	192.168.4.144	80	255.255.240.0	192.168.9.2	MS-C5374-PB	2019-09-30 09:02:34	43.7.0.72-fsh-autotrack-a2
33	Network Camera	Active	1C:C3:16:26:43:35	192.168.4.157	80	255.255.240.0	192.168.4.1	MS-C5341-X30HPB	2019-09-25 09:00:49	43.7.0.72
34	Network Camera	Active	1C:C3:16:25:5C:97	192.168.4.160	80	255.255.240.0	192.168.5.1	MS-C8162-FPB	2019-09-29 18:15:46	43.7.0.72-test2
25	Network Camera	Active	1C:C3:16:25:0B:37	192.168.4.165	80	255.255.240.0	192.168.4.1	MS-C2841-	2019-09-26	43.7.0.72.2

1/392 Device Name: Demo-PTZ IP: 192.168.14.103 Port: 8083 Netmask: 255.255.240.0 Gateway: 192.168.14.1 DNS: 8.8.8.8

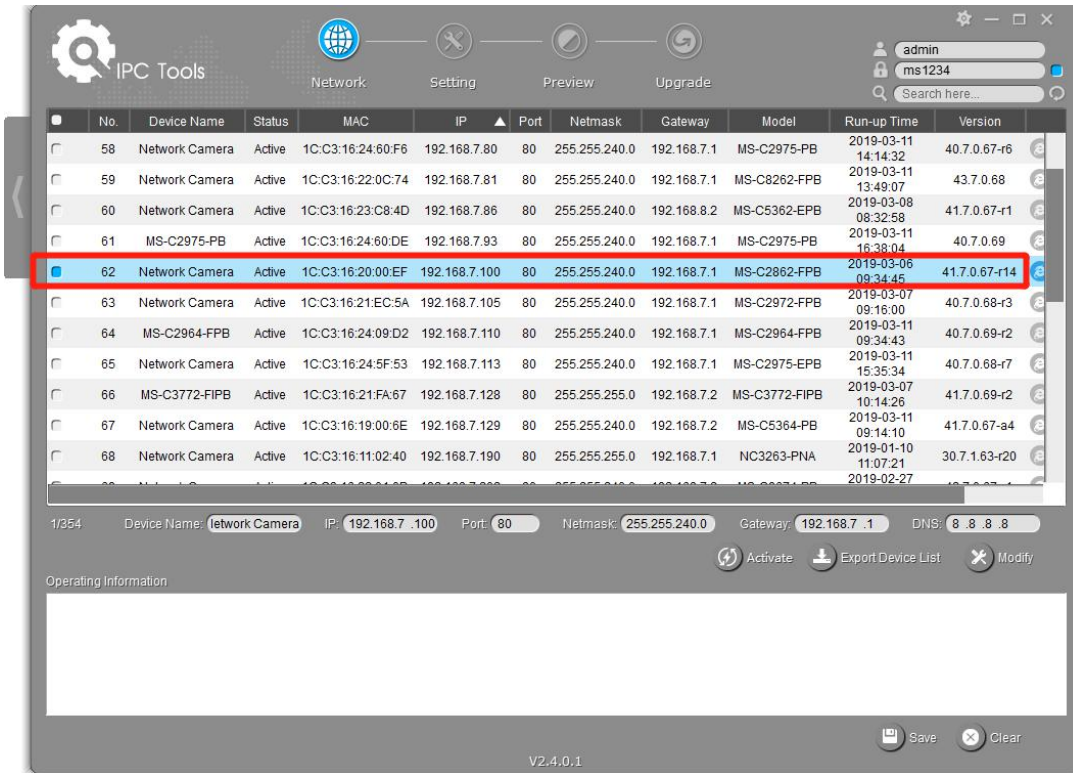
Operating Information

Activate Export Device List Modify

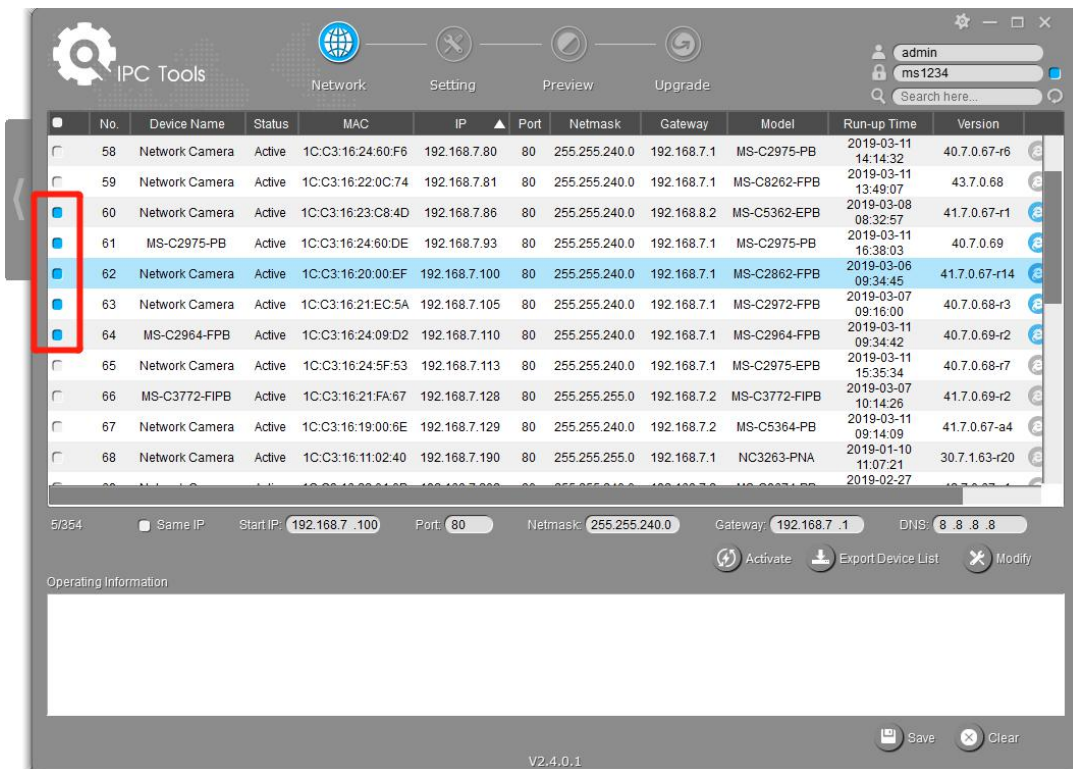
Save Clear

V2.4.0.1-r6

Step3: Select a camera or multiple cameras according to the MAC addresses;



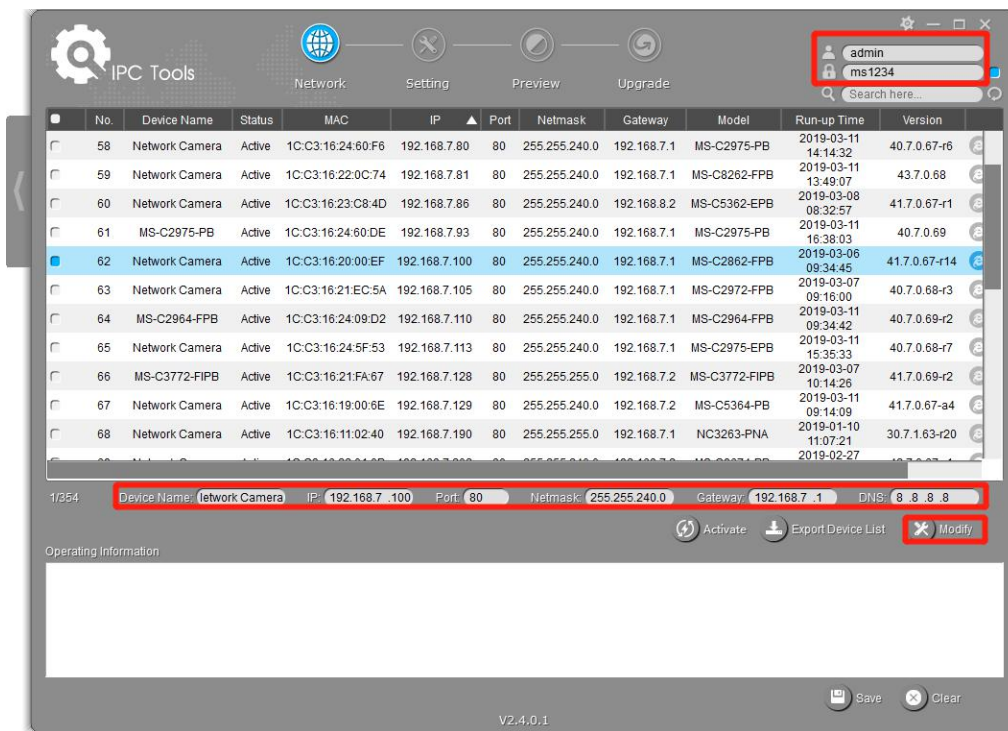
Select single camera



Select multiple cameras

Step4: If the selected camera shows "Active" in the status bar, you can directly type the User Name and Password (Camera with version lower than 4x.7.0.69 is using admin/ms1234 by default), change the IP address or other network values, and then click "Modify" button;

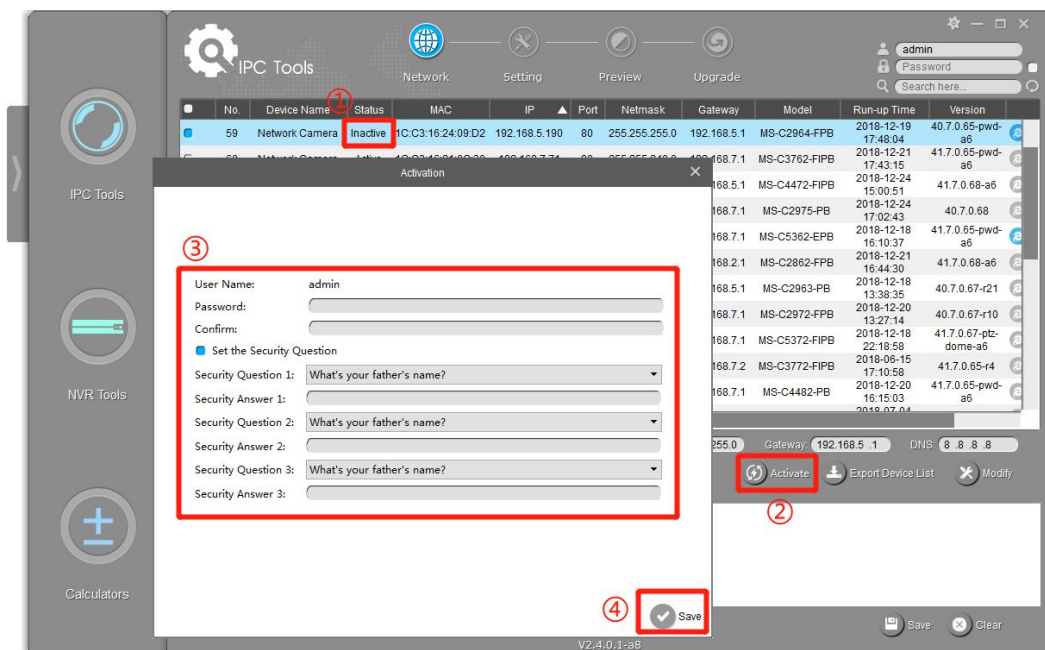




If the selected camera shows "Inactive" in the status bar(Camera with version V4x.7.0.69 or above), click to set the password when using it for the first time. You can also set the security questions when activating the camera in case that you forget the password(You can reset the password by answering three security questions correctly). Click 'Save' and it will show that the activation was successful.

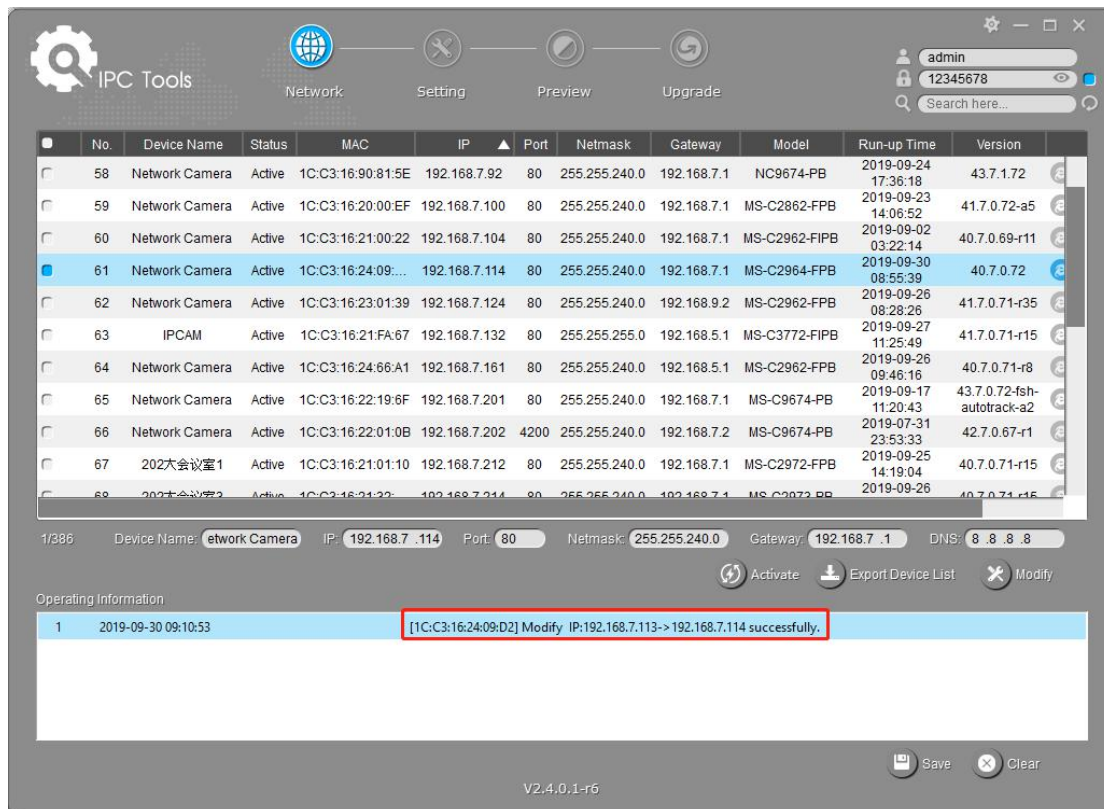
**Note:**

- (1) Password must be 8 to 32 characters long, contain at least one number and one letter.
- (2) You need to upgrade Smart Tools version to V2.4.0.1 or above to activate the camera.



After activation, you can change the IP address or other network values, and then click "Modify" button.

Step5: Change the IP address successfully;



Step6: By double clicking the selected camera or the browser of interested camera, you can access the camera via web browser directly. The Internet Explorer window will pop up.



More usage of Smart Tools, please refer to the **Smart Tools User Manual**.

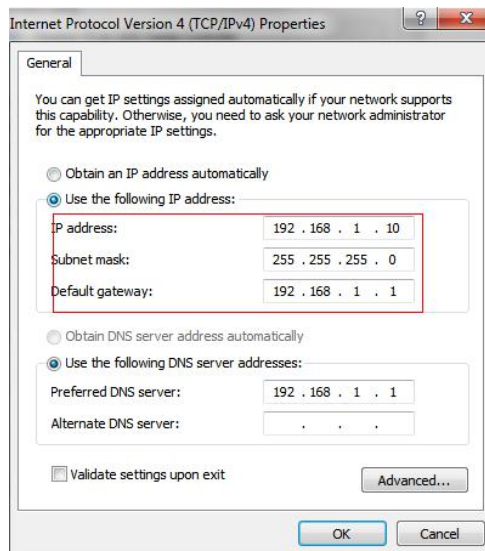
### 3.1.2 Assign An IP Address via Browser

If the network segment of the computer and that of the camera are different, please follow the steps to change the IP address:

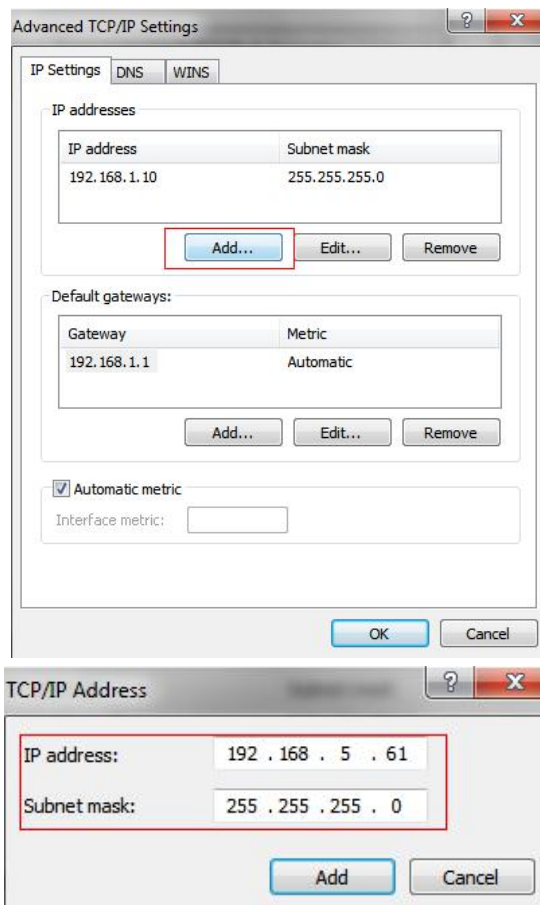
Step1: Change the IP address of computer to 192.168.5.0 segment, here are two ways as below:



- a. Start → Control Panel → Network and Internet Connection → Network Connection → Local Area Connection, and double click it. (Refer to Figure 3-1-8);



- b. Click “Advanced”, and then click “IP settings” → “IP address” → “Add” (See Figure 3-1-9). In the pop-up window, enter an IP address that in the same segment with Milesight network camera ( e.g. 192.168.5.61, but please note that this IP address shall not conflict with the IP address on the existing network);



Step2: Start the browser. In the address bar, enter the default IP address of the camera:

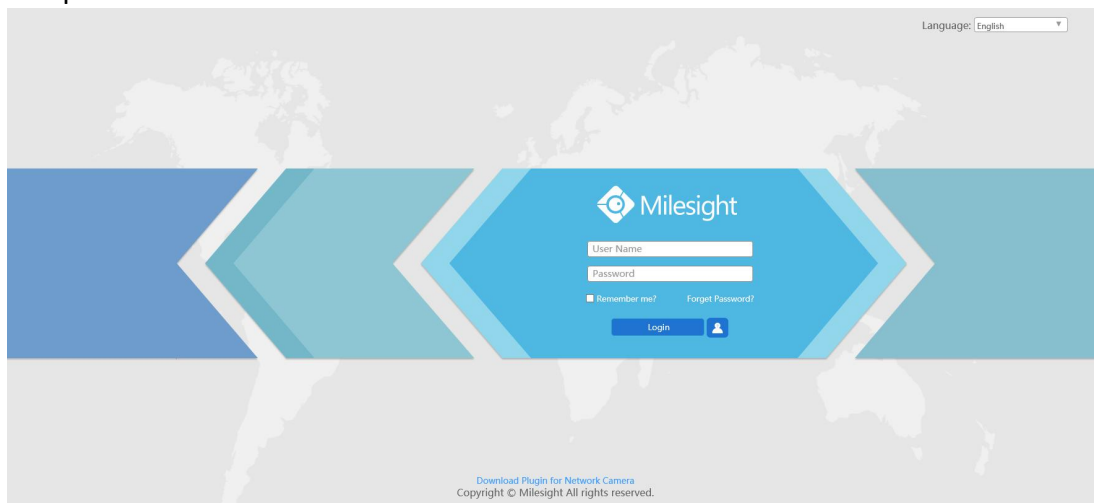
<http://192.168.5.190>;

Step3: If the camera's firmware version is lower than V4x.7.0.69, it will directly display the login

page, enter the user name and password when the LOGIN page appears;

Default user name: **admin**

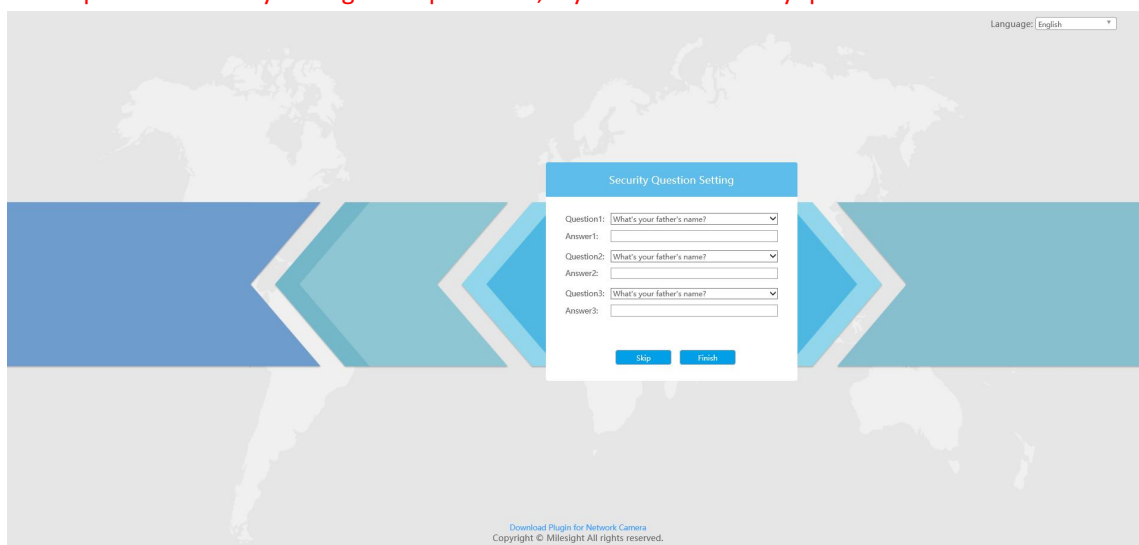
Default password: **ms1234**



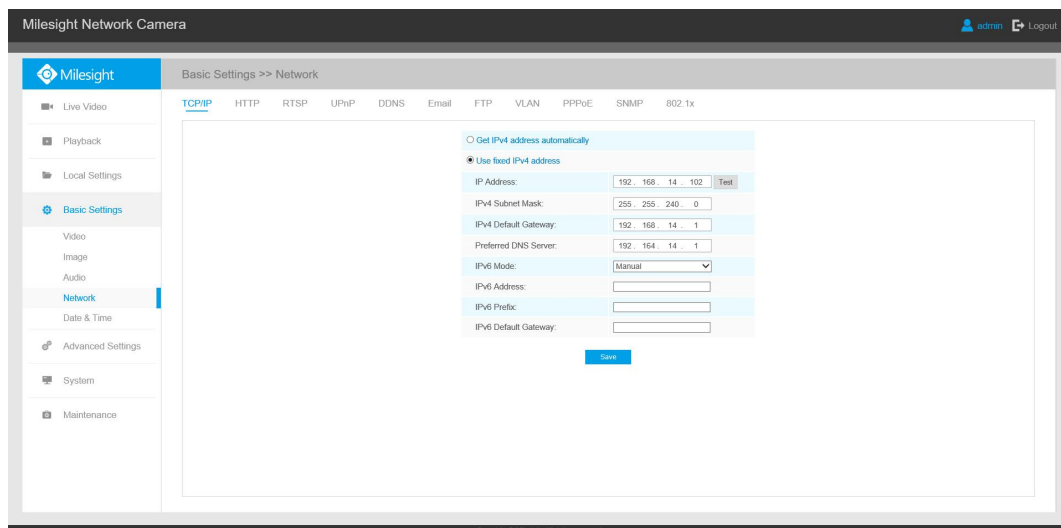
If the camera's firmware version is V4x.7.0.69 or above, you need to set the password first when using it for the first time. And you can also set three security questions for your device after activation. Then, you can log in the device with You can log in to the camera with the username(admin) and a custom password.

**Note:**

- (1) Password must be 8 to 32 characters long, contain at least one number and one letter.
- (2) You can click the "forget password" in login page to reset the password by answering three security questions when you forget the password, if you set the security questions in advance.



Step4: After login, please select "Configuration" → "Basic Settings" → "Network" → "TCP/IP". The Network Settings page appears (Shown as below Figure);



Step5: Change the IP address or other network values. Then click “Save” button;

Step6: The change of default IP address is completed.

## 3.2 Accessing from the Web Browser

The camera can be used with the most standard operating systems and browsers. The recommended browsers are Internet Explorer, Firefox, Chrome, Microsoft Edge, Safari.

### 3.2.1 Access with Plugin

Currently you can only access the camera with plugin via Internet Explorer.

#### Access over IE Browser

Before using the browser to get access to your camera, you need to install the MsActiveX firstly. You can refer the steps as follows:

Step1: Launch the IE browser and enter the IP address of the camera;

Step2: Enter the User Name and Password and click “Login”;

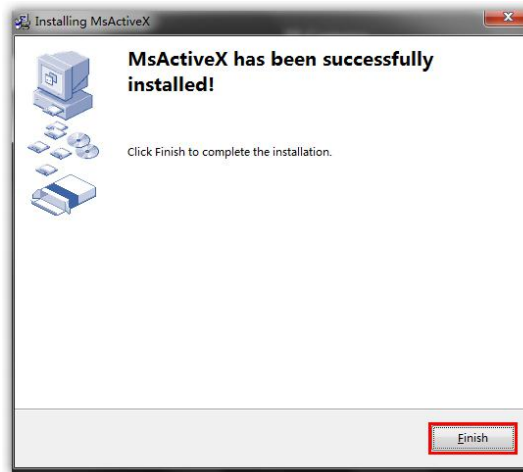
Step3: At the first time to log in the device, the browser will prompt to install Controls, please click “Click here to download and install controls manually” as Figure 3-2-1;

Click here to download and install controls manually

#### Note:

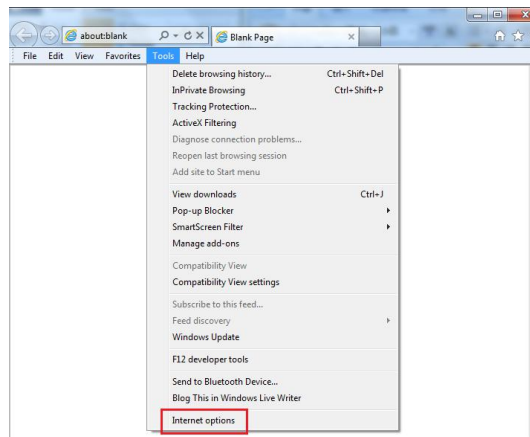
1) During installing the controls, please keep the browsers close.

Step4: Follow the prompts to install the Controls, when it`s finished, it will pop out a window as shown below. Please click “Finish” and refresh the browser, then you will see the video.

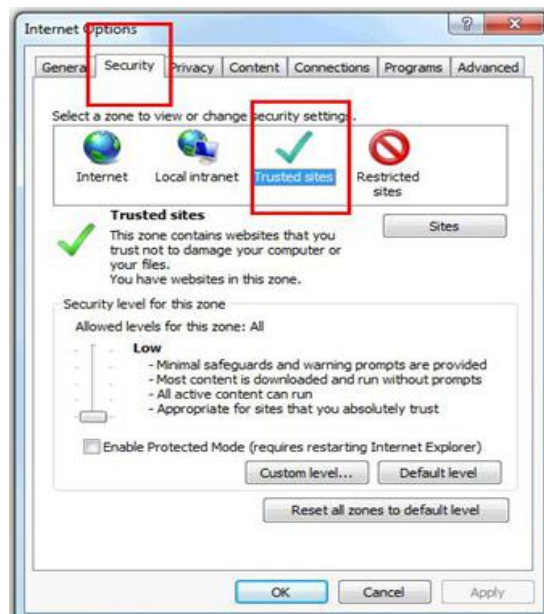


If IE9 or higher version browser is used, it is suggested that the Milesight camera web link should be added as a trusted site. See the instructions as follows:

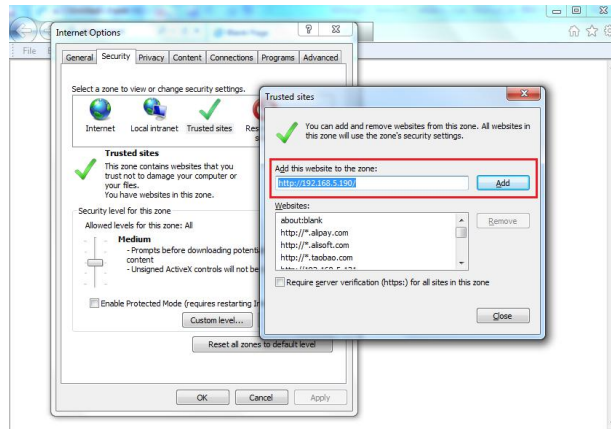
Step1: Start the IE9 or higher version browser, and select “Tools”→ “Internet Options”;



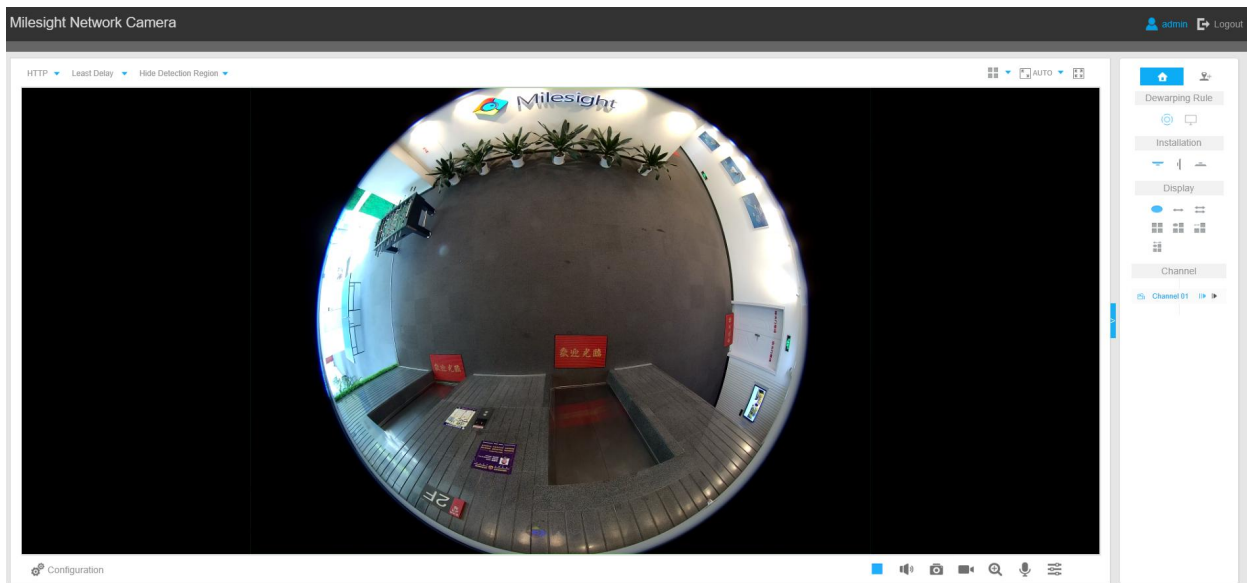
Step2: Select “Security” to “Trusted”;



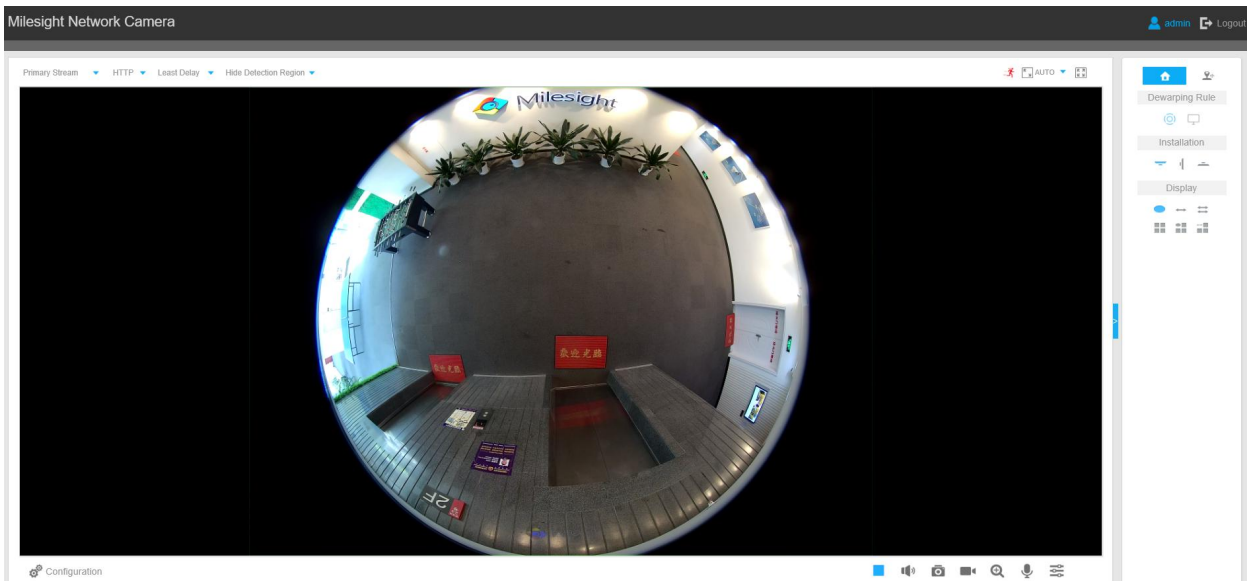
Step3: Enter the IP address of the camera in the blank and click “Add”;



Step4: Enter the IP address. After logging on network camera's web GUI successfully, user is allowed to view live video as follows.



Live View Interface (Multi-Channel Mode)



Live View Interface (Bundle-Stream Mode)

### 3.2.2 Access without Plugin

As browser security becomes more and more important, some browsers don't support installing plugin. In order to normally preview the video on the browser, Milesight upgraded the camera to support Plugin-Free Mode. In Plugin-Free Mode, you can preview the video on the browser without plugin. Currently Plugin-Free Mode is supported in Firefox & Google Chrome & Safari & Edge browser for Windows system, MAC system, iOS system and Android system. Both H.265&H.264 video codec are supported in Plugin-Free Mode for camera, and it will play the secondary stream by default.

**Note:**

- 1) You need to upgrade camera to V4x.7.0.70 or above to use Plugin-Free Mode.
- 2) For the firmware which below V4x.7.0.74, please upgrade the Network Camera to V4x.7.0.74 or above (Please upgrade the browser to the latest version).
- 3) For V4x.7.0.74 or above, you can enjoy Plugin-Free Mode without any configuration about the browser (Please upgrade the browser to the latest version).

You can preview the video without plugin by selecting Plugin-Free Mode in Live View interface.



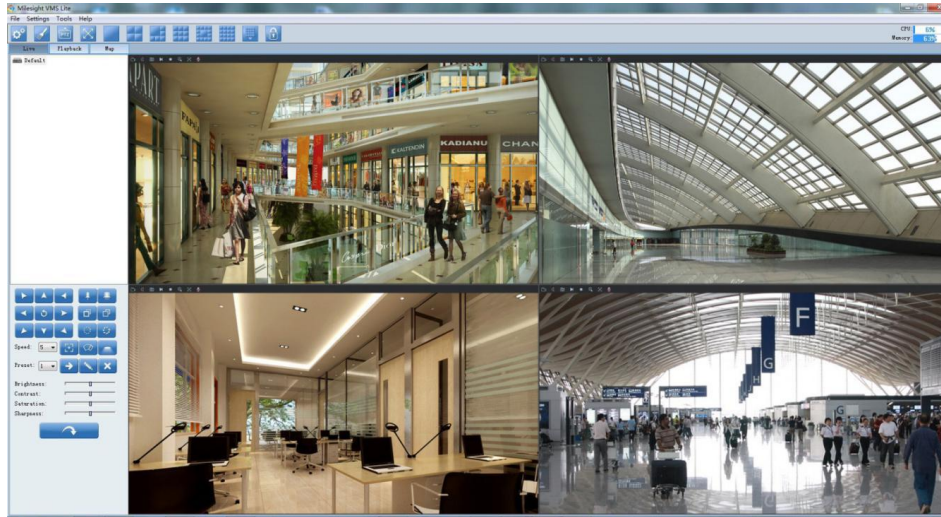
It supports previewing the video in Live View and other setting interfaces.

### 3.3 Accessing from Milesight VMS (Video Management Software)

Milesight VMS(ONVIF compatible) is a handy and reliable application designed to work with network cameras in order to provide video surveillance, recording settings and event management functions. The interface of Milesight VMS is very easy to use, intuitive, with easy access to the most common activities, such as viewing live video, searching through recordings and exporting videos and snapshots. It's able to be integrated with other devices through ONVIF. It is designed to work on Windows XP/ 7/ 8/ Vista/ Server 2000/ Server 2008. The software could be downloaded from our website [www.milesight.com](http://www.milesight.com).

Please install Milesight VMS; then launch the program to add the camera to the channel list. For detailed information about how to use the software, please refer to user manual of Milesight VMS.

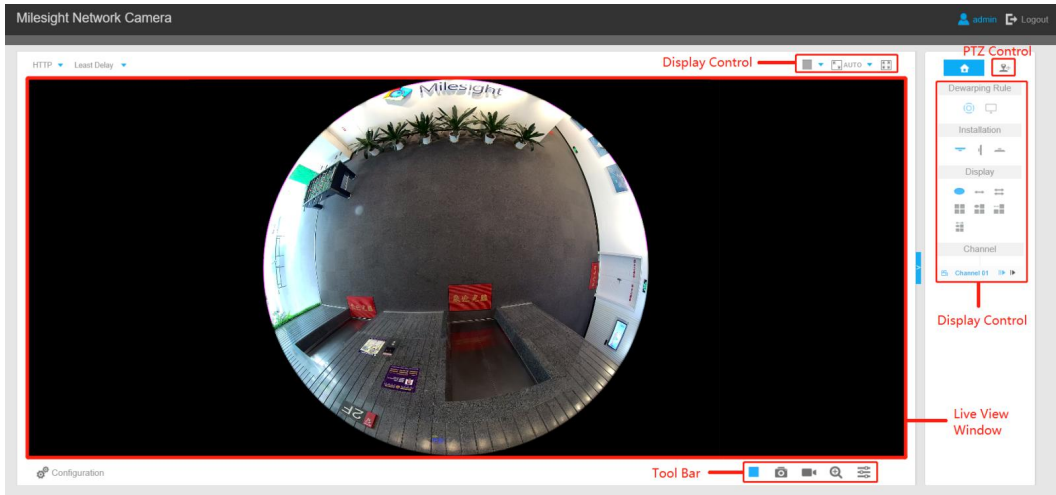




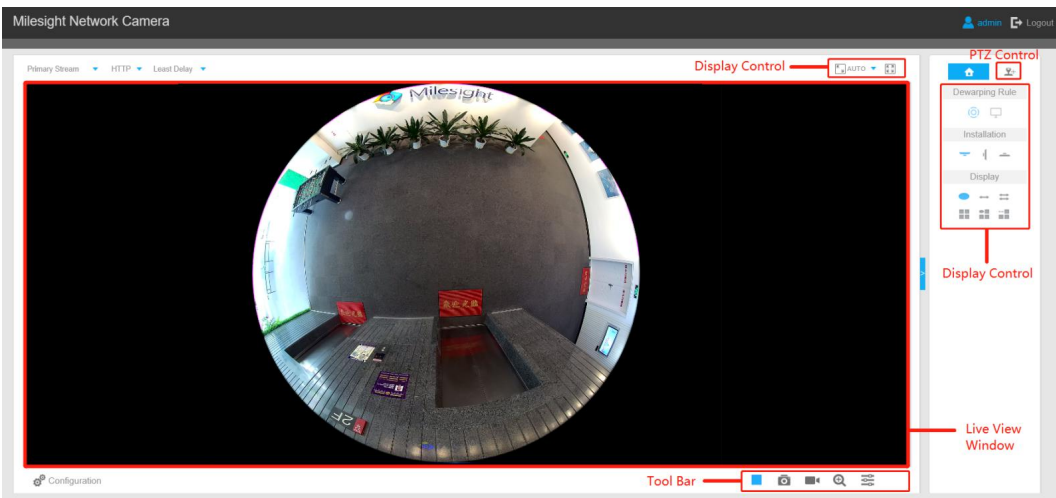
# Chapter IV System Operation Guide

## 4.1 Live Video

After logging in the network camera web GUI successfully, you are allowed to view live video as follows.



Live view interface (Multi-Channel Mode)



Live view interface (Bundle-Stream Mode)















## 4.1.1 Operations on Live View Page

### Display Control

Display Control allows you to select install type, display mode, window screen and channel of live view.

Table 4-1-1 Description of Display Control buttons

Item	Parameter	Description
Dewarping Rule	 On-board Dewarping	Click to select on-board dewarping mode.
	 Client-side Dewarping	Click to select client-side dewarping mode.
Installation	 Ceiling Mounting	Click to select ceiling mounting.
	 Wall Mounting	Click to select wall mounting.
	 Flat Mounting	Click to select flat mounting.
Display	 10	Select live view of original fisheye view.
	 1P	Select live view of 360° panoramic view.
	 2P	Select live view of two 180° panoramic views.
	 4R	Select live view of four regional views.
	 103R	Select live view of one original fisheye view and three regional views.
	 1P3R	Select live view of one 360° panoramic view and three regional views.

	(Only for Hardware Dewarping)	
	 101P3R (Only for Multi-Channel Mode of Hardware Dewarping)	Select live view of one original fisheye view, one 360° panoramic view and three regional views.
	 1P1R (Only for Software Dewarping)	Select live view of one 360° panoramic view and one regional view.
	 1P4R (Only for Software Dewarping)	Select live view of one 360° panoramic view and four regional views.
	 1P6R (Only for Software Dewarping)	Select live view of one 360° panoramic view and six regional views.
	 1O8R (Only for Software Dewarping)	Select live view of one original fisheye view and eight regional views.
Channel	 (Only for Multi-Channel Mode)	Click to play this channel on any window of live view.
Window	 Window Layout (Only for Multi-Channel Mode)	Click to set window layout to “1*1”/ “2*2”/ “1+4”.
	 Window Size	Click to display images at a window size.
	 Real Size	Click to display images at a real size.
	 Full Screen	Click to display images at full-screen.

**Note:**

- A. Original fisheye view: the whole wide-angle view of the fisheye camera is displayed.
- B. Panoramic view: the round fisheye image is transformed to rectangular image by certain calibration methods.

C. Regional view: the close-up view of defined area in the original fisheye view or panoramic view.







D. Select the Installation, Display mode and the most appropriate Window Layout in sequence.

## Live View Window

Display live video on the window.

## Tool Bar

Table 4-1-2 Description of Tool Bar buttons

No.	Parameter	Description
1		Start/Stop all live view
2	 Capture	Click to capture the current image and save to the configured path. The default path is C:\VMS\+-1\ IMAGE-MANUAL
3	 Start Recording	Click to start recording video and save to the configured path. The default path is C:\VMS\+-1\MS_Record. Click again to stop recording
4	 Saving Path Settings	Set the saving path for captured images and video recordings of operating on the live view
5	 Enable Digital Zoom	When it is enabled, you can zoom in in a specific area of video image with your mouse wheel
6	 Image Config	<b>Brightness:</b> Adjust the Brightness of the scene
		<b>Contrast:</b> Adjust the color and light contrast
		<b>Saturation:</b> Adjust the Saturation of the image. Higher Saturation makes colors appear more "pure" while lower one appears more "wash-out"
		<b>Sharpness:</b> Adjust the Sharpness of image. Higher Sharpness sharps the pixel boundary and makes the image looks "more clear"
		<b>2D DNR/3D DNR:</b> Adjust the noise reduction level
		<b>Default:</b> Restore brightness, contrast and saturation to default settings







**Note:**

It will capture images and record videos of first channel by default, you can also capture images and record videos of specified channel manually.

## PTZ Control









PTZ Control allows you to use pan/tilt/zoom/preset/patrol function of PTZ, and set PTZ speed.

Table 4-1-3 Description of PTZ Control buttons

No.	Parameter	Description
1	 <p>PTZ Control</p>	Navigation key is used to control the direction. The rotation key is used for auto-rotation.
2	 <p>PTZ Speed</p>	To adjust the speed of pan/tilt movements, from 1 to 10
3		Click to zoom in and zoom out
4	 <p>Preset</p>	Enable to set 255 preset positions for each regional view channel
5	 <p>Patrol</p>	Enable to set 8 patrol paths for each regional view channel
6	 <p>Auto Tracking</p>	With this option enabled, the camera can perform the digital Pan/Tilt/Zoom to track the moving objects automatically. <p><b>Note:</b></p> ①Auto Tracking is only supported in <b>regional views</b> . ②Auto Tracking is only supported in <b>ceiling mounting mode of on-board dewarping mode</b> .

## Other

Table 4-1-4 Description of other buttons/icons

No.	Parameter	Description
1	 (Only for Bundle-Stream Mode)	Choose <b>Primary Stream/Secondary Stream</b> to show on the current video window
2		<b>TCP:</b> More reliable connection; <b>UDP:</b> More instantaneous connection, but if you cannot get the live view successfully, please turn into TCP connection. <b>HTTP:</b> Faster and safer connection especially in Internet environment.
3		<b>Least Delay:</b> The most instantaneous mode in the three modes; <b>Balanced:</b> A balanced mode between Least Delay and Best Fluency, maintains the fluency while keeps an acceptable delay; <b>Best Fluency:</b> The most fluent mode in the three modes.
4		<b>Configuration:</b> Click to access the configuration page.
5	 Recording	When recording, the icon will turn red.
6	 Alarm	When an alarm of Smart Event was triggered, the icon appears
7	 Alarm	When an alarm of Motion Detection was triggered, the icon appears
8	 Alarm	Except for the two kinds of alarms above, when other alarms were triggered, the icon appears

#### 4.1.2 Set / Call a preset / Patrol


A preset is a predefined image position. You can click the call button from the preset list to quickly go to the desired image position.

##### Set a preset:

Step1: In the PTZ control panel, select a preset number from the preset list;



Step2: Use the PTZ control buttons to move the lens to the interested position;

Step3: Click  to save the setting of the current preset;

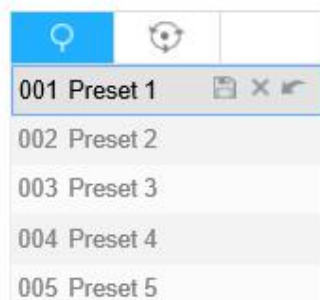
Step4: Click  to delete the chosen preset.

**Note:**

Up to 225 presets can be configured (for each regional view channel).

### Calling a preset:

Select a defined preset form the preset list and click  to call the preset.




### Set / Call a patrol

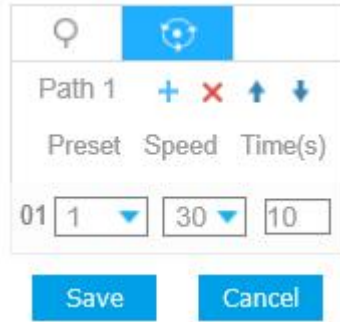
A patrol is a memorized series of preset function. It can be configured and called on the patrol setting list. You can customize up to 8 patrols and it can be configured with 48 presets. Before configuring the patrol, you should make sure that the presets you want to add to the patrol have been defined.

### Set a patrol:

Step1: In the PTZ control panel, click  to enter the patrol settings interface;

Step2: Select a patrol number, the setting icon will appear , click it;

Step3: Click  to add presets to this patrol, as shown below;



Step4: Configure the preset number, patrol speed and patrol time;

Table 4-1-5 Description of Patrol Settings

Name	Description
Patrol Speed	The speed of moving from one preset to another.
Patrol Time	The duration staying on one patrol point.

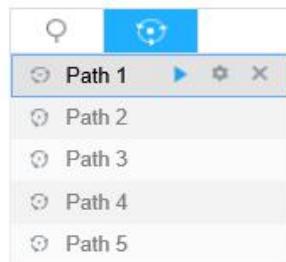
Step5: Click to save the patrol settings.

**Note:**

- A. Patrol Speed only works in Patrol mode.
- B. Patrol Time should be 0~120s.

**Call a patrol:**

In the PTZ control panel, select a defined patrol from the patrol list, and click to call the patrol, as shown below.



**Note:**

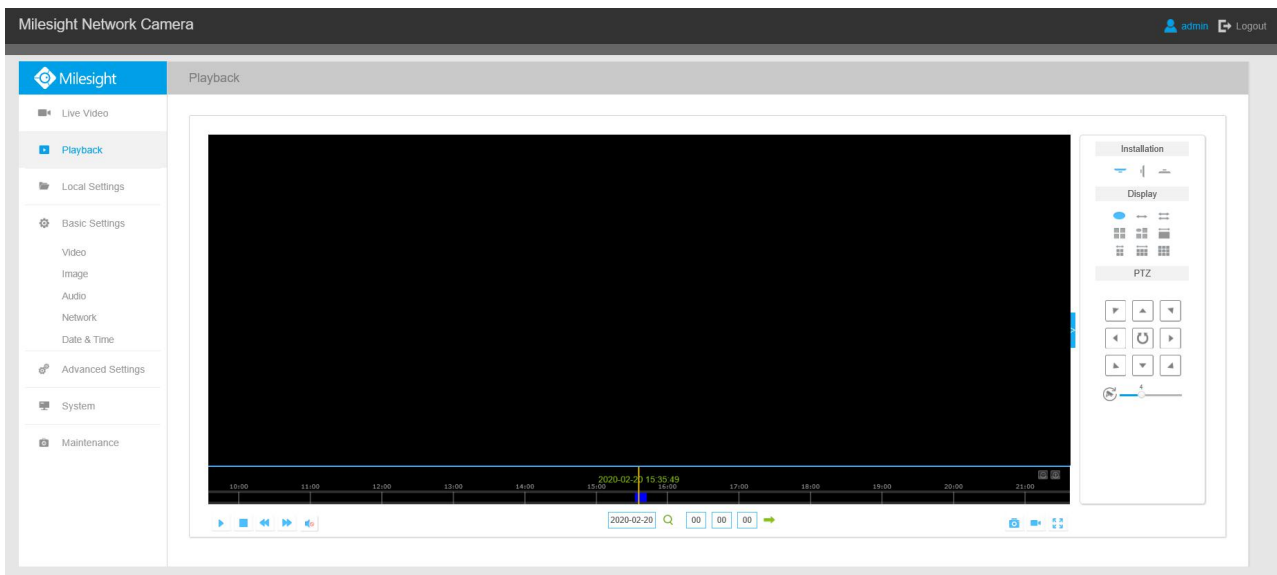
The three buttons behind the Patrol list means: Play, Set and Delete.

## 4.2 Playback

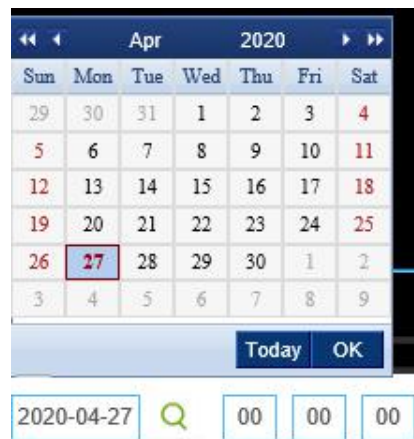
This section explains how to view the recorded video files stored in SD cards or NAS.

Step1: Click Configuration and then click Playback on the menu bar to enter playback

interface;




Step2: Click the date button, choose the date when date window pops up;



**Note:**

- 1) The date with bright red means current date; one with a dark red number and white background means weekend day; one with a dark red number and blue background means that the date is selected now.
- 2) It supports Plugin-free Playback function which allows to preview the playback without installing plugin in Firefox (Version 65 and above) & Google Chrome (Version 69 and above) ; You need to configure the browser properties before using this function. Please refer to **3.2.2 Access without Plugin** for more browser configuration.













Step3: Click  to play the video files found on this date.

The toolbar on the bottom of playback interface can be used to control playing progress.








Table 4-2-1 Description of the buttons

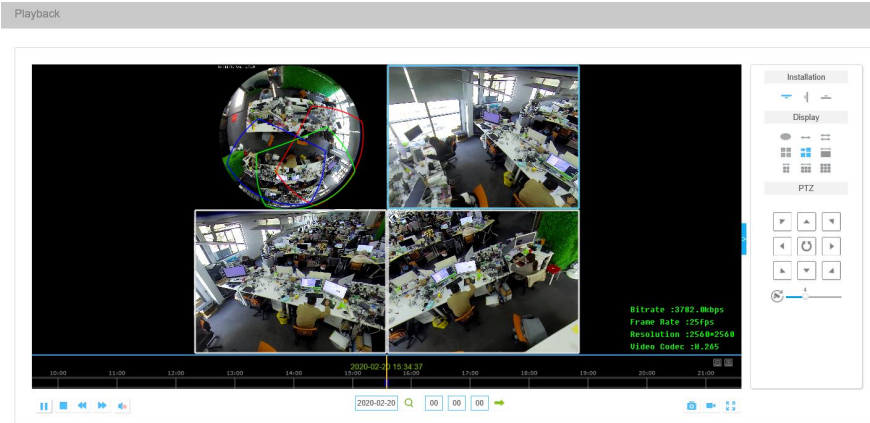
Button	Operation
	Play
	Pause
	Stop
	Speed Down
	Speed Up
	Audio On/Off
	Search
	Go To
	Time Narrow/Expand
	Start/Stop Recording
	Snapshot
	Zoom On/Off
	Full Screen

**Note:**

Drag the progress bar with the mouse to locate the exact playback point. You can also input the time and click  to locate the playback point in the *Set Playback Time* field. You can also click  to zoom out/in the progress bar.

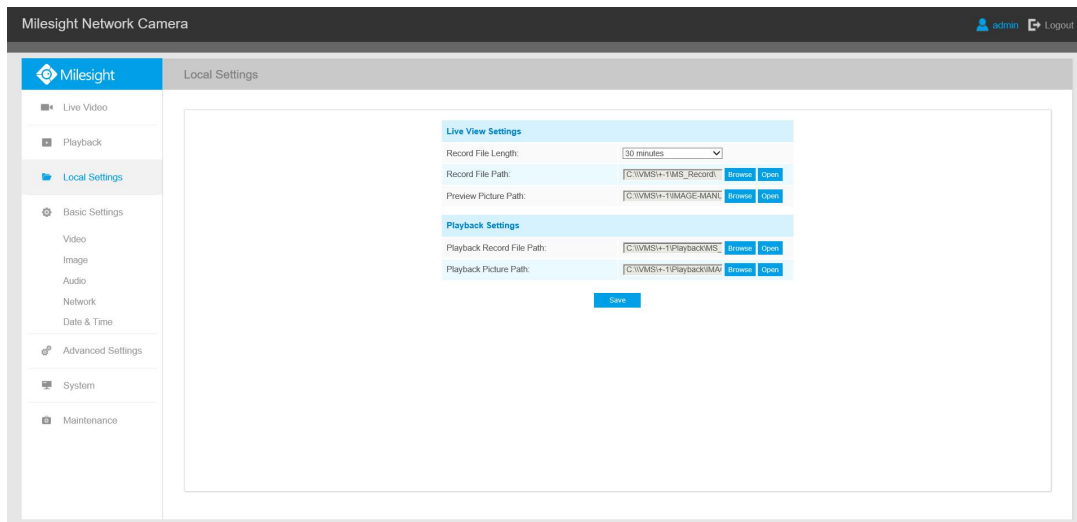


Step4: If the recording contains the original fisheye view(10), it supports client-side dewarping based on the original view in the playback interface. Click  to play the video files, then you can select different installation modes and display modes as shown below. It also supports PTZ function for panoramic view and regional views.



## 4.3 Local Settings

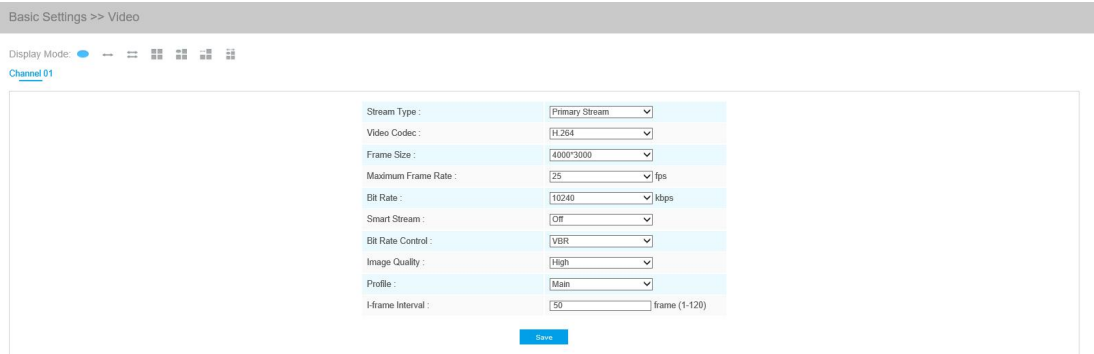
Record File Length and storage path can be customized in this setting page.



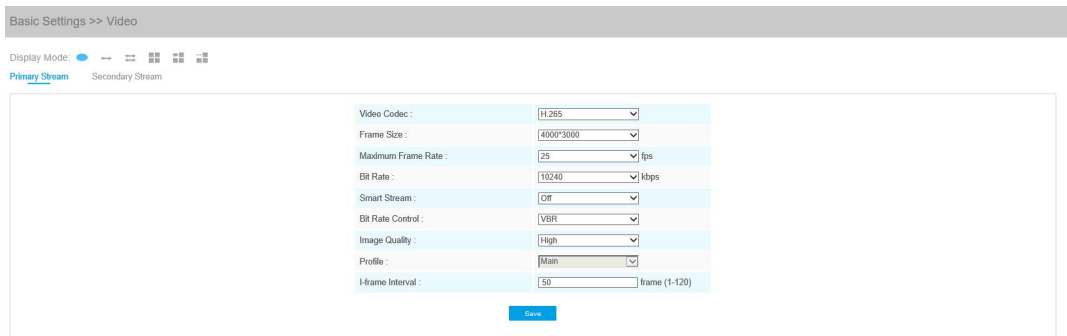
## 4.4 Basic Settings

### 4.4.1 Video

Stream parameters can be set in this module, adapting to different network environments and demands. You can set the stream parameters separately for different channels base on display mode in live view (up to 5 channels).



Stream Settings (Multi-Channel Mode)



Stream Settings (Bundle-Stream Mode)

Table 4-4-1 Description of the buttons

Parameters	Function Introduction
<p><b>Channel</b> (Only for Multi-Channel Mode)</p>	<p>The number of channels are variable according to the selected display mode.                      1O and 1P display one channel.                      2P displays two channels.                      4R, 1O3R and 1P3R display four channels.                      1O1P3R displays five channels.</p>
<p><b>Display Mode</b> (Only for Bundle-Stream Mode)</p>	<p>1O/1P/2P/4R/1O3R/1P3R are available.</p>
<p><b>Stream Type</b> (Only for Multi-Channel Mode)</p>	<p>Primary Stream/Secondary Stream are available.</p>
<p><b>Video Codec</b></p>	<p>H.265/H.264 are available.</p>
<p><b>Frame Size</b></p>	<p><b>For Multi-Channel Mode:</b>                      4000*3000, 3000*3000, 2560*2560, 2592*1944, 1944*1944, 1920*1920, 1536*1536, 1280*1280 are available frame size for original fisheye view in 1O.                      2560*2560, 1920*1920, 1536*1536, 1280*1280 are available frame size for original fisheye view in 1O3R and 1O1P3R.                      3000*752, 2592*648, 2560*640, 1920*480, 1280*320 are available frame size for 360° panoramic view in 1P, 1P3R and 1O1P3R.                      2560*640, 1920*480 are available frame size for 360° panoramic view in</p>

	<p>101P3R</p> <p>3000*1680, 2688*1520, 2592*1460, 1920*1080, 1280*720 are available frame size for two 180° panoramic views in 2P.</p> <p>1920*1080, 1280*720, 640*480 are available frame size for regional view.</p> <p><b>For Bundle Stream Mode:</b></p> <p>4000*3000, 3000*3000, 2560*2560, 2592*1944, 1944*1944, 1920*1920, 1536*1536, 1280*1280 are available frame size for 10.</p> <p>3000*752, 2592*648, 2560*640, 1920*480, 1280*320 are available frame size for 1P.</p> <p>3000*1680, 2688*1520, 2592*1460, 1920*1080, 1280*720 are available frame size for 2P.</p> <p>4000*3000, 3840*2160, 3072*1728, 2592*1944, 2304*1296 are available frame size for 4R, 103R and 1P3R.</p>
<b>Maximum Frame Rate</b>	<p>Maximum Frame Rate means maximum refresh frame rate of per second, it is variable according to the display mode selected.</p>
<b>Bit Rate</b>	<p>Set the bitrate to 16~16384 Kbps. The higher value corresponds to the higher video quality, and the higher bandwidth is required as well.</p>
<b>Smart Stream</b>	<p>Smart Stream mode remarkably reduces the bandwidth and the data storage requirements for network cameras while ensuring the high quality of images and it is a 10-level adjustable codec.</p> <p>There is an option to turn On/Off Smart Stream mode.</p> <p><b>Level:</b> Level 0~10 are available to meet your need.</p>
<b>Bit Rate Control</b>	<p><b>CBR:</b> Constant Bitrate. The rate of CBR output is constant.</p> <p><b>VBR:</b> Variable Bitrate. VBR files vary the amount of output data per time segment.</p>
<b>Image Quality</b>	<p><b>Low/Medium/High</b> are available, this item is optional only if you select VBR.</p>
<b>Profile</b>	<p>The option is for H.264. <b>Main/High/Base</b> can be selected according to your needs.</p>
<b>I-frame Interval</b>	<p>Set the I-frame interval to 1~120, 50 for the default. The number must be a multiple of the number of frames</p>

#### 4.4.2 Image

Display information, enhancement of image and Day/Night setting can be set in this module. OSD (On Screen Display) content and video time can be displayed to rich the image information.

## Display

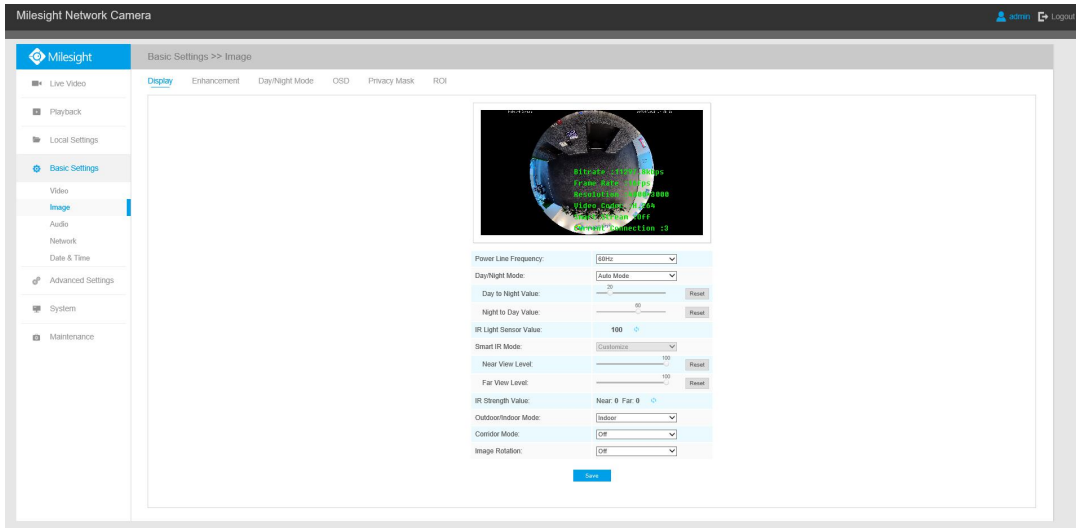


Table 4-4-2 Description of the buttons

Parameters	Function Introduction
<b>Power Line Frequency</b>	60HZ flicker for NTSC mode and 50HZ flicker for PAL mode
<b>Day/Night Mode</b>	<p>There are several parameters such as Exposure Level, Maximum Exposure Time and IR-CUT Interval, etc, associated with this mode.</p> <p><b>Night Mode:</b> Show in live view based on Night Mode settings</p> <p><b>Day Mode:</b> Show in live view based on Day Mode settings</p> <p><b>Auto Mode:</b> Show in live view based on environment, set the sensitivity for switching Day Mode to Night Mode, or Night Mode to Day Mode</p> <p><b>Customize:</b> Show in live view based on your own settings' time to start/end Night Mode</p>
<b>Day to Night Value</b>	This is the sensitivity for switching <b>Day Mode</b> to <b>Night Mode</b> . When IR Light Sensor Current Value is lower than this value, it will switch Day Mode to Night Mode.
<b>Night to Day Value</b>	This is the sensitivity for switching <b>Night Mode</b> to <b>Day Mode</b> . When IR Light Sensor Current Value is higher than this value, it will switch Night Mode to Day Mode.
<b>IR Light Sensor Value</b>	The current value of the IR light sensor
<b>Smart IR Mode</b>	<p>With the combination of the High Beam and Low Beam, The IR LEDs technology has been upgraded to provide better image clarity and quality regardless of the object distance.</p> <p>Customize mode is available.</p>
<b>IR Strength Value</b>	The current value of Low-Beams LED and High-Beams LED light value

<b>Near view level</b>	Adjust the light strength of Low-Beams LED light level from 0 to 100.
<b>Far view level</b>	Adjust the light strength of High-Beams LED light level from 0 to 100.
<b>Outdoor/Indoor Mode</b>	Select indoor or outdoor mode to meet your needs.
<b>Corridor Mode</b>	There are three options available, you can select one to meet your need <b>Off:</b> Keep the image in normal direction <b>Clockwise 90°:</b> Rotate the image by 90° clockwise <b>Anticlockwise 90°:</b> Rotate the image by 90° anticlockwise
<b>Image Rotation</b>	There are four options available, you can select one to meet your need <b>Off:</b> Keep the image in normal direction <b>Rotating 180°:</b> Upside down the image <b>Flip Horizontal:</b> Flip the image horizontally <b>Flip vertical:</b> Flip the image vertically

## Enhancement

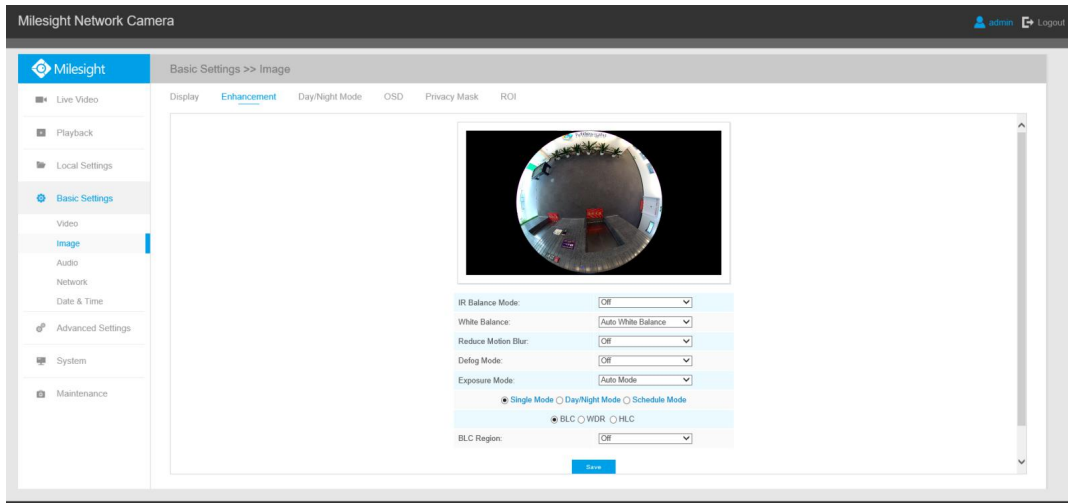


Table 4-4-3 Description of the buttons

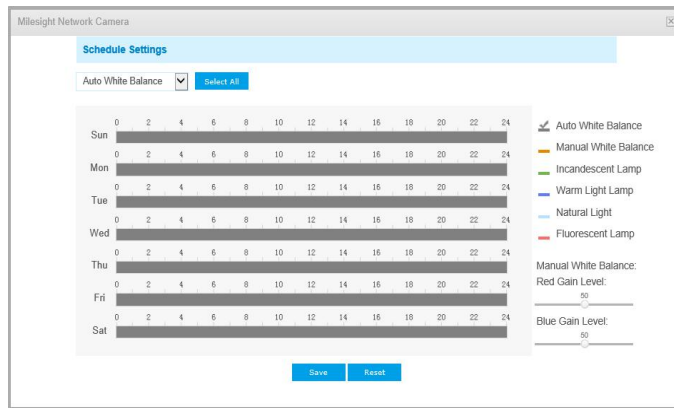
Parameters	Function Introduction
<b>IR Balance Mode</b>	There is an option to turn On/Off the IR LED. Turn IR Balance Mode on, and the IR LED will change according to the actual illumination.
<b>White Balance</b>	To restore white objects and remove color distortion cause by the light of the environment <b>Auto White Balance:</b> This option will automatically enable the White Balance function; <b>Manual White Balance:</b> Set Red Gain Level and Blue Gain Level manually; <b>Incandescent Lamp:</b> Select this option when light is similar with incandescent lamp;

	<p><b>Warm Light Lamp:</b> Select this option when light is similar with warm light lamp;</p> <p><b>Natural Light:</b> Select this option when there is no other light but natural light;</p> <p><b>Fluorescent Lamp:</b> Select this option when light is similar with Fluorescent Lamp.</p>
<b>Reduce Motion Blur</b>	<p>Enable this function to reduce the motion blur of objects effectively.</p> <p>You can adjust the deblur level from 1 to 100.</p>
<b>Defog Mode</b>	<p>This function is only for H.265 series. Better image effect in foggy weather, refers to Figure 4-4-8</p>
<b>Exposure Mode</b>	<p>Auto Mode, Manual Mode and Schedule Mode are available.</p> <p><b>Auto Mode:</b> The camera will adjust the brightness according to the light environment automatically;</p> <p><b>Manual Mode:</b> The camera will adjust the brightness according to the value you set, you can set the exposure time from 1~1/100000s, the higher the value is, the brighter the image is;</p> <p><b>Schedule Mode:</b> You can customize the schedule to enable/disable Auto Mode and Manual Mode.</p>
<b>Single Mode</b>	<p>Set single mode for BLC/WDR/HLC.</p>
<b>Day/Night Mode</b>	<p>Support BLC/WDR/HLC on Day Enhancement Mode/Night Enhancement Mode separately.</p>
<b>Schedule Mode</b>	<p>Set schedule mode for BLC/WDR/HLC.</p>
<b>BLC Region</b>	<p>Off, Customize, and Centre are available (in single mode, only enable when WDR is disable)</p> <p><b>Off:</b> Calculate the full range of view and offer appropriate light compensation</p> <p><b>Customize:</b> This option enables you to customize inclusive or exclusive region manually</p> <p><b>Centre:</b> This option will automatically add an inclusive region in the middle of the window and give the necessary light compensation</p>
<b>Wide Dynamic Range</b>	<p>This function which can capture and display both bright and dark areas in the same frame enables details of objects in both bright and dark areas to be visible.</p> <p><b>Off:</b> Disable WDR function</p> <p><b>On:</b> Enable the WDR, there are <b>Low/High/Auto</b> three levels</p> <p><b>Customize:</b> Customize the schedule to enable/disable the WDR function and set the levels with Low/High/Auto</p>
<b>Wide Dynamic Level</b>	<p>Set WDR with <b>Low/High/Auto</b> level</p>
<b>Anti-flicker Level</b>	<p>Reduce flickers that appear on screen in some lighting conditions and there are 10 levels of anti-flicker adjustments</p>
<b>High Light Compensation</b>	<p>This function is only for H.265 series to adjust the brightness to a normal range when the light is strong, refers to Figure 4-4-9</p> <p><b>Off:</b> Disable HLC function</p>

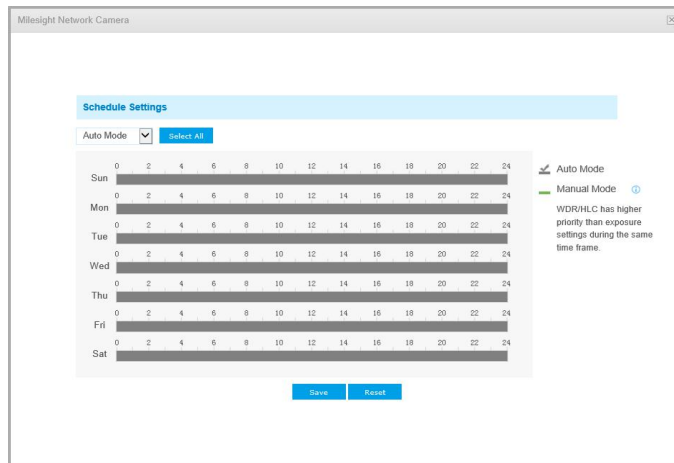
	<p><b>General Mode:</b> Enable the general mode of HLC, and there is a setting for HLC Level</p> <p><b>Enhanced Mode:</b> Enable the enhanced mode of HLC, and there is a setting for HLC Level</p>
<b>HLC Level</b>	Select level for HLC
<b>Day Enhancement Mode</b>	BLC/WDR/HLC are available.
<b>Night Enhancement Mode</b>	BLC/WDR/HLC are available.
<b>Schedule Setting</b>	Customize the schedule to enable/disable <b>BLC/WDR/HLC</b> mode

**Note:**

- 1) You can customize the schedule to enable/disable the difference White Balance modes.

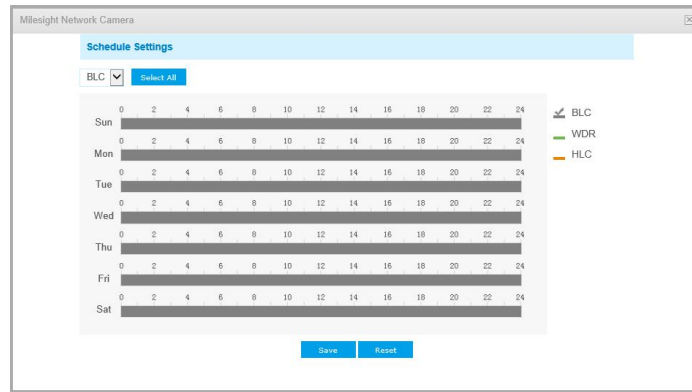


- 2) You can customize the schedule to enable/disable the difference exposure modes.



- 3) You can customize the schedule to enable/disable BLC/WDR/HLC mode.

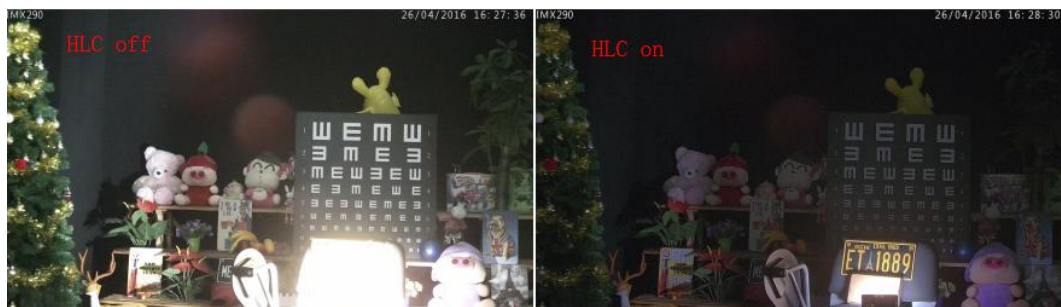




- 4) WDR/HLC has higher priority than exposure settings at the same time frame.
- 5) Defog Image.



- 6) HLC Image.



## Day/Night Mode

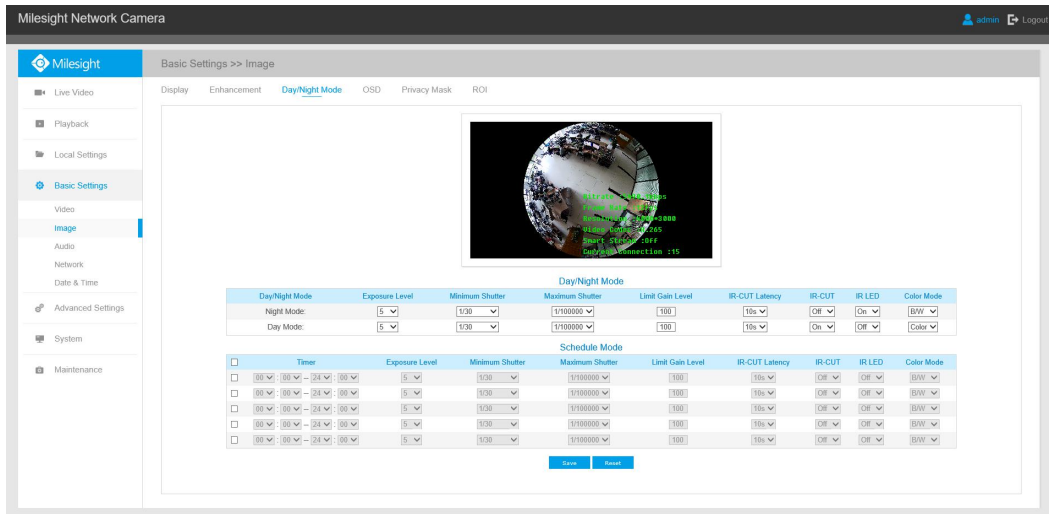


Table 4-4-4 Description of the buttons

Parameters	Function Introduction
Exposure Level	Level 0~10 are available to meet your need.
Minimum Shutter	Minimum Shutter is the same as Maximum Exposure Time. Set the minimum Shutter to $1 \sim 1/100000s$
Maximum Shutter	Maximum Shutter is the same as Maximum Exposure Time. Set the maximum Shutter to $1 \sim 1/100000s$
IR-CUT Latency	The interval time of switching one mode to another.
IR-CUT	Turn on or turn off IR-CUT.
IR LED	Choose to turn on or turn off under this mode. <b>LED off:</b> Turn off all the LEDs on the device; <b>IR LED on:</b> Turn on the IR LED;
Color Mode	Select B/W or Color mode under Day/Night mode.
Schedule Mode	By this you can customize your special demands for different time, then the Day mode and Night mode will switch automatically according to your settings.

## OSD(On Screen Display)

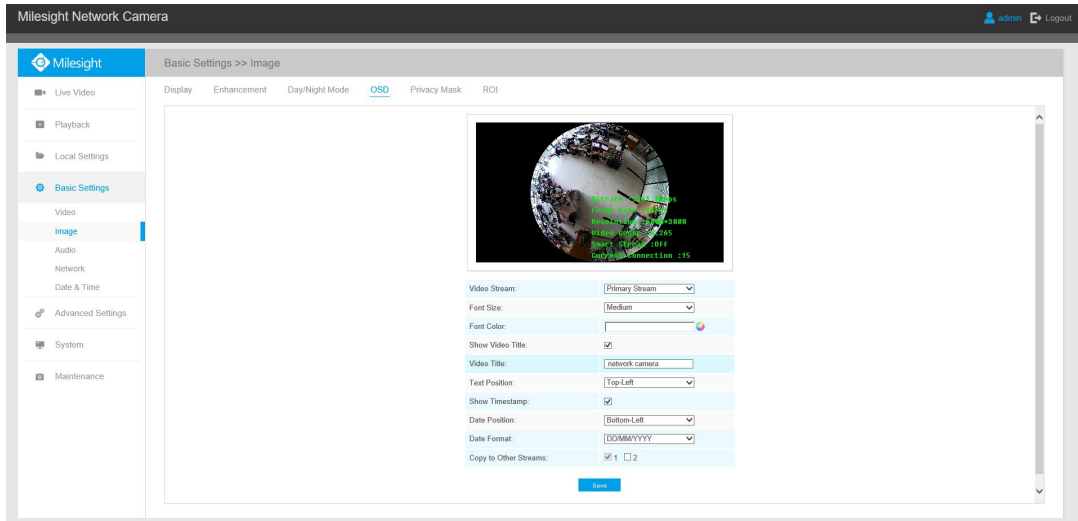


Table 4-4-5 Description of the buttons

Parameters	Function Introduction
<b>Video Stream</b>	Enable to set OSD for primary stream and secondary stream
<b>Font Size</b>	Smallest/Small/Medium/Large/Largest/Auto are available for title and date
<b>Font Color</b>	Enable to set different color for title and date
<b>Show Video Title</b>	Check the checkbox to show video title
<b>Video Title</b>	Customize the OSD content
<b>Text Position</b>	OSD display position on the image
<b>Show Timestamp</b>	Check the checkbox to display date on the image
<b>Date Position</b>	Date display position on the image
<b>Date Format</b>	The format of date
<b>Copy to Other Streams</b>	Copy the settings to other streams

## Privacy Mask

Privacy mask enables to cover certain areas on the live video to prevent certain spots in the surveillance area from being viewed and recorded. You can set 8 mask areas at most.

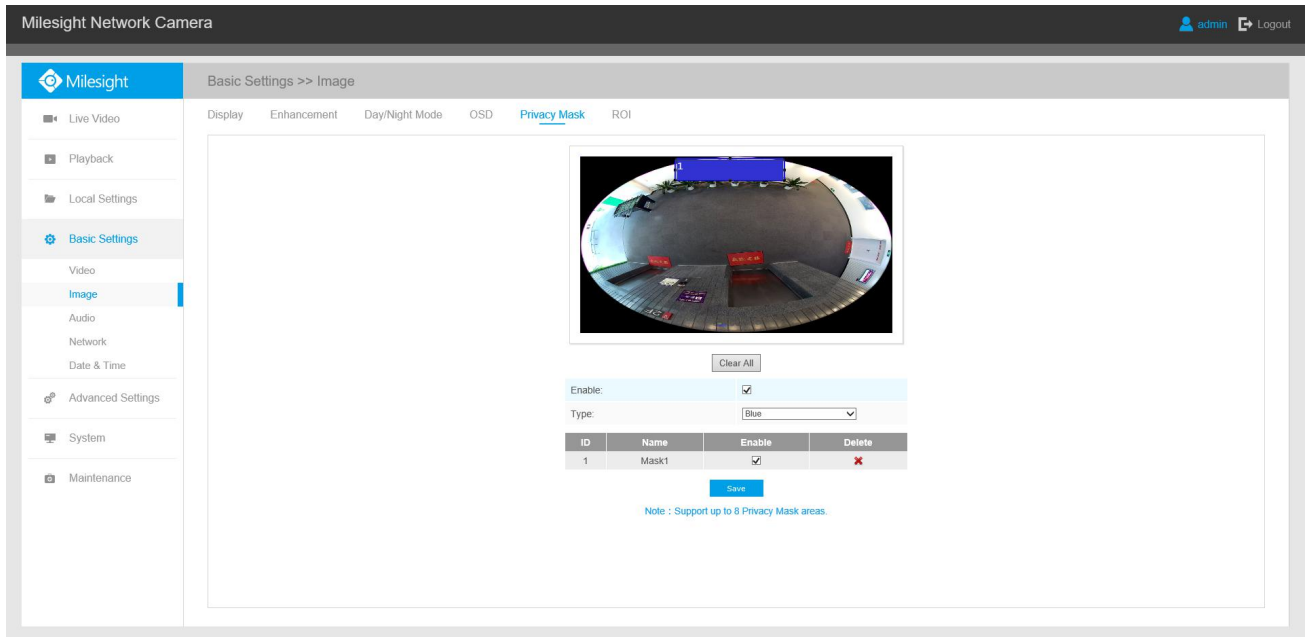


Table 4-4-6 Description of the buttons

Parameters	Function Introduction
Enable	Check the checkbox to enable the Privacy Mask function
Clear All	Clear all areas you drew before
Type	Select the color to use for the privacy areas, there are eight colors available: White, Black, Blue, Yellow, Green, Brown, Red and Violet

**Note:**

You can only set the Privacy Mask area on Fisheye View channel.

## ROI

Region of interest (often abbreviated ROI), is a selected subset of samples within a dataset identified for a particular purpose. Users can select up to 8 key regions of a scene to transmit through separate streams for targeted preview and recording.

By using Milesight ROI technology, more than 50% of bit rate can be saved and therefore less bandwidth demanded and the storage usage reduced. So according to this, you can set a small bit rate for high resolution.

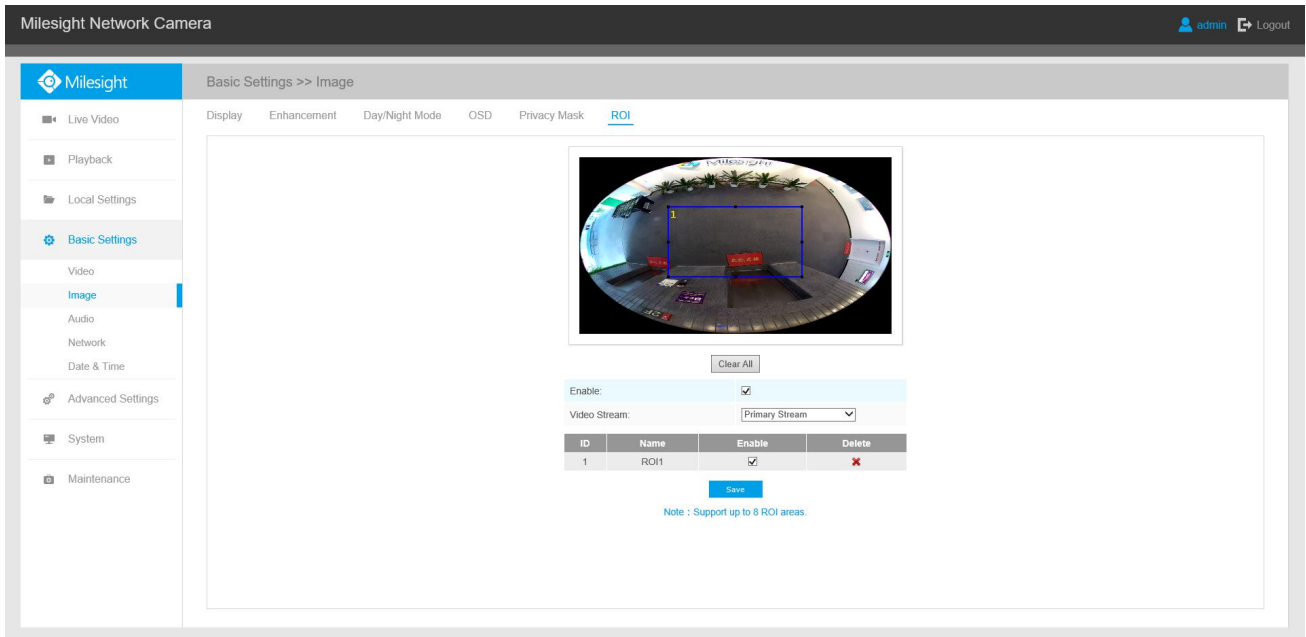


Table 4-4-7 Description of the buttons


Parameters	Function Introduction
Enable	Check the checkbox to enable the ROI function
Clear All	Clear all areas you drew before
Video Stream	Choose the Video Stream

**Note:**

- A. You can set a low bit rate. For example, you can set a bit rate of 512Kbps and a resolution of 1080P, then you can see the image quality of ROI is more clear and fluent than the other region.
- B. You can set the ROI area separately for different channels base on display mode in live view.

### 4.4.3 Audio

This audio function allows you to hear the sound from the camera or transmit your sound to the camera side. A two-way communication is also possible to be achieved with this feature. Alarm can be triggered when the audio input is above a certain alarm level you set, and configured audio can be played when an alarm occurs.



Enable Audio:   
 Audio Mode: Both Audio Input & Output

**Audio Input**

Denoise:   
 Encoding: G711-ULaw  
 Sample Rate: 8KHz  
 Input Gain: 50

**Audio Output**

Auto Gain Control:   
 Output Volume: 50

**Save**

Table 4-4-8 Description of the buttons

Parameters	Function Introduction
<b>Enable Audio</b>	Check on the checkbox to enable audio feature.
<b>Audio Input</b>	<p><b>Denoise:</b> Set it as On/Off. When you set the function on, the noise detected can be filtered.</p> <p><b>Encoding:</b> G711-ULaw, G711-ALaw, AAC LC, G722 and G726 are available;</p> <p><b>Sample Rate:</b> There are 8KHz/16KHz two options;</p> <p><b>Input Gain:</b> Input audio gain level, 0-100.</p>
<b>Audio Output</b>	<p><b>Auto Gain Control:</b> Improve the quality of audio;</p> <p><b>Output Volume:</b> Adjust volume of output.</p>

You can upload up to 5 audio files manually to Flash or SD Card on the Audio web page and you can also edit the audio file's name when upload.

Audio File Storage Type:

**Audio File Upload**

Audio File Name:

Audio File:

ID	Audio File Name	Delete
1	audio	<input type="button" value="✘"/>

Note: Only support '.wav' audio files with codec type PCM/PCMU/PCMA, 64kbps or 128kbps bitrate and no more than 500k!

**Note:**

Only support '.wav' audio files with codec type PCM/PCMU/PCMA, 64kbps or 128 kbps and no more than 500k.

### 4.4.4 Network

#### TCP/IP

Get IPv4 address automatically

Use fixed IPv4 address

IP Address:

IPv4 Subnet Mask:

IPv4 Default Gateway:

Preferred DNS Server:

IPv6 Mode:

IPv6 Address:

IPv6 Prefix:

IPv6 Default Gateway:

Table 4-4-9 Description of the buttons

Parameters	Function Introduction
Get IPv4 Address Automatically	Get an IP address from the DHCP server automatically.
Use fixed IP address	<p><b>IPv4 Address:</b> An address that used to identify a network camera on the network</p> <p><b>IPv4 Subnet Mask:</b> It is used to identify the subnet where the network camera is located</p> <p><b>IPv4 Default Gateway:</b> The default router address</p> <p><b>Preferred DNS Server:</b> The DNS Server translates the domain name to IP address</p>



	<p><b>IPv6 Mode:</b> Choose different mode for IPv6: Manual/Route Advertisement/DHCPv6</p> <p><b>IPv6 Address:</b> IPv6 Address used to identify a network camera on the network</p> <p><b>IPv6 Prefix:</b> Define the prefix length of IPv6 address</p> <p><b>IPv6 Default Gateway:</b> The default router IPv6 address</p>
--	--

**Note:**

The **Test** button is used to test if the IP is conflicting.

**HTTP**

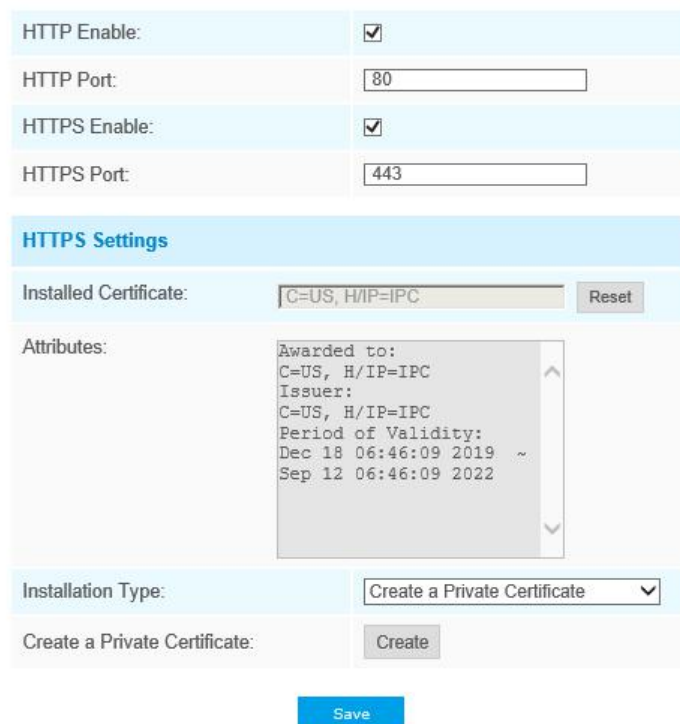


Table 4-4-10 Description of the buttons

Parameters	Function Introduction
HTTP Enable	Start or stop using HTTP.
HTTP Port	Web GUI login port, the default is 80, the same with ONVIF port.
HTTPS Enable	Start or stop using HTTPS.
HTTPS Port	Web GUI login port via HTTPS. the default is 443.
HTTP Settings	Upload and set the SSL certificate .

HTTP URL are as below:



Stream	URL
Main Stream	<a href="http://username:password@IP:port/ipcam/mjpeg.cgi">http://username:password@IP:port/ipcam/mjpeg.cgi</a>
Secondary Stream	<a href="http://username:password@IP:port/ipcam/mjpegcif.cgi">http://username:password@IP:port/ipcam/mjpegcif.cgi</a>

## RTSP

RTSP Port:	<input type="text" value="554"/> ⓘ
Playback Port:	<input type="text" value="555"/>
RTP Packet:	<input type="text" value="Better Compatibility"/> ▼
Multicast Group Address:	<input type="text" value="239 . 6 . 6 . 6"/>
QoS DSCP(0~63):	<input type="text" value="0"/>

Table 4-4-11 Description of the buttons

Parameters	Function Introduction
RTSP Port	The port of RTSP, the default is 554.
Playback Port	The port of playback, the default is 555.
RTP Packet	There are Better Compatibility and Better Performance two options. If your camera's image mess up, please switch this option.
Multicast Group Address	Support multicast function.
QoS DSCP	The valid value range of the DSCP is 0-63.

### RTSP URL for Bundle-Stream Mode are as below:


Stream	URL
Primary Stream	<a href="rtsp://IP:RTSP Port/main">rtsp://IP:RTSP Port/main</a>
Secondary Stream	<a href="rtsp://IP:RTSP Port/sub">rtsp://IP:RTSP Port/sub</a>

### RTSP URL for Multi-Channel Mode are as below:

Stream	URL
Channel 01	<a href="rtsp://IP:RTSP Port/main">rtsp://IP:RTSP Port/main</a>

Channel 02	<a href="rtsp://IP:RTSP Port/sub">rtsp://IP:RTSP Port/sub</a>
Channel 03	<a href="rtsp://IP:RTSP Port/third">rtsp://IP:RTSP Port/third</a>
Channel 04	<a href="rtsp://IP:RTSP Port/fourth">rtsp://IP:RTSP Port/fourth</a>
Channel 05	<a href="rtsp://IP:RTSP Port/fifth">rtsp://IP:RTSP Port/fifth</a>

**Note:**

- 1) Get the format of RTSP URL by clicking “” on the right side of RTSP Port.
- 2) DSCP refers to the Differentiated Service Code Point; and the DSCP value is used in the IP header to indicate the priority of the data.
- 3) A reboot is required for the settings to take effect.

## UPnP

Universal Plug and Play (UPnP) is a networking architecture that provides compatibility among networking equipment, software and other hardware devices. The UPnP protocol allows devices to connect seamlessly and to simplify the implementation of networks in the home and corporate environments. With the function enabled, you don't need to configure the port mapping for each port, and the camera is connected to the Wide Area Network via the router.

Enable UPnP:

---

**Port Mapping**

Enable Port Mapping:

Name:

Type:

Protocol Name	External Port	Internal Port	Status
HTTP	<input type="text" value="21202"/>	<input type="text" value="80"/>	Invalid
RTSP	<input type="text" value="23202"/>	<input type="text" value="554"/>	Invalid
Playback	<input type="text" value="25202"/>	<input type="text" value="555"/>	Invalid

Table 4-4-12 Description of the buttons

Parameters	Function Introduction
Enable	Check the checkbox to enable the UPnP function
Enable Port Mapping	Check the checkbox to enable the Port Mapping
Name	The name of the device detected online can be edited

<b>Type</b>	<p><b>Auto:</b> Automatically obtain the corresponding HTTP and RTSP port, without any settings</p> <p><b>Manual:</b> Need to manually set the appropriate HTTP port and RTSP Port. When choose Manual, you can customize the value of the port number by yourself</p>
-------------	--

## DDNS

DDNS allows you to access the camera via domain names instead of IP address. It manages to change IP address and update your domain information dynamically. You need to register an account from a provider.

DDNS is not running

Enable DDNS:	<input type="checkbox"/>
Provider:	ddns.milesight.com ▼
External HTTP Port :	80
External RTSP Port:	554
External Playback Port:	555
DDNS URL:	http://ddns.milesight.com/210C1E

Note: Recommend to enable and configure UPnP ports which can be used directly in DDNS.

Save

You can choose “ddns.milesight.com” as provider for DDNS. After enabling, you can access the device via the URL “http://ddns.milesight.com/MAC address” .

Table 4-4-13 Description of the buttons

Parameters	Function Introduction
<b>Enable DDNS</b>	Check the checkbox to enable DDNS service
<b>Provider</b>	Get support from DDNS provider: ddns.milesight.com, freedns.afraid.org, dyndns.org, www.no-ip.com, www.zoneedit.com. You can also customize the provider for DDNS.
<b>Hash</b>	A string used for verifying, only for "freedns.afraid.org"
<b>User name</b>	Account name from the DDNS provider, unavailable for "freedns.afraid.org"
<b>Password</b>	Account password, unavailable for "freedns.afraid.org"
<b>Host name</b>	DDNS name enabled in the account

### Note:

- 1) Please do the Port Forwarding of HTTP Port and RTSP Port before you use Milesight DDNS.
- 2) Make sure that the internal and the external port number of RTSP are the same.

## Email

Alarm video files can be sent to specific mail account through SMTP server. You must configure the email settings correctly before using it.

User Name:	<input type="text" value="hdipnc"/>
Sender Email Address:	<input type="text" value="hdipnc@sina.com"/>
Password:	<input type="password" value="*****"/>
SMTP Server:	<input type="text" value="smtp.sina.com"/>
SMTP Port:	<input type="text" value="25"/>
Recipient Email Address1:	<input type="text" value="user@domain.com"/>
Recipient Email Address2:	<input type="text"/>
Encryption:	<input type="radio"/> SSL <input type="radio"/> TLS

Table 4-4-14 Description of the buttons

Parameters	Function Introduction
<b>User Name</b>	The sender's name. It is usually the same as the account name
<b>Sender Email Address</b>	Email address to send video files attached emails
<b>Password</b>	The password of the sender
<b>SMTP Server</b>	The SMTP server IP address or host name(e.g. smtp.gmail.com)
<b>SMTP Port</b>	The port of SMTP server. The default TCP/IP port for SMTP is 25(not secured). For SSL/TLS port, it depends on the mail you use
<b>Recipient Email Address1</b>	Email address to receive video files
<b>Recipient Email Address2</b>	Email address to receive video files
<b>Encryption</b>	Check the checkbox to enable SSL or TLS if it is required by the SMTP server.

## FTP

Alarm video files can be sent to specific FTP server. You must configure the FTP settings correctly before using it.

**FTP Server Settings**

Server Address:

Server Port:

User Name:

Password:

FTP over SSL/TLS(FTPS):

**FTP Storage Settings**

Storage Path:

Parent Directory:

Alarm Action File Name:

Timing Snapshot File Name:

Pre-record:

Table 4-4-15 Description of the buttons

Parameters	Function Introduction
<b>Server Address</b>	FTP server address
<b>Server Port</b>	The port of the FTP server. Generally it is 21
<b>User Name</b>	User name used to log in to the FTP sever
<b>Password</b>	User password
<b>Storage Path</b>	Storage Path where video and image will be uploaded to on the FTP server. Four FTP storage path types are available, including Root Directory, Parent Directory, Child Directory and Customize.
<b>Parent Directory</b>	Choose IP Address/ Device Name/ Date as the folder name of Parent Directory, or customize the folder name.
<b>Child Directory</b>	Choose IP Address/ Device Name/ Date as the folder name of Child Directory, or customize the folder name.
<b>Multilevel Folder Name</b>	If the storage path is more than two levels, enter Multilevel FTP storage path here manually.
<b>Alarm Action File Name</b>	Choose the default(YYYY-MM-DD) or customize the alarm action file name.
<b>Video File Name</b>	If you choose to customize video file name, YYYY-MM-DD/ MM-DD-YYYY/ DD-MM-YYYY/ Add prefix are available.
<b>Image File Name</b>	If you choose to customize image file name, YYYY-MM-DD/ MM-DD-YYYY/ DD-MM-YYYY/ Add prefix are available.

<b>Timing Snapshot File Name</b>	Default(YYYY-MM-DD) /MM-DD-YYYY/ DD-MM-YYYY/ Add prefix/ Overwrite with the base file name are available.
----------------------------------	---

**Note:**

Parent Directory will be under Root Directory, and Child Directory will be under Parent Directory.

**VLAN**

A virtual LAN (VLAN) is any broadcast domain that is partitioned and isolated in a computer network at the data link layer (OSI layer 2). LAN is an abbreviation of local area network. VLANs allow network administrators to group hosts together even if the hosts are not on the same network switch. This can greatly simplify network design and deployment, because VLAN membership can be configured through software. Without VLANs, grouping hosts according to their resource needs necessitates the labour of relocating nodes or rewiring data links.

VLAN Enable:	<input type="checkbox"/>
VLAN ID(1~4094):	<input type="text" value="1"/>
VLAN IP:	<input type="text" value="."/>
VLAN Netmask:	<input type="text" value="."/>
VLAN Gateway:	<input type="text" value="."/>

Save

**Note:**

How to set up VLAN in switches, please refers to your switches user manual.

**PPPoE**

This camera supports the PPPoE auto dial-up function. The camera gets a public IP address by ADSL dial-up after the camera is connected to a modem. You need to configure the PPPoE parameters of the network camera.

Enable PPPoE:	<input type="checkbox"/>
Dynamic IP:	<input type="text" value="0.0.0.0"/>
User Name:	<input type="text"/>
Password:	<input type="text"/>
Confirm Password:	<input type="text"/>

Save

**Note:**

- 1) The obtained IP address is dynamically assigned via PPPoE, so the IP address always changes after rebooting the camera. To solve the inconvenience of the dynamic IP, you need to get a domain name from the DDNS provider (e.g. DynDns.com).

2) The user name and password should be assigned by your ISP.

## SNMP

You can set the SNMP function to get camera status, parameters and alarm related information and manage the camera remotely when it is connected to the network.

Before setting the SNMP, please download the SNMP software and manage to receive the camera information via SNMP port. By setting the Trap Address, the camera can send the alarm event and exception messages to the surveillance center.

SNMP v1/v2	
SNMP V1 Enable:	<input type="checkbox"/>
SNMP V2c Enable:	<input type="checkbox"/>
Write Community:	<input type="text" value="public"/>
Read Community:	<input type="text" value="private"/>
SNMP v3	
SNMP V3 Enable:	<input type="checkbox"/>
Read Security Name:	<input type="text"/>
Level of Security:	<input type="text" value="no auth,no priv"/>
Write Security Name:	<input type="text"/>
Level of Security:	<input type="text" value="no auth,no priv"/>
SNMP Port	
SNMP Port:	<input type="text" value="161"/>

Table 4-4-16 Description of the buttons

Parameters	Function Introduction
SNMP v1/2/3	The version of SNMP, please select the version of your SNMP software. <b>SNMP v1:</b> Provide no security <b>SNMP v2:</b> Require password for access <b>SNMP v3:</b> Provide encryption and the HTTPS protocol must be enabled
Write Community	Input the name of Write Community
Read Community	Input the name of Read Community
Trap Address	Set the trap address
Trap Port	Set the trap port, the default is 162
Trap Community Name	Input the trap community name
Read Security Name	Input the name of Read Security Community
Level of Security	There are three levels available: (auth, priv), (auth, no priv) and (no auth, no priv)

<b>Write Security Name</b>	Input the name of Write Security Community
<b>Level of Security</b>	There are three levels available: (auth, priv), (auth, no priv) and (no auth, no priv)
<b>SNMP Port</b>	The port of SNMP, the default is 161

**Note:**

- 1) The settings of SNMP software should be the same as the settings you configure here;
- 2) A reboot is required for the settings to take effect.

**802.1x**

The IEEE 802.1X standard is supported by the network cameras, and when the feature is enabled, the camera data is secured and user authentication is needed when connecting the camera to the network protected by the IEEE 802.1X.

Enable 802.1x:	<input checked="" type="checkbox"/>
Protocol:	EAP-MD5
Eapol Version:	1
User Name:	<input type="text"/>
Password:	<input type="password"/>
Confirm Password:	<input type="password"/>

Save

**Bonjour**

Bonjour is based on Apple's multicast DNS service. Bonjour devices can automatically broadcast their service information and listen to the service information of other devices.

If you don't know the camera information, you can use the Bonjour service on the same LAN to search for network camera devices and then to access the devices.

Enable Bonjour:	<input checked="" type="checkbox"/>
Bonjour Name:	MS-C2962-FPB-1CC316210991

Save

**RTMP**

Real-Time Messaging Protocol (RTMP) was initially a proprietary protocol for streaming audio, video and data over the Internet, between a Flash player and a server. RTMP is a TCP-based protocol which maintains persistent connections and allows low-latency communication. It can realize the function of live broadcast so that customers can log in to the camera wherever there is a network.



Enable RTMP:	<input checked="" type="checkbox"/>
Stream Type:	Secondary Stream ▼
Server Address:	rtmp://a.rtmp.youtube.com/

[Save](#)

For more information, please refer to ***Milesight-Troubleshooting-How to Use RTMP for Live Broadcast***

**Note:**

- 1) For YouTube live broadcast, if you use a newly created account to live broadcast, you need to wait for 24hrs to activate the account for using live function.
- 2) For RTMP, since G.711 is not available for YouTube, so you can only play video from Milesight Network Camera with H.264 video coding and AAC audio coding on YouTube.
- 3) Server Address in Network Camera RTMP interface needs to be filled with the format: rtmp://< Server URL >/< Stream key >, remember it needs '/' to connect between < Server URL > and < Stream key >.

#### 4.4.5 Date&Time

Current System Time	
Date:	27/04/2020
Time:	14:40:49

Set the System Time	
Time Zone:	(UTC+08:00) Singapore ▼
Daylight Saving Time:	Automatic ▼
<input checked="" type="radio"/> NTP server	
Server Address:	192.168.14.101
NTP Sync:	<input checked="" type="checkbox"/> Interval: 1 day ▼
<input type="radio"/> Manual	
Time:	27/04/2020 14:40:28
<input type="radio"/> Synchronize with computer time	
Date:	27/04/2020
Time:	14:40:50

[Save](#)

## Current System Time

Current date&time of the system

## Set the System Time

Table 4-4-17 Description of the buttons

Parameters	Function Introduction
Time Zone	Choose a time zone for your location.
Daylight Saving time	Enable the daylight saving time.
NTP server	Input the address of NTP server.
NTP Sync	Regularly update your time according to the interval time.
Manual	Set the system time manually.
Synchronize with computer time	Synchronize the time with your computer.

## 4.5 Advanced Settings

### 4.5.1 Alarm

#### Motion Detection

Step1: Check the checkbox to enable the motion detection;

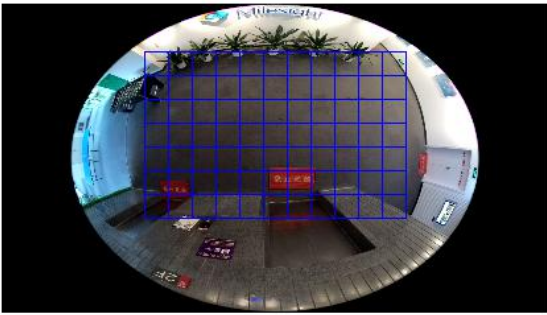
**Note:** Currently, the motion detection is only supported in 10, 1P, and 4R of bundle-stream mode.

Step2: Set motion region;

Enable Motion Detection:

Onvif Motion ActiveCells Settings: Normal

**Set Motion Region**



Select All
Clear All

Note: Please draw the screen for setting!

Sensitivity

Table 4-5-1 Description of the buttons

Parameters	Function Introduction
<b>Enable Motion Detection</b>	Check the checkbox to enable Motion Detection function.
<b>Onvif Motion ActiveCells Settings</b>	Normal and Compatible are available for the option. If the setting of motion region of the third-party software is different from ours, please set this option to Compatible.
<b>Select All</b>	Click the button, and the motion in the area will be detected.
<b>Clear All</b>	Click the button, and the area drawn before will be removed.
<b>Sensitivity</b>	Sensitivity level, 1~10

Step3: Set motion detection schedule;



Step4: Set alarm action;

Alarm Action	
Save Into Storage:	<input type="checkbox"/> File Format: <span>Record</span> <small>(Please mount storage device.)</small>
Upload Via FTP:	<input type="checkbox"/> File Format: <span>Record</span>
Upload Via SMTP:	<input type="checkbox"/> File Format: <span>Snapsho</span>
External Output:	<input type="checkbox"/> <small>(Please configure the External Output Action Time.)</small>
Play Audio:	<input type="checkbox"/> <small>(Please configure the Audio Action Settings and Audio Interval.)</small>
Alarm to SIP Phone:	<input type="checkbox"/> <small>(Please open the SIP.)</small>
HTTP Notification:	<input type="checkbox"/>

Table 4-5-2 Description of the buttons

Parameters	Function Introduction
------------	-----------------------

<b>Save Into Storage</b>	Save alarm recording files into SD Card or NAS
<b>Upload Via FTP</b>	Upload the recording files via FTP.
<b>Upload Via SMTP</b>	Upload the files via SMTP.
<b>External Output</b>	If the camera equips with External Output, you can enable the action after configuring the trigger duration.
<b>Play Audio</b>	If the camera equips with Speaker, you can enable the action after configuring the audio speaker.
<b>Alarm to SIP Phone</b>	Support to call the SIP phone after enable the SIP function.
<b>HTTP Notification</b>	Support to pop up the alarm news to specified HTTP URL. <b>Note:</b> Three HTTP notifications at most can be added to the same event.

**NOTE:**

- 1) **The HTTP notification function is just one way for camera to send messages to VMS Software.** And it's the VMS that defines what the messages mean and decides what to do after receiving this kind of messages. So, we can use the **HTTP Notification** function of our cameras only if the VMS supports this kind of message format.

Here the Digifort will be taken as an example to introduce the **HTTP Notification** function.

The following are the detail steps of setting for HTTP Notification in Digifort VMS and our cameras.

Step1: Enable Alarm; set Motion Region and Detection Schedule;

Step2: Confirm the HTTP Notification as Alarm Action, and fill the fields. Then save the alarm setting. You can add up to three HTTP notifications to the same event;

HTTP Notification:	<input checked="" type="checkbox"/>
HTTP Notification URL:	URL 1
Enable:	<input checked="" type="checkbox"/>
Trigger Interval:	5 (0-900) s
URL:	192.168.8.75:8601/Interface/Cameras/MotionDetection/Notify?Camera=annie
User Name:	admin
Password:	••••••••

HTTP User Name: admin (the user name of your camera)

HTTP Password: ms1234 (the password of your camera)

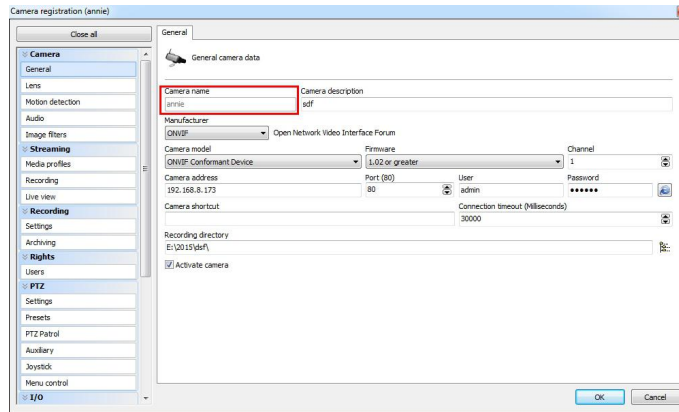
HTTP Notification URL:

<http://IP:8601/Interface/Cameras/MotionDetection/Notify?Camera=CameraName>

IP refers to the PC's IP where the Digifort installed.

**8601** is the port for Motion signal in Digifort.

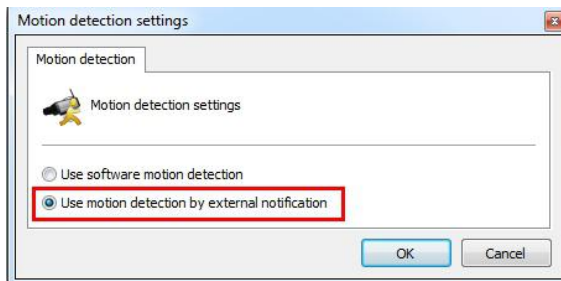
**CameraName** is the camera name you set in Digifort VMS, like the picture shown below.



Example:

<http://192.168.8.75:8601/Interface/Cameras/MotionDetection/Notify?Camera=annie>, this url format is exactly supported by Digifort VMS, so we can set as above to our cameras and get it work well.

Step3: Choose use motion detection by external notification;



Step4: If successful, you can see the device icon turn yellow in the Surveillance when the camera is under Motion Detection Alarm;



So, it's the VMS Software which decides whether we can use this function successfully.

Step5: Set alarm settings.

Alarm Setting	
Record Video Sections:	5 seconds
Snapshot:	3
Snapshot Interval:	1 second
External Output Action Time:	30 seconds
Audio Action Settings:	<a href="#">Edit</a>
Play Audio Interval:	Auto

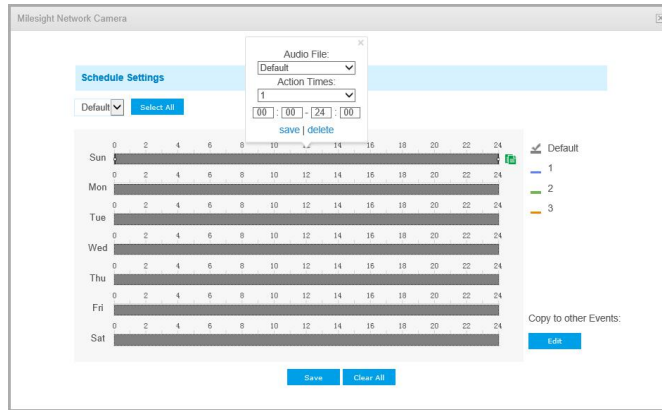
[Save](#)

Table 4-5-3 Description of the buttons

Parameters	Function Introduction
Record Video Sections	Six different periods are available(5, 10, 15, 20, 25, 30 sec).
Snapshot	The number of snapshot, from 1 to 5.
Snapshot Interval	It cannot be edited unless you choose more than 1 to Snapshot.
External Output Action Time	Length of time an alarm lasts, this cannot be edited unless when you enable the External Output on the Alarm Action firstly.
Audio Action Settings	Set the audio schedule to trigger different audio files and action times in different time, which is corresponded to alarm action.
Play Audio Interval	Auto/ 10 seconds/ 30 seconds/ 1 minute/ 5 minutes/ 10 minutes are available.

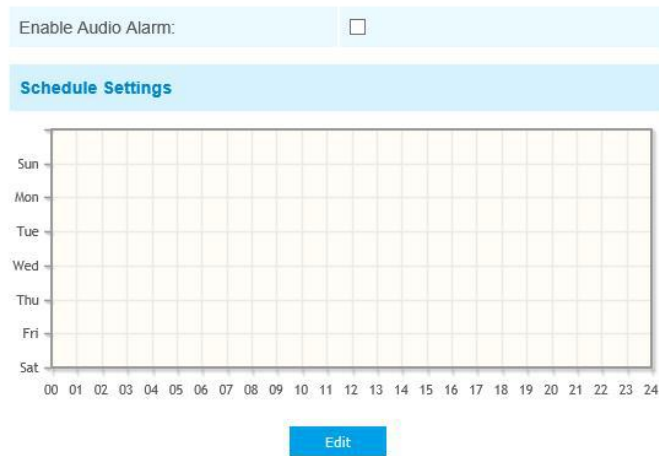
**Note:**

You can customize the schedule of Audio Action.



## Audio Alarm

Enable the Audio before using Audio Alarm function.



Alarm Action	
Save Into Storage:	<input type="checkbox"/> File Format: Record <input type="button" value="v"/> (Please mount storage device.)
Upload Via FTP:	<input type="checkbox"/> File Format: Record <input type="button" value="v"/>
Upload Via SMTP:	<input type="checkbox"/> File Format: Snapshot <input type="button" value="v"/>
External Output:	<input type="checkbox"/> (Please configure the External Output Action Time.)
Play Audio:	<input type="checkbox"/> (Please configure the Audio Action Settings and Audio Interval.)
Alarm to SIP Phone:	<input type="checkbox"/> (Please open the SIP.)
HTTP Notification:	<input type="checkbox"/>

Alarm Setting	
Record Video Sections:	5 seconds <input type="button" value="v"/>
Snapshot:	3 <input type="button" value="v"/>
Snapshot Interval:	1 <input type="text"/> second <input type="button" value="v"/>
External Output Action Time:	30 seconds <input type="button" value="v"/>
Audio Action Settings:	<input type="button" value="Edit"/>
Play Audio Interval:	Auto <input type="button" value="v"/>

Please refer to table 4-5-2 and 4-5-3 to get the meaning of items.

### External Input

Enable External Input:	<input type="checkbox"/>
Schedule Settings	
<input type="button" value="Edit"/>	



Alarm Action	
Save Into Storage:	<input type="checkbox"/> File Format: Record <input type="button" value="v"/> (Please mount storage device.)
Upload Via FTP:	<input type="checkbox"/> File Format: Record <input type="button" value="v"/>
Upload Via SMTP:	<input type="checkbox"/> File Format: Snapshot <input type="button" value="v"/>
External Output:	<input type="checkbox"/> (Please configure the External Output Action Time.)
Play Audio:	<input type="checkbox"/> (Please configure the Audio Action Settings and Audio Interval.)
Alarm to SIP Phone:	<input type="checkbox"/> (Please open the SIP.)
HTTP Notification:	<input type="checkbox"/>

Alarm Setting	
Record Video Sections:	5 seconds <input type="button" value="v"/>
Snapshot:	3 <input type="button" value="v"/>
Snapshot Interval:	1 <input type="text"/> second <input type="button" value="v"/>
External Output Action Time:	30 seconds <input type="button" value="v"/>
Audio Action Settings:	<input type="button" value="Edit"/>
Play Audio Interval:	Auto <input type="button" value="v"/>

The meaning of items please refer to table 4-5-2 and 4-5-3, here will not repeat again.

## Other Alarm

Alarm Type	Network Lost <input type="button" value="v"/>
Enable Network Lost Alarm:	<input type="checkbox"/>

Alarm Action	
Save Into Storage:	<input type="checkbox"/> File Format: Record <input type="button" value="v"/>
External Output:	<input type="checkbox"/> (Please configure the External Output Action Time.)
Play Audio:	<input type="checkbox"/> (Please enable the Audio Speaker.)

Alarm Setting	
Record Video Sections:	5 seconds <input type="button" value="v"/>
Snapshot:	3 <input type="button" value="v"/>
Snapshot Interval:	1 <input type="text"/> second <input type="button" value="v"/>
External Output Action Time:	30 seconds <input type="button" value="v"/>
Audio Action Settings:	<input type="button" value="Edit"/>
Play Audio Interval:	Auto <input type="button" value="v"/>

Table 4-5-4 Description of the buttons

Parameters	Function Introduction
Alarm Type	<b>Network Lost, Tampering and IP Address Conflicted</b> are available Check the checkbox to enable the alarm type you selected
Alarm Action	<b>Save Into SD Card:</b> Save alarm recording files into SD Card <b>External Output:</b> If the camera equips with External Output, you can enable the action after configuring the trigger duration <b>Play Audio:</b> If the camera equips with Speaker, you can enable the action after configuring the audio speaker
Alarm Setting	<b>Record Video Sections:</b> Six different periods are available(5, 10, 15, 20, 25, 30 sec) <b>Snapshot:</b> The number of snapshot, 1~5 <b>Snapshot Interval:</b> This cannot be edited unless you choose more than 1 to Snapshot <b>External Output Action Time:</b> Length of time an alarm lasts, this cannot be edited unless when you enable the External Output on the Alarm Action firstly <b>Audio Action Settings:</b> Set the audio schedule to trigger different audio files and action times in different time, which is corresponded to alarm action <b>Play Audio Interval:</b> Auto/ 10 seconds/ 30 seconds/ 1 minute/ 5 minutes/ 10 minutes are available

## External Output

**External Output**

Normal Status:	<input type="radio"/> Open <input checked="" type="radio"/> Grounded
Current Status:	Grounded

Please set the **Normal Status** firstly, when the **Current Status** is different with **Normal Status**, it will lead to the alarm.

### 4.5.2 Storage

#### Before you start:

To configure record settings, please make sure that you have the network storage device within the network or the SD card inserted in your camera.

Choose the storage mode according to your needs.

#### Storage Management

##### SD Card:

**SD Card Settings**

Total Size:0M Free Size:0M Used Size:0M
Format

Note: Please insert SD card.

Table 4-5-5 Description of the buttons

Parameters	Function Introduction
<b>Format</b>	Format SD card, the files in SD card will be removed
<b>Mount/UnMount</b>	Mount/Dismount SD card
<b>Delete</b>	Enable cyclic storage, when the free disk space reach at a certain value, it will automatically delete the files at certain percentage according to your settings

## NAS

The network disk should be available within the network and properly configured to store the recorded files, etc.

NAS (Network-Attached Storage), connecting the storage devices to the existing network, provides data and files services.

**NAS Settings**

Server Address:

File Path:

Mounting Type:

NFS ▼

Add

Table 4-5-6 Description of the buttons

Parameters	Function Introduction
<b>Server Address</b>	IP address of NAS server
<b>File Path</b>	Input the NAS file path, e.g. “\path”.
<b>Mounting Type</b>	NFS and SMB/CIFS are available. And you can set the user name and password to guarantee the security if SMB/CIFS is selected

### Note:

Up to 5 NAS disks can be connected to the camera.

## Record Settings

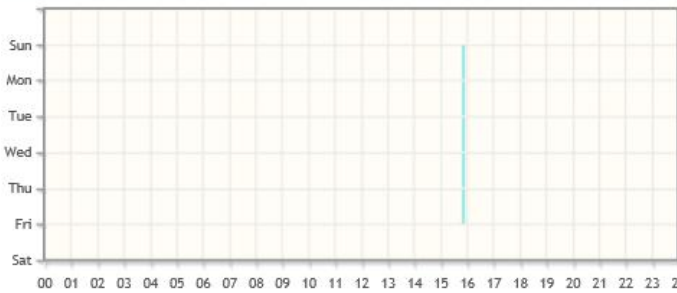
**Storage Settings**

Enable Recycle Storage:

Pre-record:

Save

**Schedule Settings**



Edit

Table 4-5-7 Description of the buttons

Parameters	Function Introduction
<b>Enable Recycle Storage</b>	Enable/Disable Recycle Storage, if you enable this option, it will delete the files when the free disk space reach a certain value.
<b>Pre-record</b>	Reserve the record time before alarm, 0~10 sec
<b>Schedule Settings</b>	Click the Edit button to edit record schedule

**Note:**

SD Card or NAS are available.

## Snapshot Settings



location.

**(Note: Files are visible once SD card is inserted. Don't insert or pull out SD card when power on.)**

Video files are arranged by date. Set file type and start/end time to search out files. Each day files will be displayed under the corresponding date, from here you can copy and delete files etc. You can visit the files in SD card by ftp, for example, <ftp://username:password@192.168.5.190>(user name and password are the same as the camera account and the IP followed is the IP of your device.).

Show  entries Download

<input type="checkbox"/>	File Name	Start Time	End Time	Type	Size
Please mount storage device first!					

**File Search**

Main Type:

Sub Type:

Start Time:

End Time:

Showing 0 to 0 of 0 entries First Previous Next Last

### 4.5.3 Security

#### User

**Manage Privilege**

Allow Anonymous Viewing:

---

**Security Question**

Security Question:

---

**Account Management**

ID	User Name	Privilege
1	admin	Administrator

Admin Password:

User Level:

User Name:

Password:

Confirm:

**User Privilege**


<input type="checkbox"/> All	
<input checked="" type="checkbox"/> Live Video	<input checked="" type="checkbox"/> Playback
<input checked="" type="checkbox"/> Local Settings	<input type="checkbox"/> Video Settings
<input type="checkbox"/> Image Settings	<input type="checkbox"/> Audio Settings
<input type="checkbox"/> Network Settings	<input checked="" type="checkbox"/> RTSP Access
<input type="checkbox"/> Data & Time	<input type="checkbox"/> Event Settings
<input checked="" type="checkbox"/> Storage Settings	<input type="checkbox"/> Storage Format
<input type="checkbox"/> Security Settings	<input type="checkbox"/> SIP Settings
<input checked="" type="checkbox"/> Logs	<input checked="" type="checkbox"/> System
<input type="checkbox"/> Maintenance	<input checked="" type="checkbox"/> PTZ Control
<input type="checkbox"/> Fisheye Settings	

Note: You can only add 20 users

Table 4-5-9 Description of the buttons

Parameters	Function Introduction
<b>Manage Privilege</b>	<p>Allow anonymous viewing: Check the checkbox to enable visit from whom doesn't have account of the device</p>
<b>Security Question</b>	<p>Click "Edit" button to set three security questions for your camera. In case that you forget the password, you can click "Forget Password" button on login page to reset the password by answering three security questions correctly.</p> <div style="border: 1px solid #ccc; padding: 10px; margin: 10px auto; width: 80%;"> <p style="text-align: center; font-weight: bold; color: #00aaff; font-size: small;">Security Question Settings</p> <p>Admin Password: <input style="width: 80%;" type="password"/></p> <p>Security Question1: <input style="width: 80%;" type="text" value="What's your father's name?"/> ▼</p> <p>Answer1: <input style="width: 80%;" type="text"/></p> <p>Security Question2: <input style="width: 80%;" type="text" value="What's your father's name?"/> ▼</p> <p>Answer2: <input style="width: 80%;" type="text"/></p> <p>Security Question3: <input style="width: 80%;" type="text" value="What's your father's name?"/> ▼</p> <p>Answer3: <input style="width: 80%;" type="text"/></p> <p style="text-align: center;"><input type="button" value="Save"/></p> </div> <p>There are twelve default questions below, you can also customize the security questions.</p>



	 <p>What's your father's name?          What's your favorite sport?          What's your mother's name?          What's your mobile number?          What's your first pet's name?          What's your favorite book?          What's your favorite game?          What's your favorite food?          What's your lucky number?          What's your favorite color?          What's your best friend's name?          Where did you go on your first trip?          Customized Question</p>
<b>Account Management</b>	<p>Click “<b>Add</b>” button, it will display Account Management page. You can add an account to the camera by entering Admin Password, User Level, User Name, New Password, Confirm, and edit user privilege by clicking <input type="checkbox"/>. The added account will be displayed in the account list.</p> <p><b>Admin Password:</b> You can add an account only after you enter the correct admin password.</p> <p><b>User Level:</b> Set the privilege for the account.</p> <p><b>User Name:</b> Input user name for creating an account.</p> <p><b>Password:</b> Input password for the account.</p> <p><b>Confirm:</b> Confirm the password.</p> <p>You can edit and delete the account in the account list under the admin account. For the default admin account, you can only change the password, and it cannot be deleted.</p>

**Note:**

- 1) You can only add 20 users.
- 2) For V4x.7.0.69 or above, it removes the default admin password and allows to set a password when logging in for the first time. It also supports set-up of the security questions for the devices. Users can reset the password by answering the correct security questions in case of forgetting the password, which is more convenient for users.

## Access List

**General Settings**

Maximum Number of Concurrent Streaming:

**IP Access List**

Rule:

IP Address:

Enable Access List Filtering:

Filter Type:  Allow  Deny

Table 4-5-10 Description of the buttons

Parameters	Function Introduction
<b>General Settings</b>	<b>Maximum number of concurrent streaming:</b> Select the maximum number of concurrent streaming. Options include Number Limit, 1~20.
<b>IP access list</b>	<b>Rule:</b> Single, Network and Range are available; <b>IP address:</b> Input the address to get the access to the device.
<b>Enable access list filtering</b>	Able to access or restrict access for some IP address.
<b>Filter type</b>	Access or restrict access

## Security Service

**SSH Settings**

Enable SSH:

SSH Port:

Table 4-5-11 Description of the buttons

Parameters	Function Introduction
<b>SSH Settings</b>	Secure Shell (SSH) has many functions: it can replace Telnet and also provides a secure channel for FTP, POP, even for PPP.

## Watermark



Watermark Settings	
Enable Watermark:	<input checked="" type="checkbox"/>
Watermark String:	<input type="text" value="IP CAMERA"/>

Save

Watermarking is an effective method to protect information security, realizing anti-counterfeiting traceability and copyright protection. Milesight Network Camera supports Watermark function to ensure information security.

### 4.5.4 SIP

The Session Initiation Protocol(SIP) is a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol(IP) networks. This page allows user to configure SIP related parameters. Milesight cameras can be configured as SIP endpoint to call out when alarm triggered; or allow permitted number to call in to check the video if the video IP phone is used. To use this function, the settings in SIP page must be configured properly. There are two ways to get video through SIP, one is to dial the IP address directly, the other is account registration mode. the details are as follows:

**Method 1:** IP Direct mode

Dial on the camera's IP address directly through SIP phone, so you can see the video.

**Note:**

SIP phone and the camera should in the same network segment.

**Method2:** Account registration mode

- 1) Before using the SIP, you need to register an account for the camera from the SIP server;
- 2) Register another user account for the SIP device from the same SIP server;
- 3) Call the camera User ID from the SIP device, you will get the video on the SIP device.

## SIP Settings

Unregistered	
Enable:	<input type="checkbox"/>
Register Mode:	Enable ▼
User ID:	500
User Name:	sipclient
Password:	*****
Server Address:	192.168.5.101
Server Port:	5060
Connection Protocol:	UDP ▼
Video Stream:	Secondary Stream ▼
Max Call Duration:	1800 s 0 means no limitation.

Note: SIP supports Direct IP call.

[Save](#)

Table 4-5-12 Description of the buttons

Parameters	Function Introduction
Unregistered/ Registered	SIP registration status. Display “Unregistered” or “Registered”
Enable	Start or stop using SIP
Register Mode	Choose to use Enable mode or Disable mode. Enable mode means to use SIP with register account. Disable mode refers to use SIP without register account, just use the IP address to call.
User ID	SIP ID
User Name	SIP account name
Password	SIP account password
Server Address	Sever IP address
Server Port	Sever port
Connection Protocol	UDP/TCP
Video Stream	Choose the video stream
Max Call Duration	The max call duration when use SIP

**Note:** SIP supports Directly IP call.

## Alarm Phone List

Phone Type:	Phone Number
To Phone Number:	
Remark Name:	
Duration:	From 00 : 00 To 24 : 00

Add

Table 4-5-13 Description of the buttons

Parameters	Function Introduction
Phone Type	Phone Number(Call by phone number) & Direct IP Call(Check to accept peer to peer IP call).
To Phone Number/ IP Address	Call by phone number or IP address.
Remark Name	Display name.
Duration	The time schedule to use SIP.

## White List

Phone Type:	Phone Number
Phone Number:	

Add

Enable White List Number Filter:

Save

Table 4-5-14 Description of the buttons

Parameters	Function Introduction
Phone Type	Phone Number(Call by phone number) & Direct IP Call
Phone Number/ IP Address	Including the phone number or IP address on the white list
Enable White List Number Filter	When enabled, it can only visited by the designated phone number or IP address.

### 4.5.5 VCA

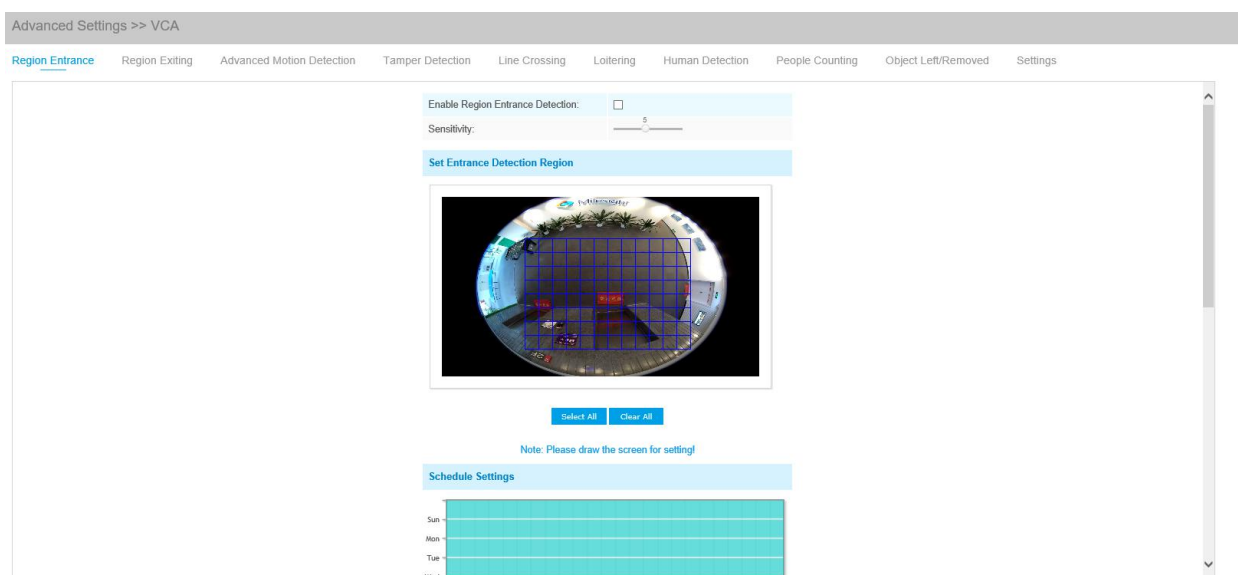
Smart Event uses Milesight Video Content Analysis technology. This technical capability is used in a wide range of domains including entertainment, health-care, retail, automotive, transport, home

automation, safety and security. Milesight VCA provides advanced, accurate smart video analysis for Milesight network cameras. It enhances the performance of network cameras through 10 detection modes which are divided into basic function and advanced function, enabling a comprehensive surveillance system and quicker response of cameras to different monitoring scenes.

**Note:** Smart Event of fisheye camera only supports in 10 mode of Bundle-Stream mode and 10, 103R, 101P3R mode of Multi-Channel mode

## Region Entrance

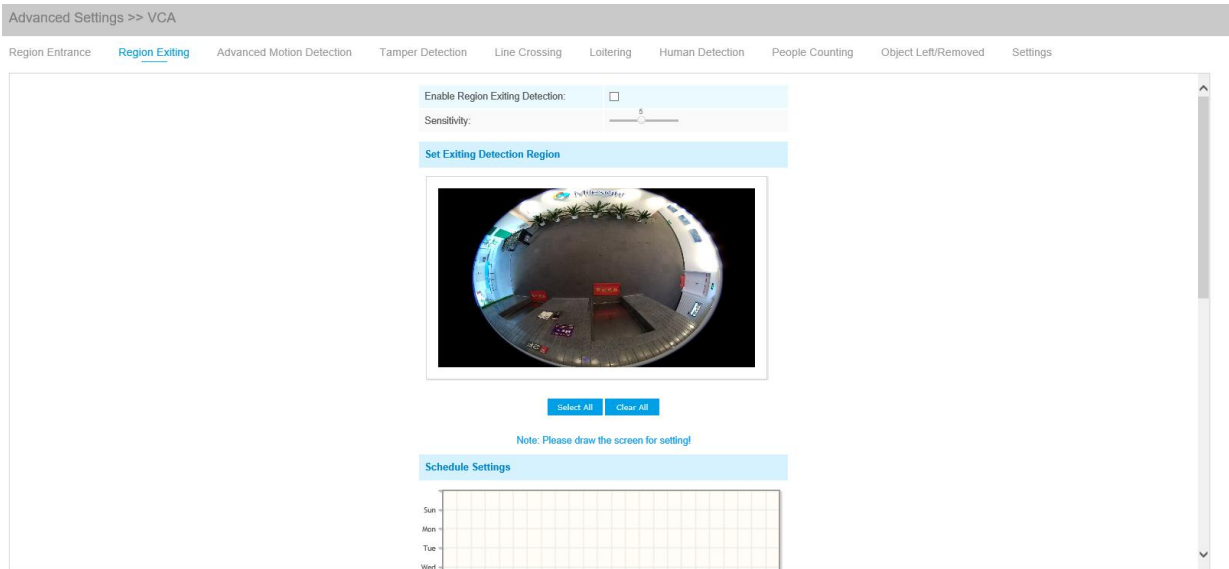
Region entrance helps to protect a special area from potential threat of suspicious person's or object's entrance. An alarm will be triggered when objects enter the selected regions by enabling region entrance.



- Step1: Set detecting sensitivity;
- Step2: Set entrance detection region;
- Step3: Set detection schedule;
- Step4: Set alarm action;
- Step5: Set alarm settings.

## Region Exiting

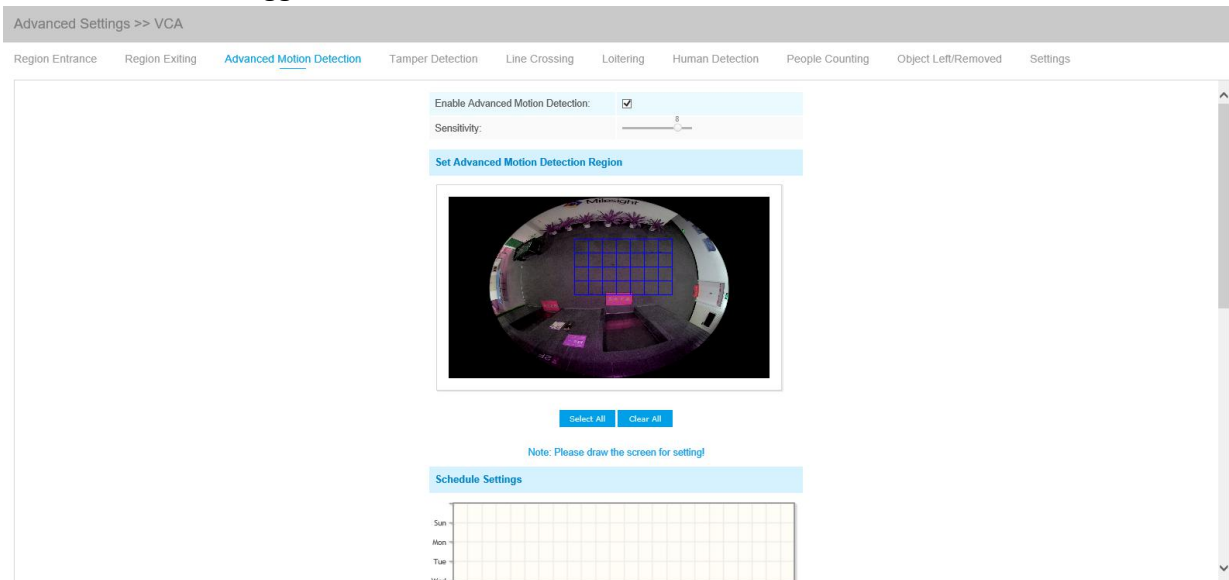
Region exiting is to make sure that any person or object won't exit the area that is being monitored. Any exit of people or objects will trigger an alarm.



- Step1: Set detecting sensitivity;
- Step2: Set exiting detection region;
- Step3: Set detection schedule;
- Step4: Set alarm action;
- Step5: Set alarm settings.

## Advanced Motion Detection

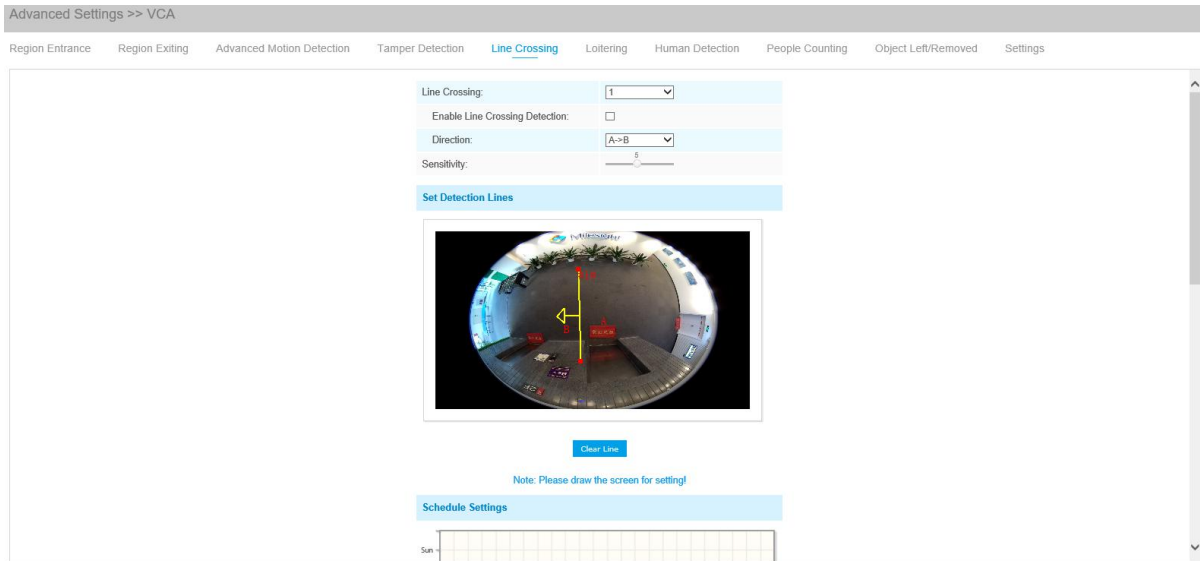
Different from traditional motion detection, Milesight advanced motion detection can filter out “noise” such as lighting changes, natural tree movements, etc. When an object moves in the selected area, it will trigger alarm.



- Step1: Set detecting sensitivity;
- Step2: Set advanced motion detection region;
- Step3: Set detection schedule;
- Step4: Set alarm action;
- Step5: Set alarm settings.

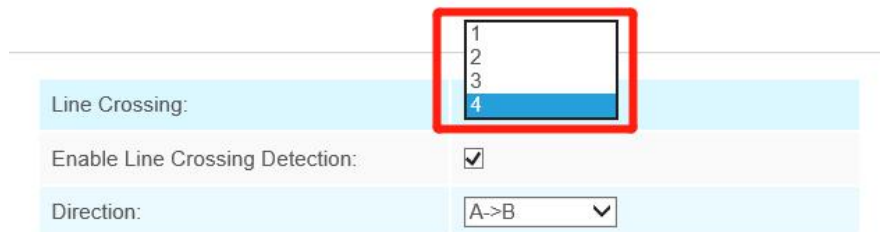




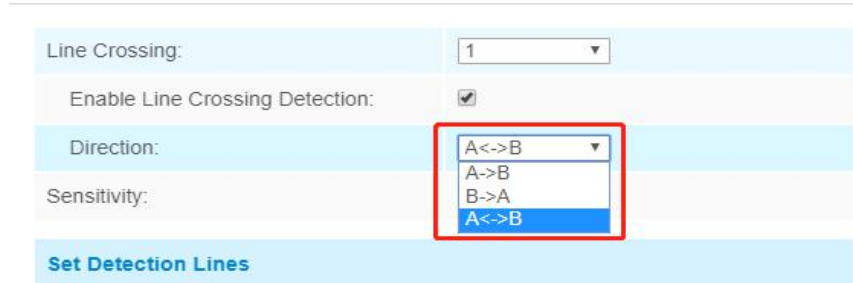


Settings steps are shown as follows:

Step1: Choose a line number;



Step2: Enable Line Crossing Detection and define its direction;



Step3: Set detecting sensitivity;

Step4: Draw detection lines;

Step5: Set detection schedule;

Step6: Set alarm action;

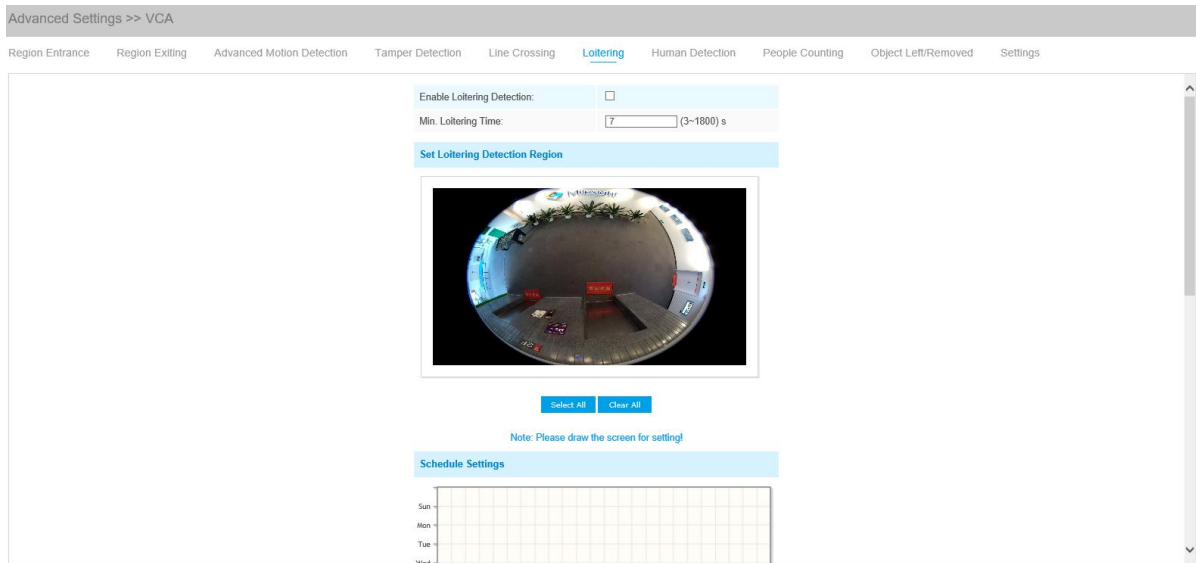
Step7: Set alarm settings.

**Note:**

Milesight allows to set up to four lines at a time. There are three direction modes to choose for triggering alarm. "A→B" means when there is any object crossing the line from the "A" side to the "B" side, the alarm will be triggered. "B→A" vice versa. "A ↔ B" means that the alarm will be triggered when objects cross line from either side.

## Loitering

When objects are loitering in a defined area for a specific period of time, it would trigger an alarm.



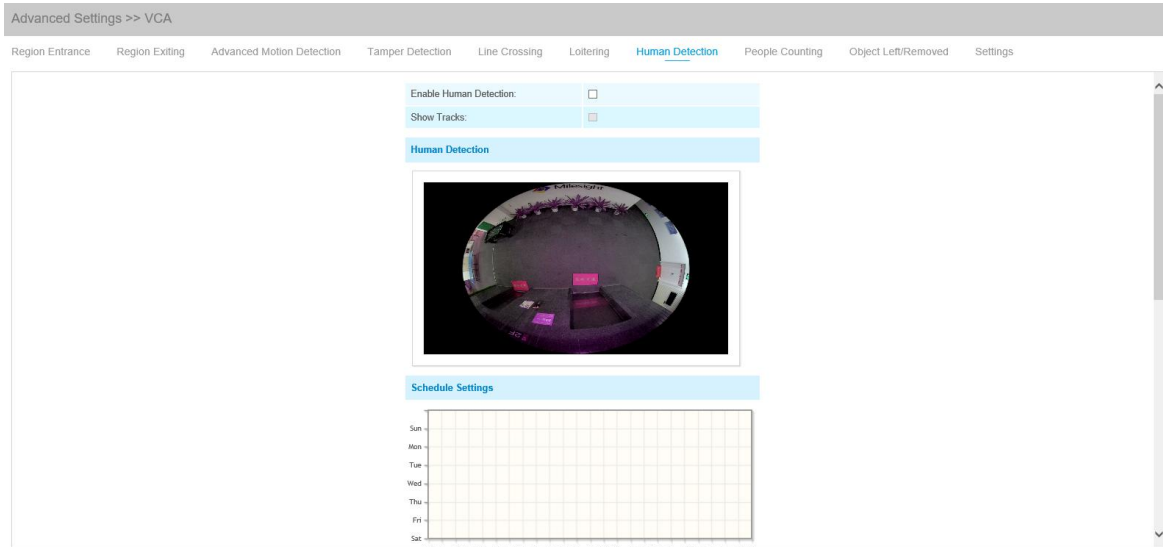
- Step1: Set minimum loitering time;
- Step2: Set loitering detection region;
- Step3: Set detection schedule;
- Step4: Set alarm action;
- Step5: Set alarm settings.

**Note:**

After setting minimum loitering time from 3s to 1800s, any objects loitering in the selected area over the minimum loitering time will trigger the alarm. Also Milesight loitering allows to set "Object Size". Only the object bigger than the set size will trigger the alarm.

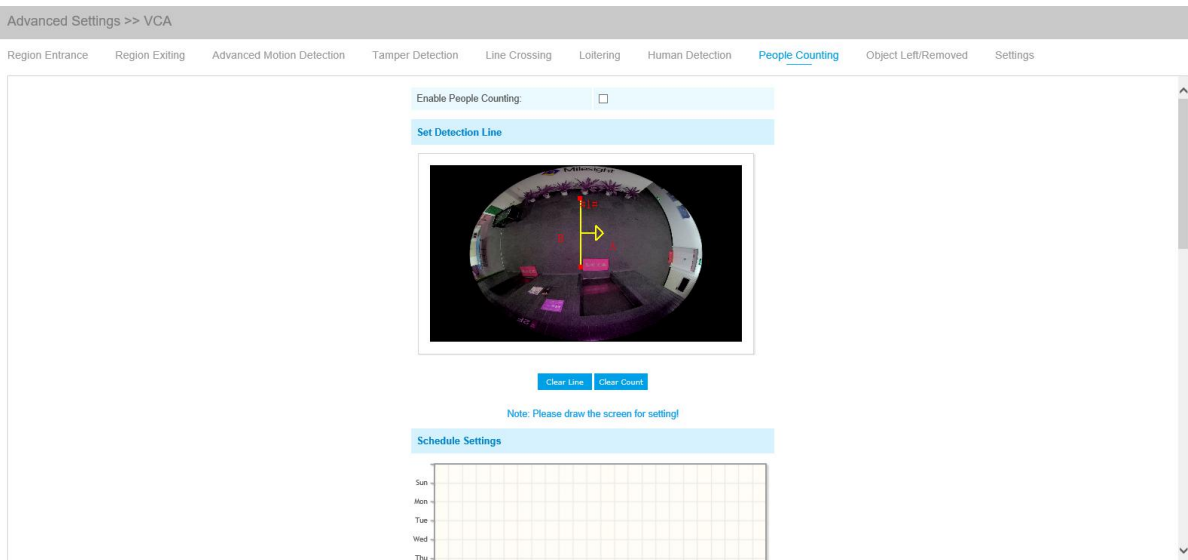
## Human Detection

Human detection is used for figuring out whether an object is a human or not. Once human detection is enabled, when there is an object appearing in the detecting area, an ID will show on the frame. If the object is a person, it will mark as "person". When the Show Tracks is enabled, the tracks of the moving object will show on the screen.



## People Counting

People counting is able to count that how many people enter or exit during the setting period.



- Step1: Set detection line;
- Step2: Set detection schedule;
- Step3: Set counting OSD;

Counting OSD	
Show Video Title:	<input checked="" type="checkbox"/>
Font Size:	Small
Font Color:	<span style="background-color: #00AEEF; color: white; padding: 2px;"> </span>
Text Position:	Top-Left

The OSD of the people counting support automatic zeroing;

Enable Auto Reset:	<input checked="" type="checkbox"/>
Day:	Everyday <input type="button" value="v"/>
Time:	00:00:00 <input type="button" value="calendar"/>

Step4: Click “Edit” to check the counting logs, the data log can be exported to FTP/ SMTP/ Storage automatically as an Excel spreadsheet according to the time interval and range you set;

Log Settings	
Logs:	<input type="button" value="Edit"/>
Enable Auto Export Logs:	<input checked="" type="checkbox"/>
Day:	Everyday <input type="button" value="v"/>
Time:	00:00:00 <input type="button" value="calendar"/>
Export Time Range::	All <input type="button" value="v"/>
Export to:	<input type="checkbox"/> FTP <input type="checkbox"/> SMTP <input type="checkbox"/> Storage

Step5: Set alarm trigger. Alarm will be triggered when the thresholds reaches to a certain value from 1 to 9999.

Alarm Trigger	
Enable Alarm	<input checked="" type="checkbox"/>
Thresholds:	<input type="checkbox"/> In: <input type="text" value="9999"/>
	<input type="checkbox"/> Out: <input type="text" value="9999"/>
	<input type="checkbox"/> Capacity: <input type="text" value="9999"/>
	<input type="checkbox"/> Sum: <input type="text" value="9999"/>

Step7: Set alarm action;

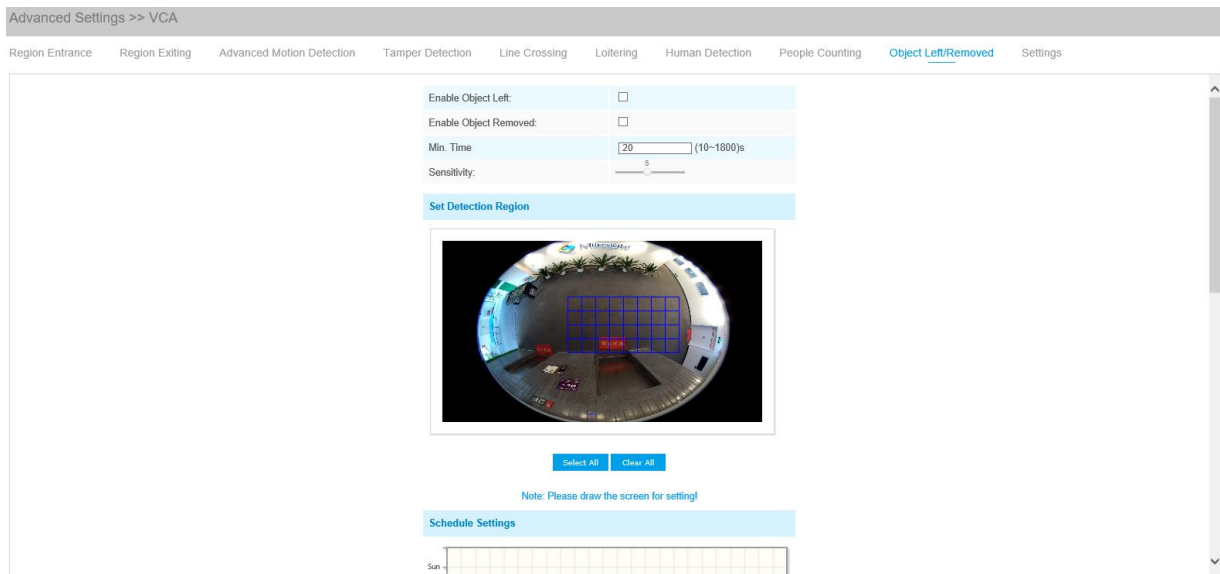
Step8: Set alarm settings.

**Note:**

Crossing along the direction of the arrow will record as “In”, opposite is “Out”;

### Object Left/Removed(Optional)

Object Left can detect and prompt an alarm if an object is left in a pre-defined region. Object Removed can detect and prompt an alarm if an object is removed from a pre-defined region.



- Step1: Enable Object Left or Object Removed(Or you can enable both features at the same time);
- Step2: Set minimum time;
- Step3: Set detecting sensitivity;
- Step4: Set detection region;
- Step5: Set detection schedule;
- Step6: Set alarm action;
- Step7: Set alarm settings.

**Note:**

1. After setting minimum time from 3s to 1800s, any objects are left in the selected area or removed from the selected area over the minimum time will trigger the alarm.
2. Object Left/Removed is optional, if you need this function, please contact Milesight sales first.

## Settings

Milesight VCA provides the primary setting for the whole VCA functions. “Minimum Size” is to set the whether an object is big enough to trigger other settings. The frame you draw on the screen means that only if the object size is bigger than the frame, the settings for other VCA functions will take effect. Maximum Size means opposite, the frame you draw on the screen stands for that only if the object size is smaller than the frame, the settings for other VCA functions will take effect.

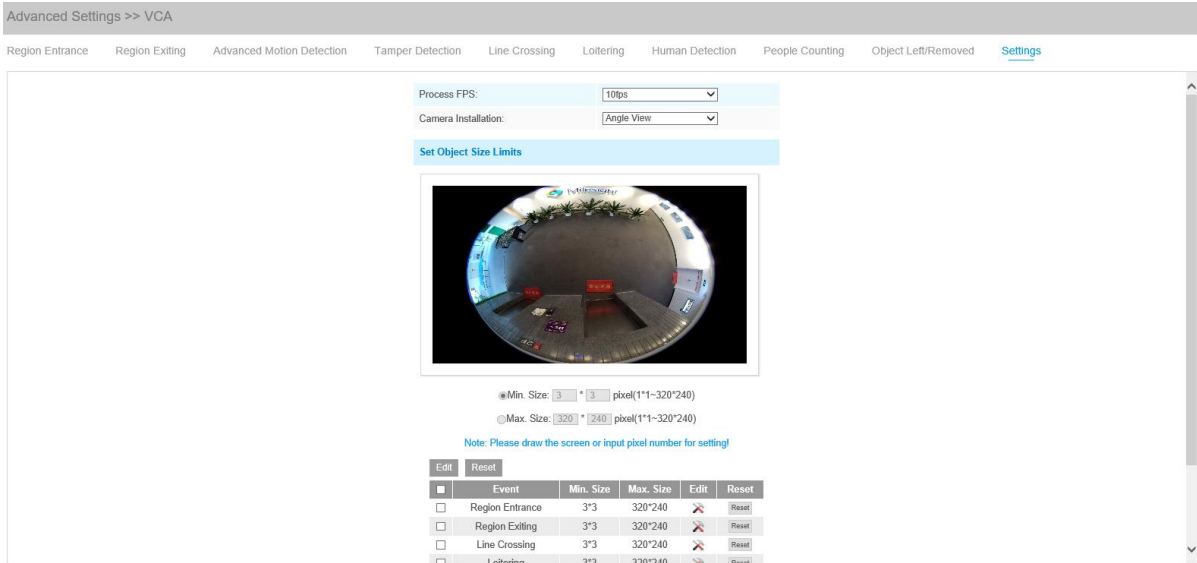
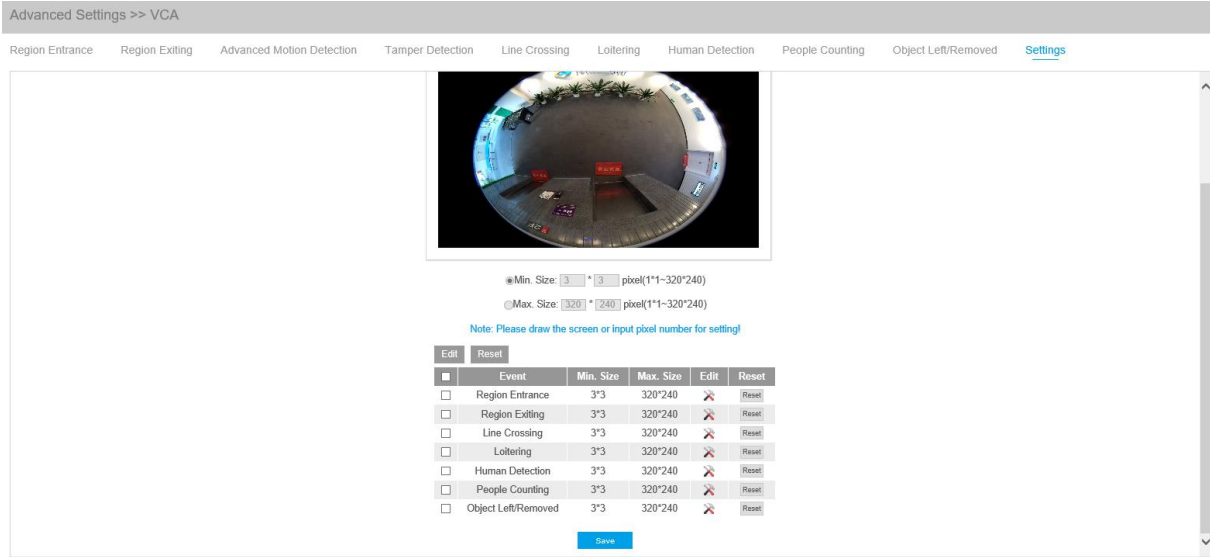


Table 4-5-15 Description of the buttons

Parameters	Function Introduction
Process FPS	Five different periods are available(5, 10, 15, 20, 25, fps) for process fps
Camera Installation	Select camera installation view, including <b>Angle View, Horizontal View and Overhead View</b>
Minimum Size	Draw the screen or input pixel number to set the minimum size of the detected object. When the object is smaller than this size, it will not be detected. The default minimum size is 3*3.
Maximum Size	Draw the screen or input pixel number to set the maximum size of the detected object. When the object is larger than this size, it will not be detected. The default maximum size is 320*240.

**Note:**

VCA function supports setting the Min.Size and Max.Size of the detection object separately.



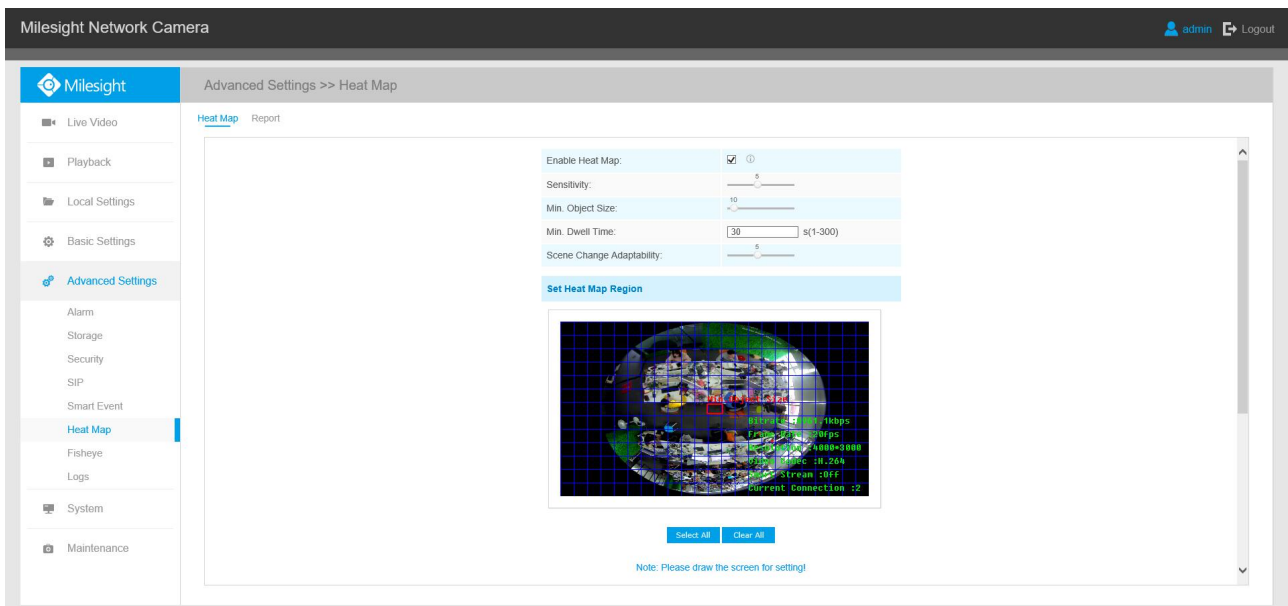
### 4.5.6 Heat Map

Heat Map function can analyze customers movement to reveal insights for better business management with the intuitive and accurate statistical analysis results in time or space pattern as needed.

**Note:**

- (1) Currently Heat Map is only supported in the original view of 360° Panoramic Fisheye Network Camera and the dewarping view of 180° Panoramic Mini Bullet Network Camera.
- (2) Please upgrade the camera to V43.7.0.72-r7 or above to use Heat Map function.
- (3) Only allowed to view reports within 7 days without a SD card or NAS.

### Settings



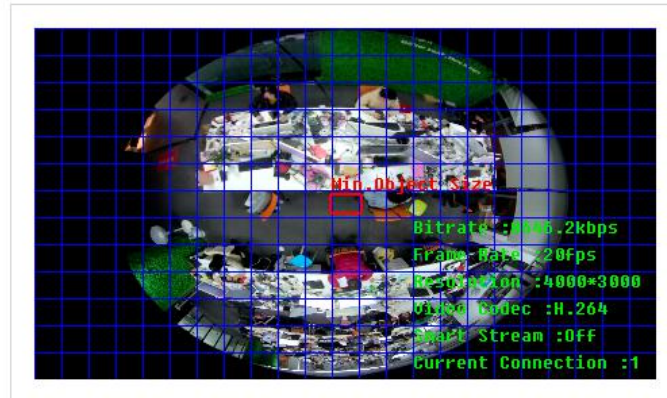
**Step 1:** After log in the web, go to **“Advanced Settings”**→ **“Heat Map”**. Check the checkbox **“Enable Heat Map”**, then set the Heat Map settings as shown below.

Table 4-5-16 Description of the buttons

Parameters	Function Introduction
<b>Sensitivity</b>	Level 1~10 are available, the default level is 5. The higher the sensitivity, the easier it is for moving objects to be recorded in the results.
<b>Min. Object Size</b>	Set the minimum object size from 1 to 100, the default value is 10. Objects smaller than this value will not be recorded in the result.
<b>Min. Dwell Time</b>	Set the minimum dwell time from 1 to 300, the default value is 30. If the object stays in the area longer than the set "Minimum Dwell Time", it will not be recorded in the result.
<b>Scene Change Adaptability</b>	Level 1~10 are available, the default level is 5. Scene Change Adaptability indicates the camera's adaptability to scene changes, which can increase the accuracy of detection. The camera better adapts to faster changing scenes if the value is higher.

**Step 2:** Set Heat Map Region. Draw the screen to set the detection area. You can click **"Select All"** button to select all areas, or **"Clear All"** button to remove the current drawn area.

#### Set Heat Map Region



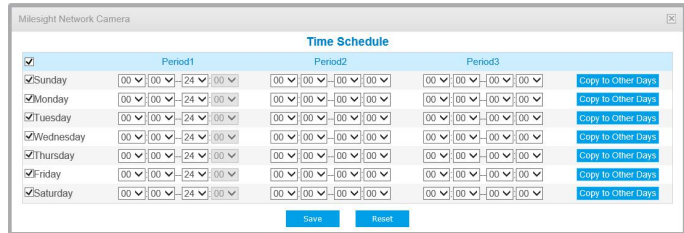
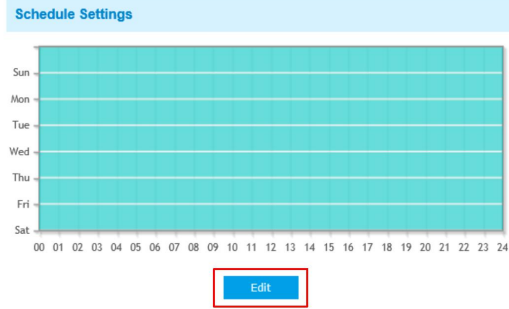
Select All Clear All

Note: Please draw the screen for setting!

Save

**Step 3:** Schedule Settings. You can draw the schedule by clicking **"Edit"** button. And then click **"Save"** or **"Reset"** after finishing setting.



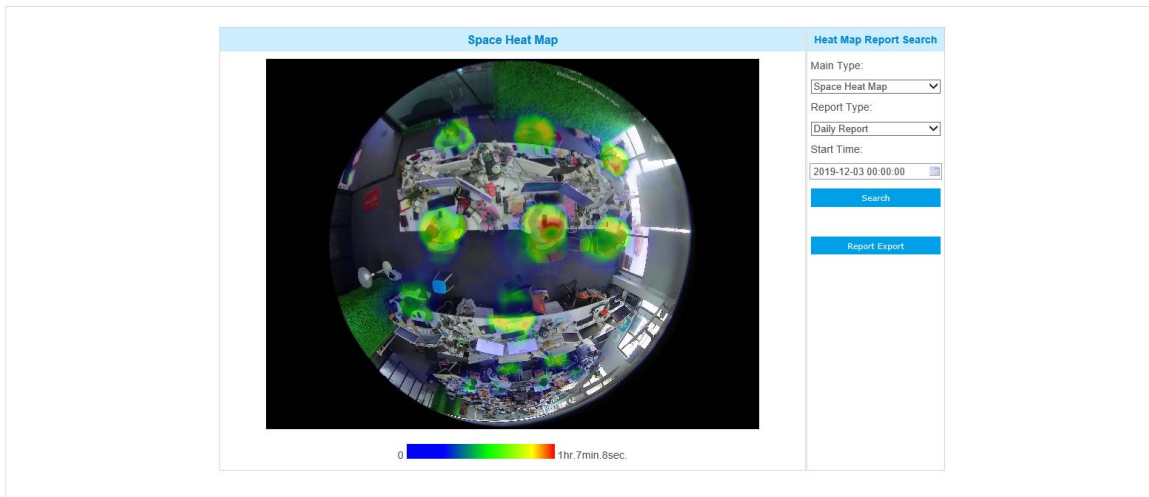


## Report

The results will be displayed on “Report” interface.

Advanced Settings >> Heat Map

Heat Map [Report](#)



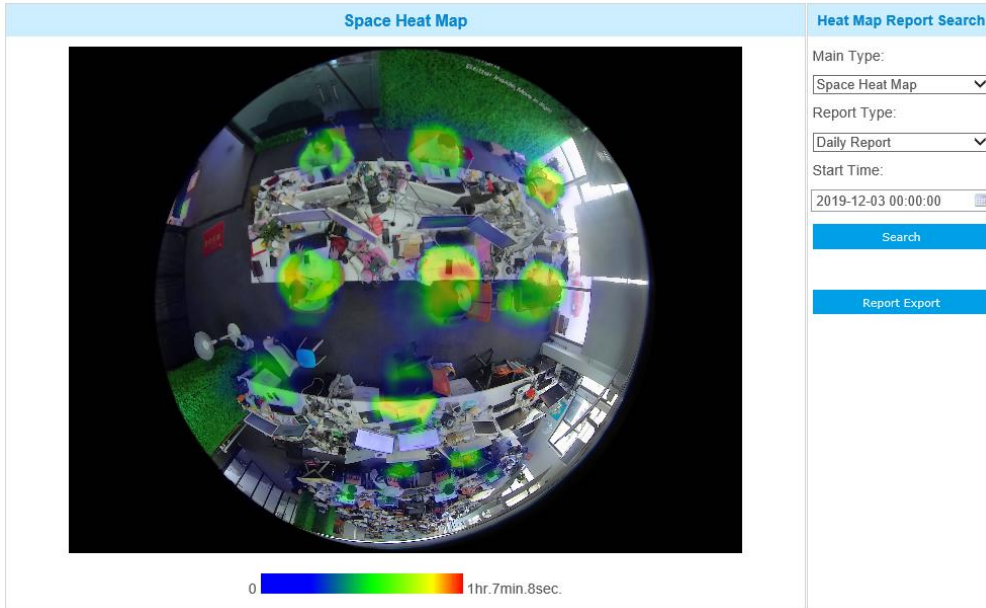
**Step 1:** Select Main Heat Map Type.

**[Space Heat Map]:** Space Heat Map will be presented as a picture with different color. Different colors represent different heat values. Red represents the highest and blue represents the lowest.

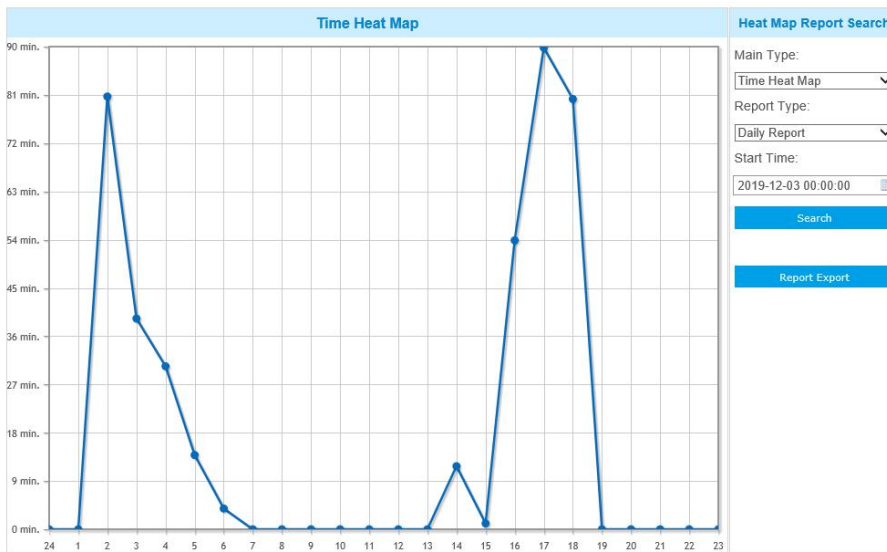
**[Time Heat Map]:** Time heat map will be presented as a line chart to show the heat at different times.

**Step 2:** Select Report Type including Daily Report, Weekly Report, Monthly Report and Annual Report.

**Step 3:** Select Start Time, then click the “Search” button, the camera will automatically count the data for the day/ week/ month/ year (based on the report type selected by the user) from the start time and generate the corresponding report as shown below.



Space Heat Map



Time Heat Map

**Step 4:** Click the **"Report Export"** button to export the report to local.

If the current Space Heat Map is generated, it will be saved as a png image. If the current Time Heat Map is generated, it will be saved as a csv form.

## 4.5.7 Fisheye

### PTZ

PTZ OSD	
Zoom Status:	5 seconds ▼
Preset Status:	5 seconds ▼
Patrol Status:	Always Open ▼
Auto Scan Status:	Always Open ▼

[Save](#)

Table 4-5-17 Description of the buttons

Parameters	Function Introduction
<b>Zoom Status</b>	Support to set display time of Zoom Status OSD. 2 seconds/5 seconds/10 seconds/Always Open/Always Close are available.
<b>Preset Status</b>	Support to set display time of Preset Status OSD. 2 seconds/5 seconds/10 seconds/Always Open/Always Close are available.
<b>Patrol Status</b>	Support to set display time of Patrol Status OSD. Always Open/Always Close are available.
<b>Auto Scan Status</b>	Support to set display time of Auto Scan Status OSD. Always Open/Always Close are available.

### General

Dewarping Configuration	
Field of View:	Normal ▼
Transfer Mode:	Multi-Channel Mode ▼ ⓘ

[Save](#)

Table 4-5-18 Description of the buttons

Parameters	Function Introduction
------------	-----------------------

<b>Field of View</b>	<p>Support optional Field of View on fisheye camera.</p> <p><b>Normal:</b> With this option enabled, all views will maintain the original viewing angle.</p> <p><b>Original View Larger:</b> With this option enabled, the original view(10) will have a larger viewing angle, and the other views will maintain the original viewing angle.</p> <p><b>All View Larger:</b> With this option enabled, all views will have a larger viewing angle.</p>
<b>Transfer Mode</b>	<p>Support to choose Bundle-Stream Mode or Multi-Channel Mode to meet different needs.</p> <p><b>Bundle-Stream Mode:</b> the Bundle-Stream Mode combines all the channels into one and sends to NVR or VMS, which is easy for compatibility.</p> <p><b>Multi-Channel Mode:</b> the Multi-Channel Mode sends all the original channels to NVR or VMS, so the channels can be modified separately.</p>

**Note:**

We recommend Bundle-Stream mode with Milesight NVR.

### 4.5.8 Logs

The logs contain the information about the time and IP that has accessed the camera through web.

Show  entries

Time	Main Type	Sub Type	Param	User	IP	Detail
2017-09-04 13:35:41	Operation	RTSP Session Stop	-	-	192.168.8.50	stop one session.
2017-09-04 13:29:18	Operation	RTSP Session Start	-	-	192.168.8.50	start one session.
2017-09-04 13:29:14	Operation	RTSP Session Stop	-	-	192.168.8.50	stop one session.
2017-09-04 13:28:54	Operation	RTSP Session Start	-	-	192.168.8.50	start one session.
2017-09-04 13:28:53	Operation	Login Remotely	-	admin	192.168.8.50	-
2017-09-04 05:50:00	Information	IR-CUT On	-	-	-	-
2017-09-03 18:35:25	Information	IR-CUT Off	-	-	-	-
2017-09-03 05:43:58	Information	IR-CUT On	-	-	-	-
2017-09-02 18:37:57	Information	IR-CUT Off	-	-	-	-
2017-09-02 05:41:22	Information	IR-CUT On	-	-	-	-
2017-09-01 18:43:37	Information	IR-CUT Off	-	-	-	-
2017-09-01 17:00:57	Operation	RTSP Session Stop	-	-	192.168.8.50	stop one session.
2017-09-01 16:55:24	Event	Motion Detection Stop	-	-	-	-
2017-09-01 16:55:19	Operation	RTSP Session Start	-	-	192.168.8.50	start one session.
2017-09-01 16:55:17	Operation	RTSP Session Stop	-	-	192.168.8.50	stop one session.

**Log Search**

Main Type:

Sub Type:

Start Time:

End Time:

Save Period:

Showing 1 to 30 of 1,221 entries    First   Previous   **1**   2   3   4   5   ...   41   Next   Last  

Table 4-5-19 Description of the buttons

Parameters	Function Introduction
<b>Main Type</b>	There are five main log types: <b>All Type</b> , <b>Event</b> , <b>Operation</b> , <b>Information</b> , <b>Exception</b> .

<b>Sub Type</b>	On the premise that main type has been selected, select the sub type to narrow the range of logs.
<b>Start Time</b>	The time log starts
<b>End Time</b>	The time log ends
<b>Log Export</b>	Export the logs
<b>Save Period</b>	Set the period of log saving. There are eight options to choose: <b>Permanent</b> and <b>30/60/120/180/240/300/360 Days</b> .
<b>Go</b>	Input the number of logs' page.

## 4.6 System

All information about the hardware and software of the camera can be checked on this page.


System	
Device Name:	<input type="text" value="Network Camera"/>
Product Model:	MS-C9674-PB
Hardware Version:	V1.0
Software Version:	43.7.0.74
MAC Address:	1C:C3:16:22:0D:8D
Device Information:	SJ001EQ370N2
Alarm Input:	1
Alarm Output:	1
Uptime:	7 days 9 hours 55 minutes
QR Code:	 <p>Please scan this QR code on App to get a remote view.</p>
<input type="button" value="Save"/>	

Table 4-6-1 Description of the parameters

Parameters	Function Introduction
<b>Device Name</b>	The device name can be customized. It will be seen in file names of video files.
<b>Product Model</b>	The product model of the camera
<b>Hardware Version</b>	The hardware version of the camera
<b>Software Version</b>	The software version of the camera can be upgraded
<b>MAC Address</b>	Media Access Control address
<b>Device Information</b>	The device information, including information about alarm I/O and clipper chip
<b>Alarm Input</b>	The number of Alarm Input interface
<b>Alarm Output</b>	The number of Alarm Output interface
<b>Uptime</b>	The elapsed time since the last restarted of the device

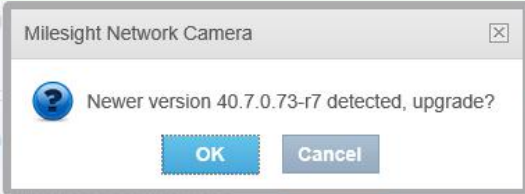
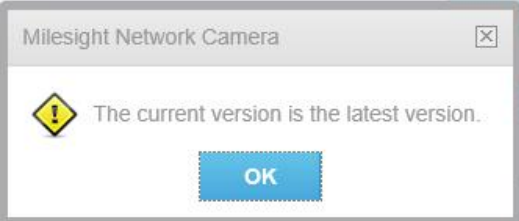
## 4.7 Maintenance

### 4.7.1 System Maintenance

System Upgrade	
Software Version:	43.7.0.74
Local Upgrade:	<input type="text"/> Browse... <input type="button" value="Upgrade"/> <input type="checkbox"/> Reset after Upgrading
Online Upgrade:	<input type="button" value="Check"/>
<p>Note: Do not disconnect the power of the device during the upgrade.</p>	
Maintenance	
Reset	<input checked="" type="checkbox"/> Keep the IP Configuration <input checked="" type="checkbox"/> Keep the User Information <input type="button" value="Reset"/>
Export Config File:	<input type="button" value="Export"/>
Config File:	<input type="text"/> Browse...
Import Config File:	<input type="button" value="Import"/>
Reboot	
Reboot the Device:	<input type="button" value="Reboot"/>

Table 4-7-1 Description of the buttons

Parameters	Function Introduction
System Upgrade	<p><b>Software Version:</b> The software version of the camera.</p> <p><b>Local Upgrade:</b> Click the "Browse" button and select the upgrading file, then click the "Upgrade" button to upgrade. After the system reboots successfully, the update is done.</p> <p>You can check "<b>Reset after Upgrading</b>" to reset the camera after upgrading it.</p> <p><b>Online Upgrade:</b> Click the "Check" button to check the current latest firmware version on our website, and then click "OK" to upgrade to this version.</p>

	 <p>It will prompt "The current version is the latest version" if your camera is already the latest version.</p>  <p><b>Note:</b> Do not disconnect the power of the device during the update. The device will be restarted to complete the upgrading.</p>
<p><b>Maintenance</b></p>	<p><b>Reset settings:</b> Click "Reset" button to reset the camera to factory default settings</p> <p><b>Keep the IP Configuration:</b> Check this option to keep the IP configuration when resetting the camera.</p> <p><b>Keep the User information:</b> Check this option to keep the user information when resetting the camera.</p> <p><b>Export Config File:</b> Click this button to export the configuration file</p> <p><b>Import Config File:</b> Click this button to import the old configuration file</p>
<p><b>Reboot</b></p>	<p>Click "Reboot" button to restart the device immediately</p>

### 4.7.2 Auto Reboot

Set the date and time to enable Auto Reboot function, the camera will reboot automatically according to the customized time in case that camera overload after running a long time.

**Auto Reboot Settings**

Enable Auto Reboot:

Day: Everyday

Time: 00:00:00

Save



## Chapter V Services

Milesight Technology Co., Ltd provides customers with timely and comprehensive technical support services. End-users can contact your local dealer to obtain technical support. Distributors and resellers can contact directly with Milesight for technical support.

Technical Support Mailbox: [support@milesight.com](mailto:support@milesight.com)

Web: <http://www.milesight.com>

Online Problem Submission System: <http://www.milesight.com/service/feedback.asp>

### MILESIGHT USA

TEL: +1-800-561-0485

Add: 220 NE 51<sup>st</sup> ST Oakland Park, FL 33334, USA

### MILESIGHT KOREA

TEL: +82-2-839-3335

Add: 925, Anyang SK V1 Center, LS-ro 116beon-gil, Dongan-gu, Anyang-si, Korea

### MILESIGHT CHINA

TEL: +86-592-5922772

Add: No.23 Wanghai Road,2nd Software Park, Xiamen, China

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