



Central Management System  
User Manual

V2.08

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# 1. Introduction

## 1.1 Introduction

The Milesight Central Management System(hereinafter referred to as CMS) software works to give you access and control of your Milesight High Definition Surveillance System. The Milesight CMS provides multiple operating functionalities, including Live View, PTZ control, Fisheye control, video playback, motion detection, alarm receiving, logs and so on.

This user manual describes the function, configuration and operation steps of CMS. To ensure the proper usage and stability of the CMS, please refer to the contents below and read the manual carefully before operation.

The latest version of the software will be available on our official website. Please check our official website [www.milesight.com](http://www.milesight.com) for upgrading.

## 1.2 Key Features

- ✧ A central management system for Milesight cameras and Milesight NVR
- ✧ User-friendly UI design
- ✧ Support adding 256 devices(Include camera and NVR)
- ✧ Support alarm pop-up window
- ✧ Support multiple monitors
- ✧ Support 1/ 4/ 8/ 9/ 16/ 36/ 64 channels playing synchronously
- ✧ Support the custom live view layout
- ✧ Support alarm screen for displaying the alarm channel
- ✧ Support full screen for single or multiple channels
- ✧ Support H.265/H.264 video compression
- ✧ Support dual-stream
- ✧ Support Transcoding for remote playback.
- ✧ Support P2P remote access and configuration.
- ✧ Support Milesight DDNS.
- ✧ Support PTZ control and digital zoom
- ✧ Support SD card and HDD recording files playback
- ✧ Support motion detection, alarm recording and image capture functions
- ✧ Support VCA(Video Content Analysis)
- ✧ Support the NVR ANPR (Automatic Number Plate Recognition) function.
- ✧ Activate cameras and NVRs when using them for the first time

## 1.3 System Requirements

OS: Windows 7/8/10/Vista/Server 2003/Server 2008/Server 2012

CPU: 2.6GHZ or faster

Memory: 2GB or more

Graphic memory: 1GB or more

Internet protocol: TCP/IP

## 2. Installation

### 2.1 Installation Guide

Run the installation file and install the programs on your computer by following the on-screen instructions. After finishing installation, you will find the programs on the start menu or on the desktop.

**Step1:** Check the box 'I accept the terms in the <License Agreement>';

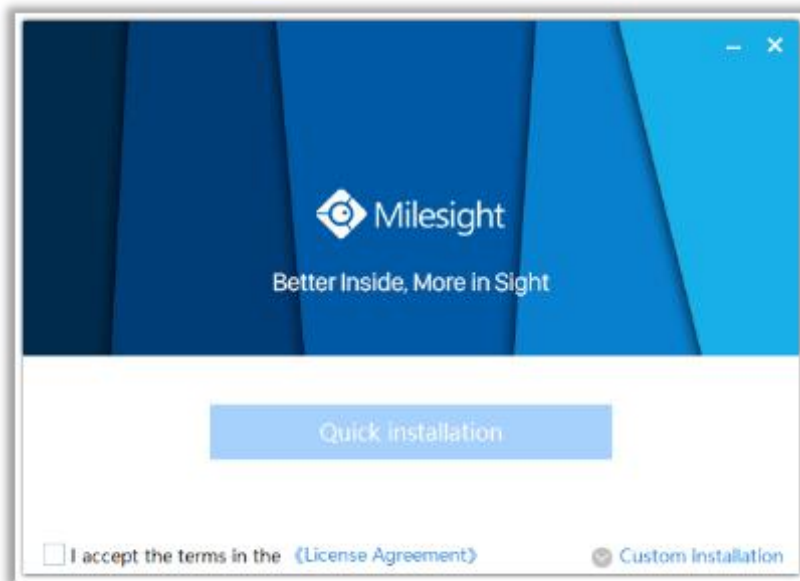


Figure 2-1-1 Accept the terms

**Step2:** Choose 'Custom installation' to select the destination folder where Milesight CMS will be installed, or choose 'Default installation' to install it in the default destination folder;

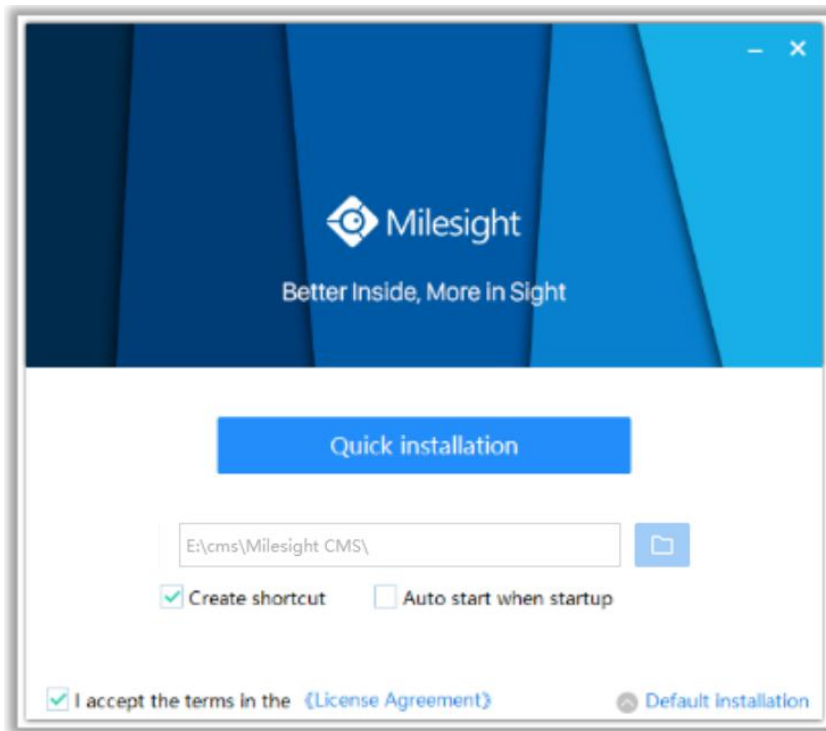


Figure 2-1-2 Installation

**Step3:** Click 'Quick installation' button to complete the installation.

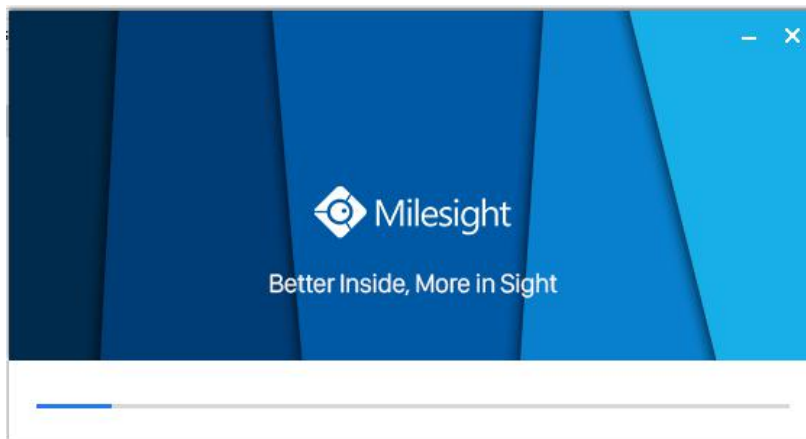



Figure 2-1-3 Finished installation

**Note:**

The language of Milesight CMS is based on the language of computer system.

## 2.2 Login/Logout

### 2.2.1 Login

Double click the icon  to start the software, then choose the user and enter the password, the default account Username is: **admin**; Password is: **password**. You can check the checkbox to remember the password, then you can auto login by choosing Auto Login.

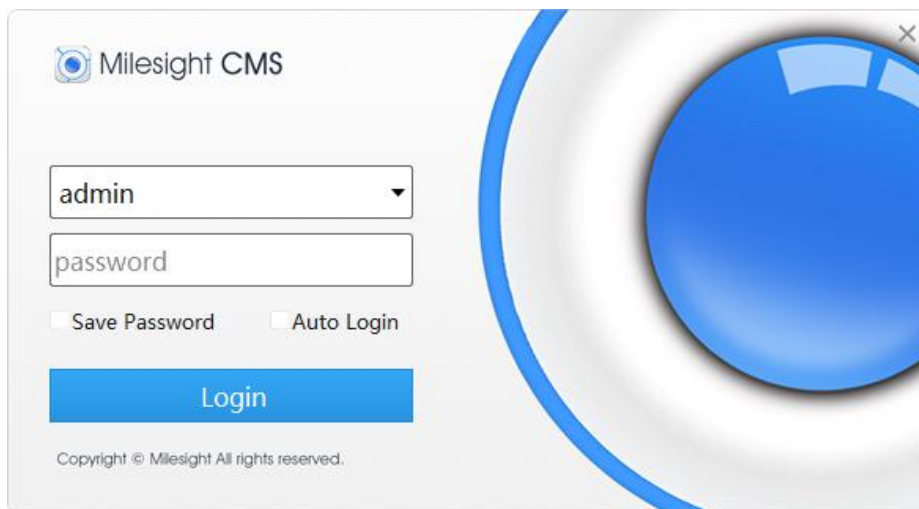


Figure 2-2-1 Log In

After login into the system, you can see the Live View page as below:

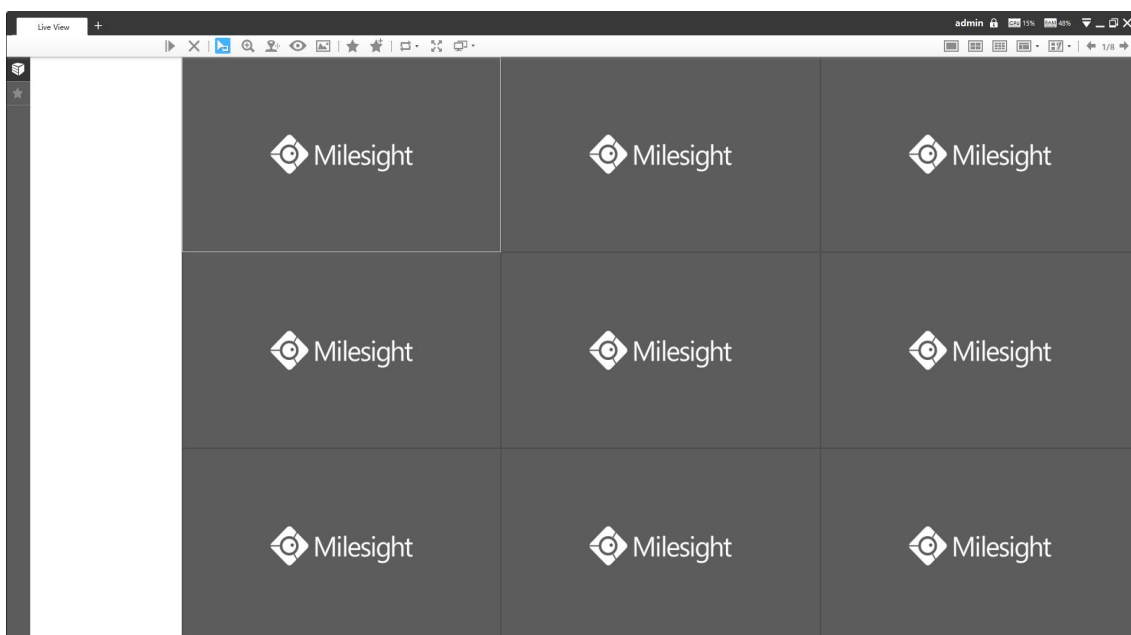














Figure 2-2-2 Live View

And the meanings of the icons on the top-right are as below:





Table 2-2-1 Live View

Item	Function Introduction
	User name
	Click the button to lock the software, and it needs to enter the password to unlock
	Menu button
	Minimize the interface
	Restore Down the interface
	Maximize the interface
	Close the software
	Switch to the previous group cameras / next group cameras when click the left arrow / right arrow button.
	To check the real-time CPU status on PC
	To check the real-time RAM memory on PC

Click the Menu button  , the interface is as below:

Item	Function Introduction
 Configuration	<b>General</b>
	<b>Auto Login:</b> Enable this option to automatically login CMS when running it.
	<b>Run CMS when Windows startup:</b> Enable this option to automatically run CMS when Windows startup.
	<b>Run CMS as Administrator:</b> Enable this option to run CMS as administrator.
	<b>Quick Exit:</b> Enable this option, you can close the CMS in one click without confirming the password.
	<b>Language:</b> There are 14 different languages available.
	<b>Log Retention Period:</b> Six different periods are available(1, 2, 3, 4, 5 and 6 Months), and you can also set the log retention period to permanent.
	<b>Video Save Path:</b> Click  to select a path for manual recording in Live View and Playback interface or video clips in Playback interface.
	<b>Note:</b> Please don't save Recording files under the installation path since the recorded files would be deleted when CMS was uninstalled if they were saved under installation path.



		<p><b>Snapshot Save Path:</b> Click  to select a path for snapshot in Live View and Playback interface.</p> <p><b>Note:</b> Please don't save Snapshot files under the installation path since the recorded files would be deleted when CMS was uninstalled if they were saved under installation path.</p> <p><b>Play Mode:</b> Select different modes to meet your needs.</p> <p><b>Least Delay:</b> The most instantaneous mode;</p> <p><b>Best Fluency:</b> The most fluent mode.</p> <p><b>Automatically delete video files:</b> Input a value greater than 500MB, it will stop recording when the Free Space of storage path is less than this preset value.</p>
	Display	<p><b>Video Card Info:</b> You can check the video card information of this server where CMS is installed, including Vendor, Renderer and Version.</p> <p><b>Rendering Method:</b> There are three options available, including Direct3D, OpenGL and RGB. If the video can't be previewed successfully, please adjust this option to try again.</p> <p><b>High resolution display adaptation:</b> Enable this option to adapt to high resolution monitor.</p> <p><b>Live Stream Information:</b> Enable this option to display the Live Stream Information in the live view page, including Video Codec, Resolution, Frame Rate and Bitrate.</p> <p><b>Channel Name:</b> Enable this function to display the channel name in each channel. There are four text positions available, including Top-Left, Top-Right, Bottom-Left and Bottom-Right.</p>
	Alarm	<p><b>Enable Alarm Popup:</b> when the Motion Detection, VCA alarm and Alarm Input are triggered, the channel window will pop up.</p> <p><b>Note:</b> You can disable it by pressing Hot Key Ctrl + F12.</p> <p><b>Play Audio:</b> Enable this option to Play Audio when Alarm Popup is triggered. You can choose to play Alarm Audio or Live Audio.</p> <p>Alarm Audio: There are two default alarm audios available. And you can also upload your customized audio.</p> <p>① Only support 'wav/MP3' audio files and no more than 1M.</p> <p>② Currently it supports uploading 5 customized audio files.</p> <p>Live Audio: If the camera supports audio, you can directly play the live audio caught.</p>
	Advance	<p><b>Dual Stream Connection Mode:</b> Enable this option to optimize the speed of switching stream but will increase the pressure to the network.</p>
 About		Information of the CMS, Milesight webpage link and Check for Update.
 Logout		Log out of the current account.
 Exit		Close the software.

## 2.2.2 Logout

Click  →[Log out] to exit the current account, or click  to exit the CMS.

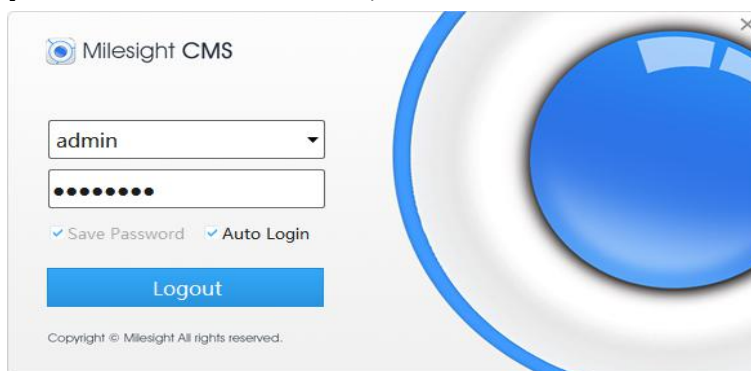


Figure 2-2-3 Log Out

### ! Notes

- Password is necessary for logging out.

## 3. Manage

### 3.1 Device Management

The Milesight CMS supports to add Milesight cameras and NVRs to get an efficient and convenient management. The devices also can be removed or logged out from the CMS at any time.

#### 3.1.1 Adding Devices

There are two measures available for adding devices. First of all, click the Add button  →[Devices].

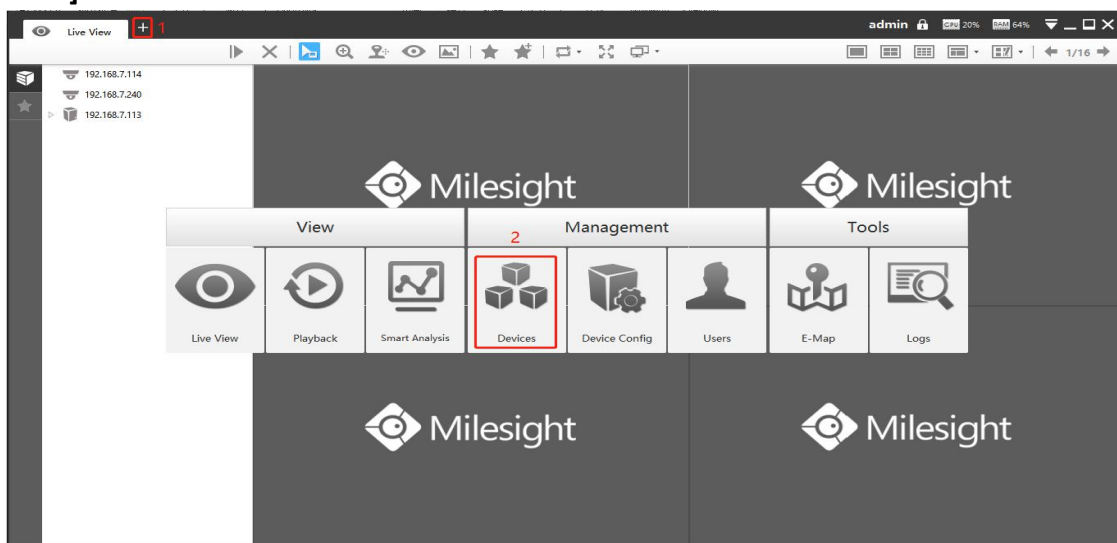


Figure 3-1-1 Adding Device

## ◆ Adding a Single Device

Milesight CMS provides to add device one by one. Please refer to the steps as below:

**Step1:** Click the  button;

**Step2:** Select the device type, “NVR” or “Camera”;

**Step3:** Enter device information.

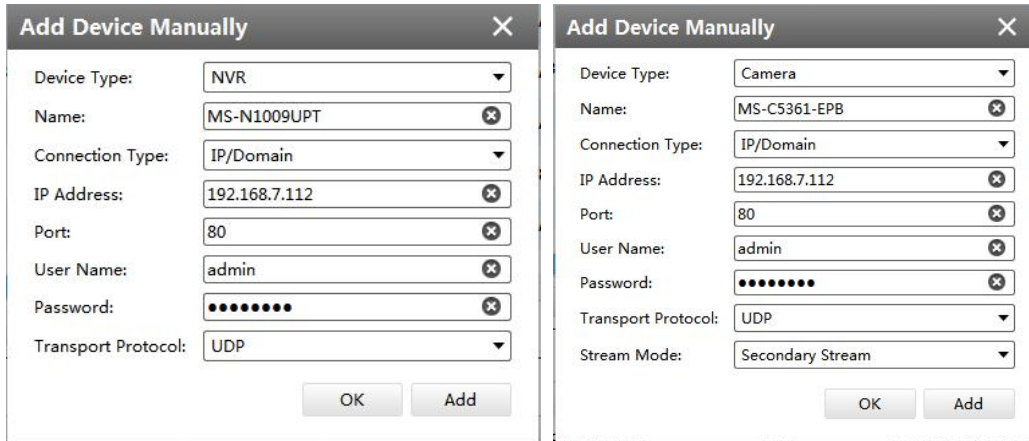


Figure 3-1-2 Adding Device Manually

The meanings of the items on the page can be referred to the table 3-1-1.

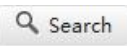
Table 3-1-1 Adding Device Manually

Item	Function Introduction
<b>Device Type</b>	Camera and NVR are available
<b>Name</b>	Name of the device
<b>Connection Type</b>	There are three options, IP/Domain, P2P and Milesight DDNS.
<b>IP Address</b>	If you choose IP/Domain as connection type, enter the IP address of the device here.
<b>Mac Address</b>	If you choose P2P as connection type, enter the MAC address of the NVR here. <b>Note:</b> 1. P2P requires higher bandwidth for stability. 2. P2P connection is only for NVR, please make sure P2P is enabled on the NVR.
<b>Domain Name</b>	If you choose Milesight DDNS as connection type, enter the Domain Name of the device here.
<b>Port</b>	The port of the device, the default port is 80
<b>User Name</b>	The user name of the device, the default user name is “admin”

<b>Password</b>	Enter the password for the account of the device, for camera version lower than V4x.7.0.69 and NVR version lower than V7x.9.0.3, the default passwords are: 1. Network Camera: <b>ms1234</b> 2. NVR: <b>ms1234</b>
<b>Transport Protocol</b>	TCP and UDP are available
<b>Stream Mode</b>	There are two options, "Primary Stream" and "Secondary Stream"


## ◆ Search


Milesight CMS can search devices which are in the same network automatically, and it can add devices which have the same user name and password in bulk. Please refer to the steps as below:

**Step1:** Click  button to search the Milesight devices in the same network;

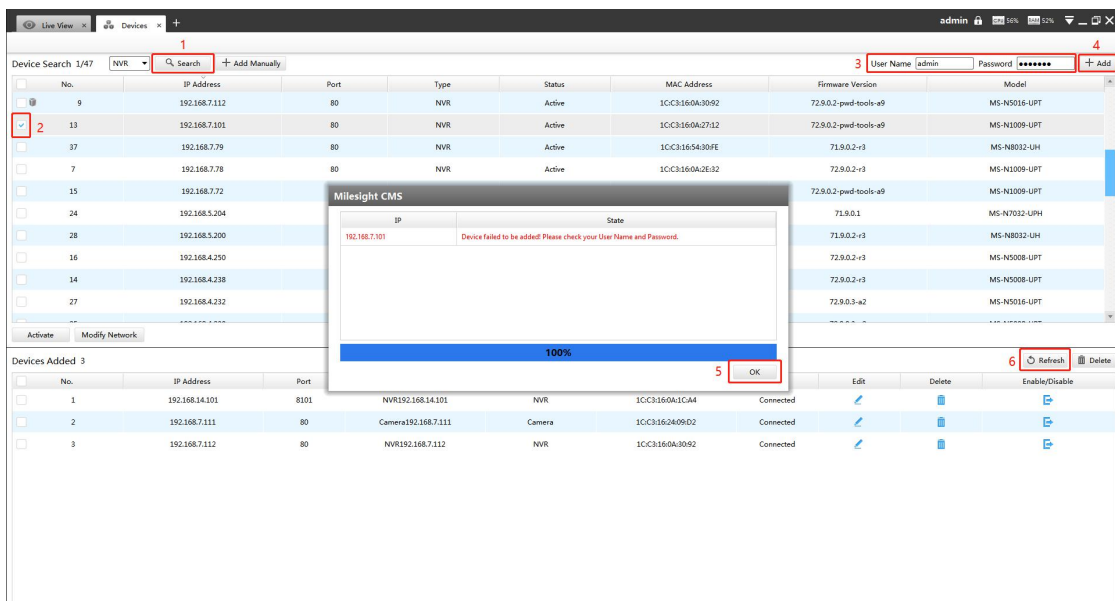
**Step2:** Select the devices;

**Step3:** Enter the user name and password of the selected devices ;

**Step4:** Click  button, the device will be displayed directly in "Devices Added" interface if it is added successfully;

**Step5:** A window will pop up to inform you if the device is added failed, you need to click  the [OK] button to add the device again;

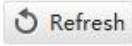
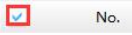
**Step6:** Click [Refresh] button to refresh the status of the added devices.



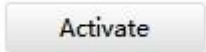
The screenshot shows the Milesight CMS interface. At the top, there is a search bar with a magnifying glass icon and a '+ Add Manually' button. Below the search bar is a table of devices with columns for No., IP Address, Port, Type, Status, MAC Address, Firmware Version, and Model. A modal window titled 'Milesight CMS' is open, showing a progress bar at 100% and an error message: 'Device failed to be added! Please check your User Name and Password.' Below the modal window is a 'Devices Added' section with a table showing 3 devices added. The table has columns for No., IP Address, Port, Type, MAC Address, and Status. The 'Refresh' button is highlighted in red.

Figure 3-1-3 Adding Group Device



- Clicking  button to refresh the status of the added devices;
- Clicking  button can select all devices which were found;
- The devices can be sorted by their IP Address, Port, Type, MAC Address, Model when you click the corresponding button;
- Up to 256 devices can be added(Include camera and NVR).
- Only devices that show "Active" status in the search list can be added. If the devices show "Inactive" status, it needs to be activated before it can be added. You can refer to 3.1.2 for how to activate the device.

### 3.1.2 Activate the Device

- ◆ If your device shows 'Inactive' in the status bar, you need to click  to set the password when using it for first time. Input the password and click 'OK'.

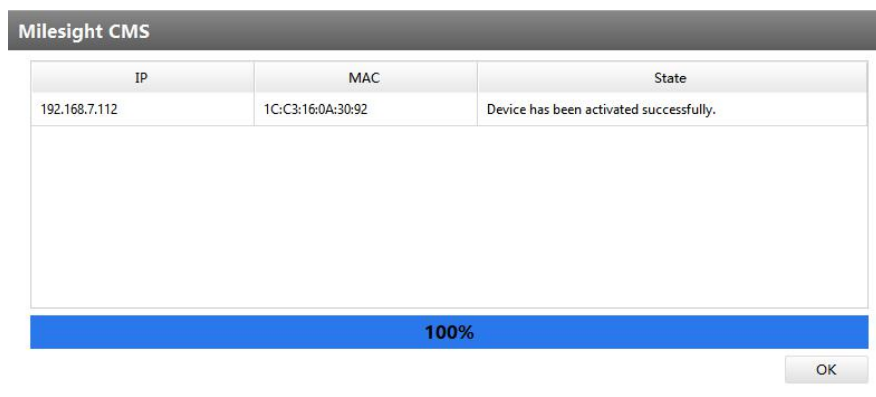


The image shows a 'Device Activation' dialog box with the following fields:

- User Name:
- Password:
- Confirm:
- OK button

Figure 3-1-4 Device Activation

**Note:** Password must be 8 to 32 characters long, contain at least one number and one letter. It will display 'Device has been activated successfully' when activation is successful.

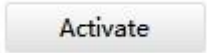


The image shows the Milesight CMS interface with a table and a progress bar:

IP	MAC	State
192.168.7.112	1C:C3:16:0A:30:92	Device has been activated successfully.

Below the table is a blue progress bar showing 100% completion and an OK button.

Figure 3-1-5 Device Activation

- ◆ If your device shows 'Active' in the status bar, you can use it directly without activating it. If you click , it will display 'The selected device has been activated, cannot activate twice'.

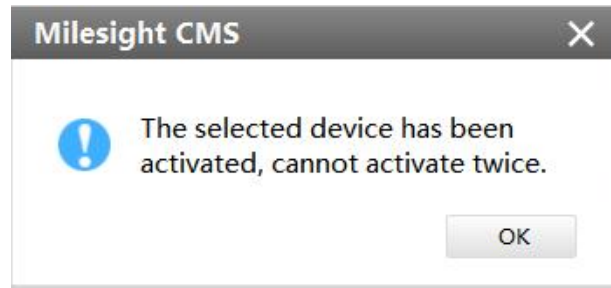


Figure 3-1-6 Device Activation

### 3.1.3 Removing or Disabling the Device

Milesight CMS can remove single/bulk added devices. First of all, enter [Device Manage] and follow the steps:

#### ◆ Removing a Single Device

The steps to remove a Single device are as below:

**Step1:** Click the  button followed by the selected device;

**Step2:** Click [OK] to remove the device or [Cancel] button to cancel the action when the window pops up.

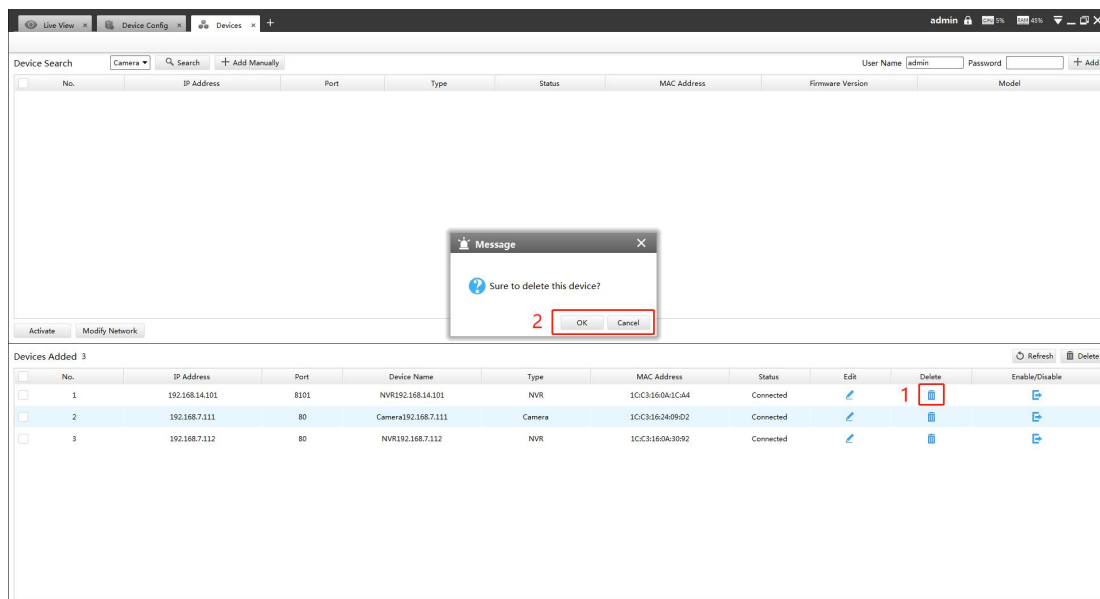



Figure 3-1-7 Removing a single Device

#### ◆ Removing Group Devices

The steps to remove the devices for a group are as below:

**Step1:** Click  No. to select all the added devices or check the checkbox to select several devices;

**Step2:** Click the  **Delete** to remove the selected devices;

**Step3:** Click the **[OK]** to remove the devices or **[Cancel]** button to cancel the action when the window pops up.

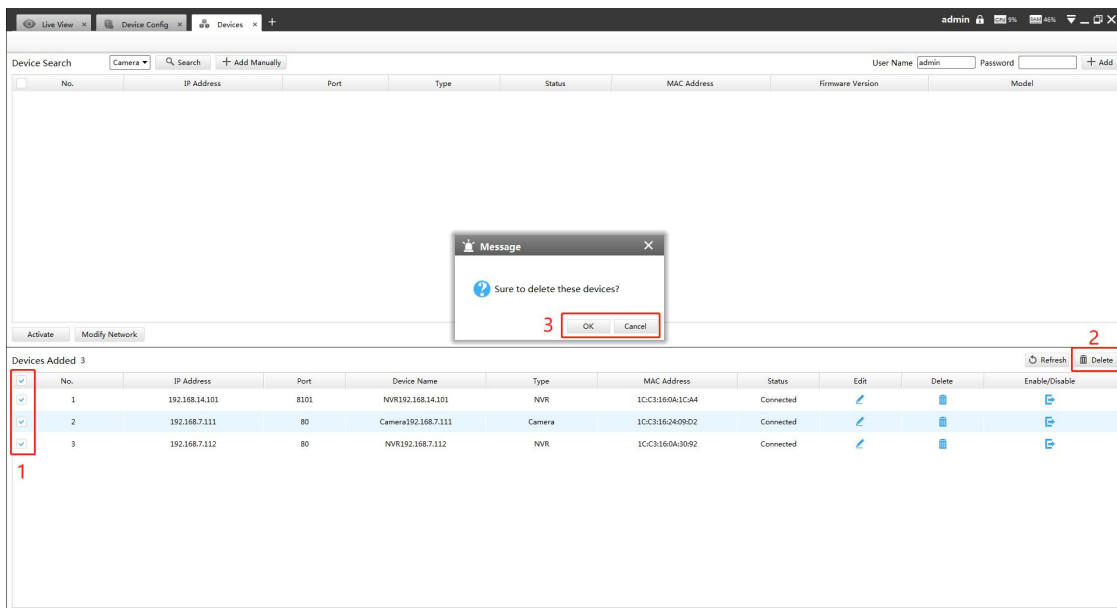


Figure 3-1-8 Removing Group Device

### 3.1.4 Disabling the Added Device

You can disable the added device rather than remove it in case that the device will be needed again. Disable means that the device is disabled for the present.

You can click the  button to disable the device, and the icon will turn into  ;

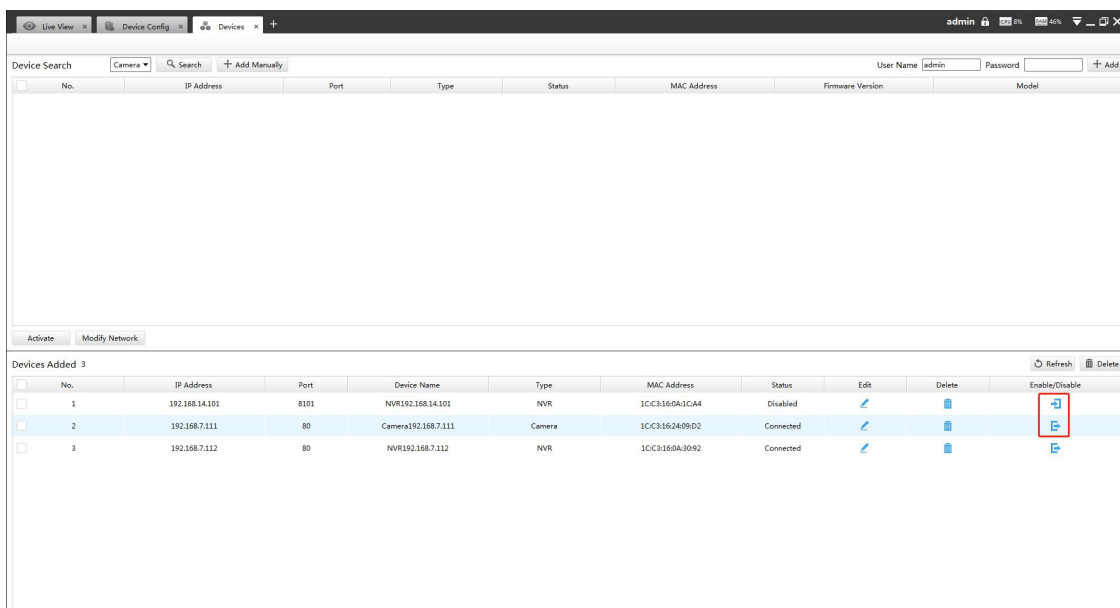


Figure 3-1-9 Disable the Added Device on Device Management Page

Or right-click the selected device and choose **[Disable]** in the device list.

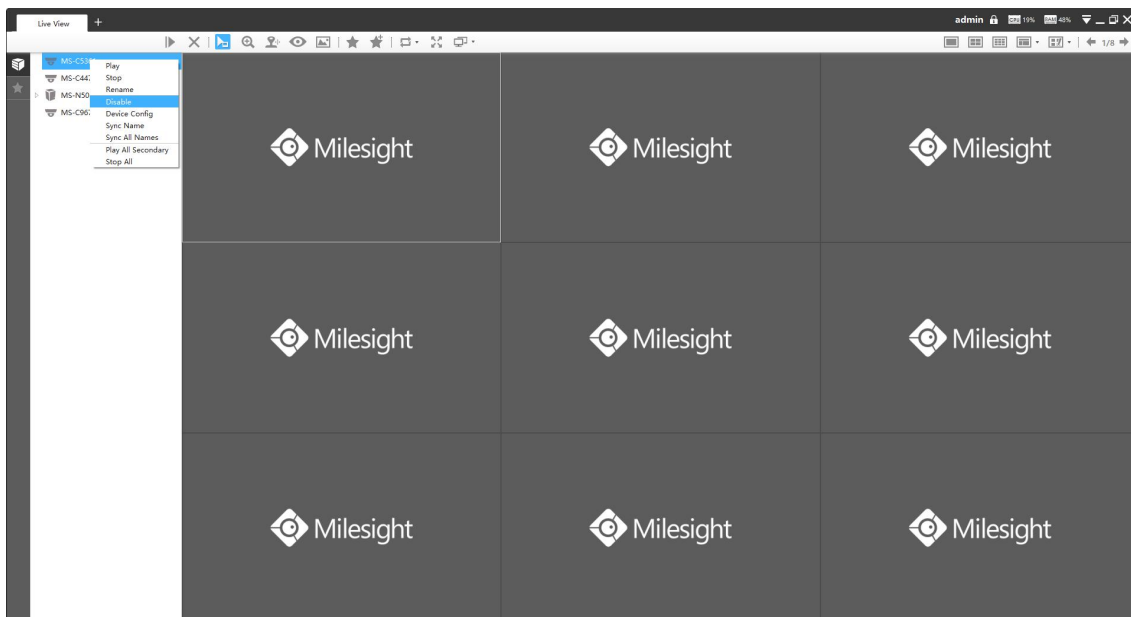



Figure 3-1-10 Disable the Added Device on Live View Page

**Note**

- You can click the  button on Device Management page or right-click the device on Live View page and choose **[Enable]** to Enable again.


### 3.1.5 Editing Device

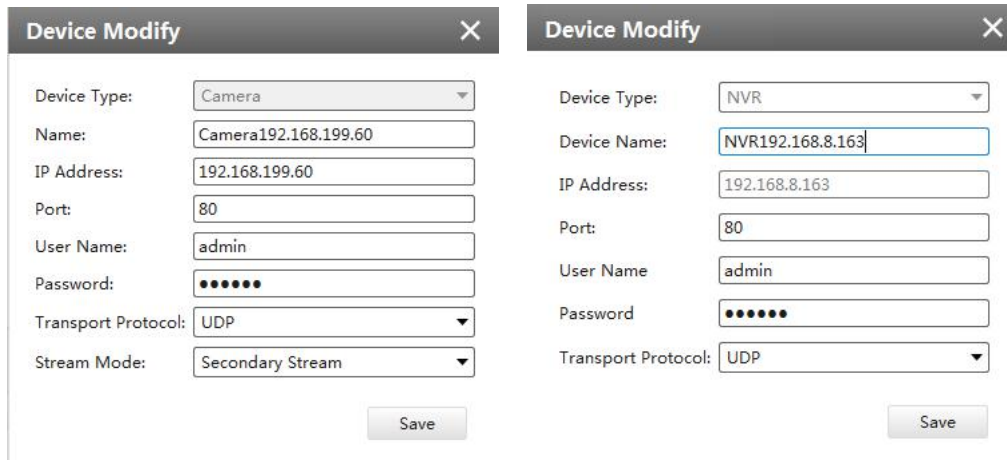
- ◆ If the device hasn't been added yet in “Device Search” interface, you can edit the device that has been activated by clicking  , you can edit IP Address, Port, Netmask, Gateway and DNS by inputting the correct User Name and Password.

Device Type:	NVR
MAC Address:	1C:C3:16:0A:30:92
IP Address:	192.168.7.112
Port:	80
Netmask:	255.255.240.0
Gateway:	192.168.7.1
DNS:	192.168.7.1
User Name:	admin
Password:	••••••••



Figure 3-1-11 Editing Device

- ◆ If the device has been added to “Devices Added” interface, you can edit the device by clicking the Edit button . All parameters can be edited **except the Device Type and IP address**. See as below:



Field	Left Form (Camera)	Right Form (NVR)
Device Type	Camera	NVR
Name	Camera192.168.199.60	
Device Name		NVR192.168.8.163
IP Address	192.168.199.60	192.168.8.163
Port	80	80
User Name	admin	admin
Password	•••••	•••••
Transport Protocol	UDP	UDP
Stream Mode	Secondary Stream	

Figure 3-1-12 Editing Device

**Note:** Password must be 8 to 32 characters long.

The meanings of parameters can be referred to the table 3-1-1.

## 3.2 Device Config

In the Device Config, there are Channels, Event, Record and System parts for NVR, and Video, Event, Record and System for Camera configurations.

### 3.2.1 NVR

The NVR Configuration page is as below:

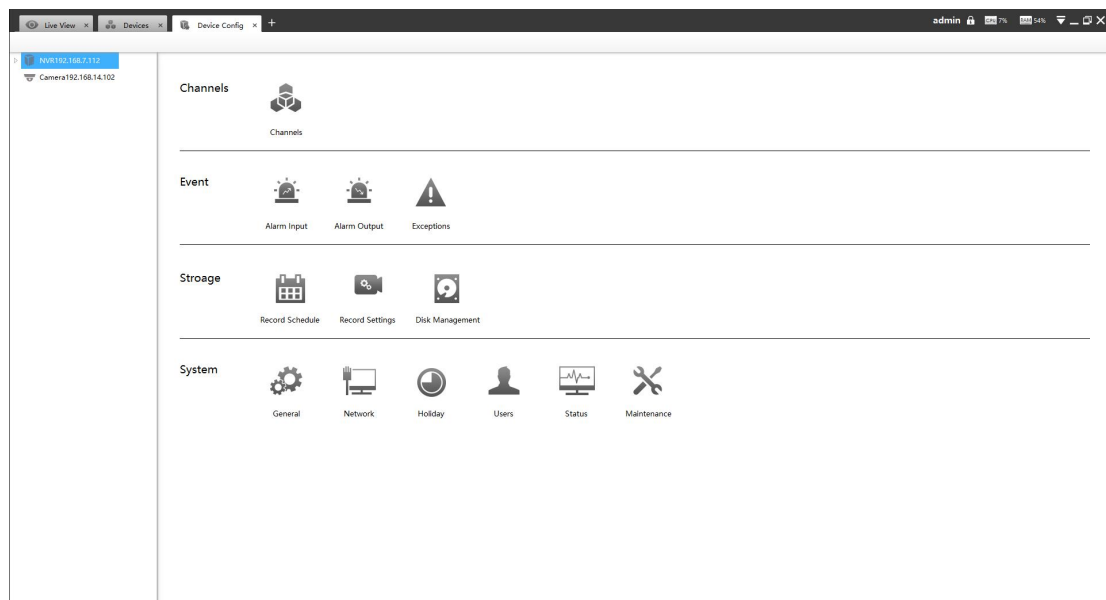


Figure 3-2-1 NVR Page

**Note:**

1. The NVR added through IP/Domain and P2P support the following configurations.
2. Only NVR of V7x.9.0.4 and above and CMS of V2.4.0.5 and above support the following configurations through P2P.

#### 3.2.1.1 Channels

##### Channels

Channels management provides searching, adding, editing, deleting channels function. As for searching and deleting channels, please refer to the Chapter III Device Management 3.1 Adding Device.

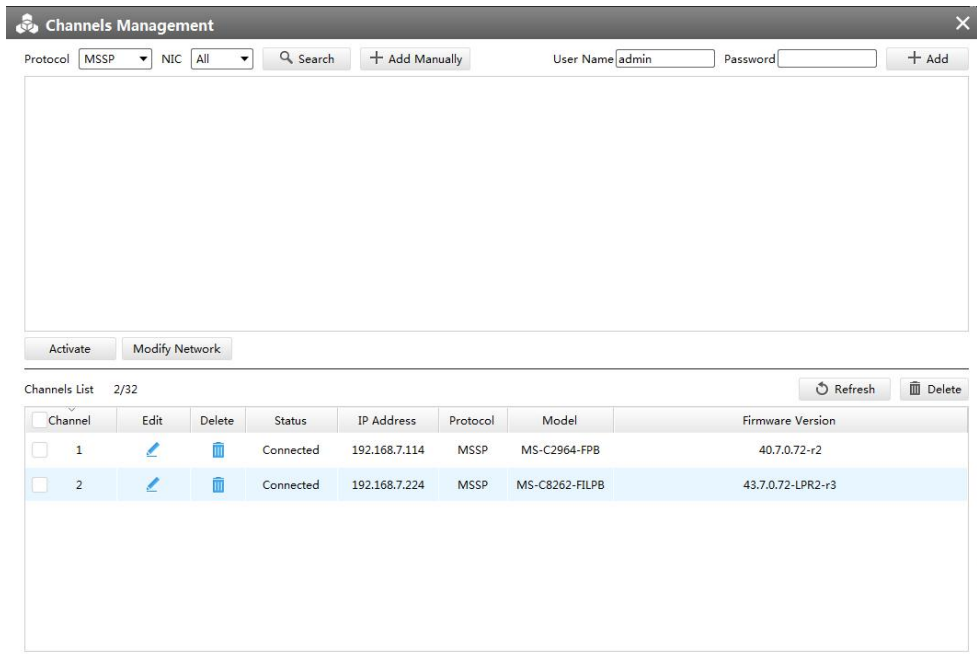


Figure 3-2-2 Channels Management

### [Adding Channel]

You can add Milesight cameras searched by CMS automatically, and by adding manually, you can add third party cameras that have ONVIF and RTSP protocol.

The 'Add Channel' dialog box contains the following fields:

- Channel: 3
- Channel Name: camera
- IP Address: 192.168.8.161
- Port: 80
- User Name: admin
- Password: [masked]
- Protocol: ONVIF
- Transport Protocol: UDP
- Primary: rtsp://
- Secondary: rtsp://
- Time Setting:  Sync Time With NVR

An 'Apply' button is located at the bottom right of the dialog.

Figure 3-2-3 Adding Channel

**ONVIF:** Camera which supports ONVIF protocol;


**RTSP:** Primary: rtsp://IP:Port/main

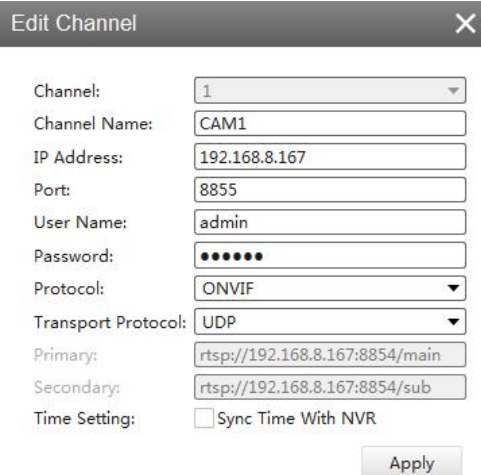
Secondary: rtsp://IP:Port/sub

(The default port for RTSP protocol is 554.)

**MSSP** is only for the Milesight products.

### [Editing Channel]

You can edit the channel when adding it manually. Or you can edit it by click the button  .



Channel: 1  
Channel Name: CAM1  
IP Address: 192.168.8.167  
Port: 8855  
User Name: admin  
Password: ●●●●●●  
Protocol: ONVIF  
Transport Protocol: UDP  
Primary: rtsp://192.168.8.167:8854/main  
Secondary: rtsp://192.168.8.167:8854/sub  
Time Setting:  Sync Time With NVR

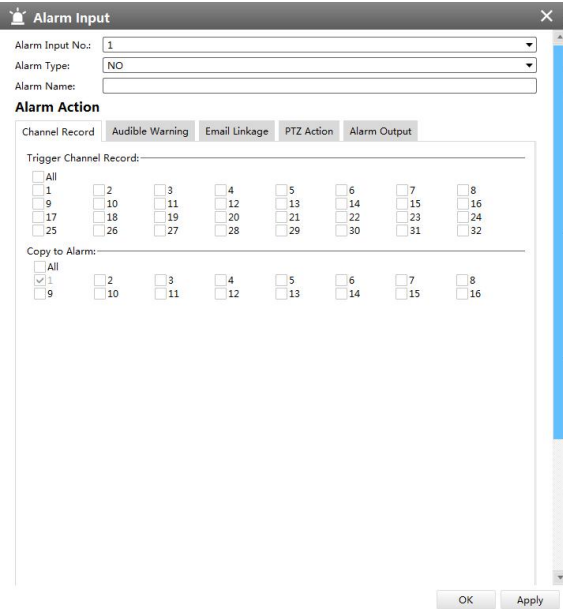
Apply

Figure 3-2-4 Editing Channel

### 3.2.1.2 Event

#### Alarm Input

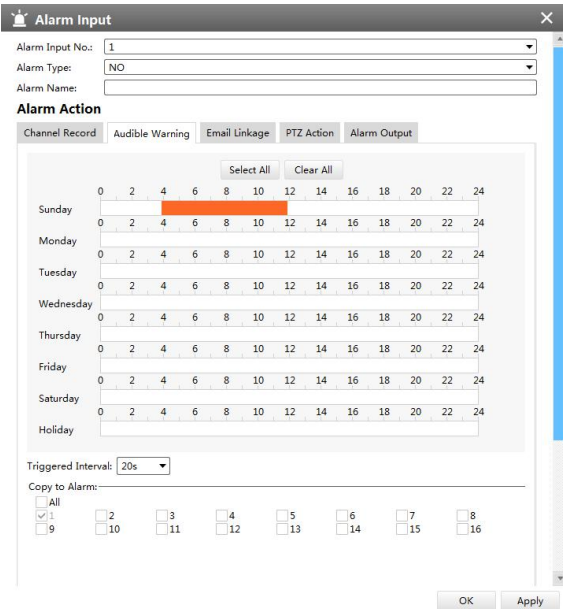
Click the Alarm Input button, the setting window will pop up as below, you can modify alarm input settings. Here are four options for Alarm Action **[Channel Record]** **[Audible Warning]** **[Email Linkage]** **[PTZ Action]** **[Alarm Output]** that you can select. After choose the alarm action you can choose the alarm channel. And then click **[OK]** or **[Apply]** after all set.



Alarm Input No.: 1  
Alarm Type: NO  
Alarm Name:   
Alarm Action  
Channel Record Audible Warning Email Linkage PTZ Action Alarm Output  
Trigger Channel Record:  
 All  
 1  2  3  4  5  6  7  8  
 9  10  11  12  13  14  15  16  
 17  18  19  20  21  22  23  24  
 25  26  27  28  29  30  31  32  
Copy to Alarm:  
 All  
 1  2  3  4  5  6  7  8  
 9  10  11  12  13  14  15  16

OK Apply

Figure 3-2-5 Channel Record



Alarm Input No.: 1  
Alarm Type: NO  
Alarm Name:   
Alarm Action  
Channel Record Audible Warning Email Linkage PTZ Action Alarm Output  
Channel Record  
Select All Clear All  
Sunday 0 2 4 6 8 10 12 14 16 18 20 22 24  
Monday 0 2 4 6 8 10 12 14 16 18 20 22 24  
Tuesday 0 2 4 6 8 10 12 14 16 18 20 22 24  
Wednesday 0 2 4 6 8 10 12 14 16 18 20 22 24  
Thursday 0 2 4 6 8 10 12 14 16 18 20 22 24  
Friday 0 2 4 6 8 10 12 14 16 18 20 22 24  
Saturday 0 2 4 6 8 10 12 14 16 18 20 22 24  
Holiday  
Triggered Interval: 20s  
Copy to Alarm:  
 All  
 1  2  3  4  5  6  7  8  
 9  10  11  12  13  14  15  16

OK Apply

Figure 3-2-6 Audible Warning

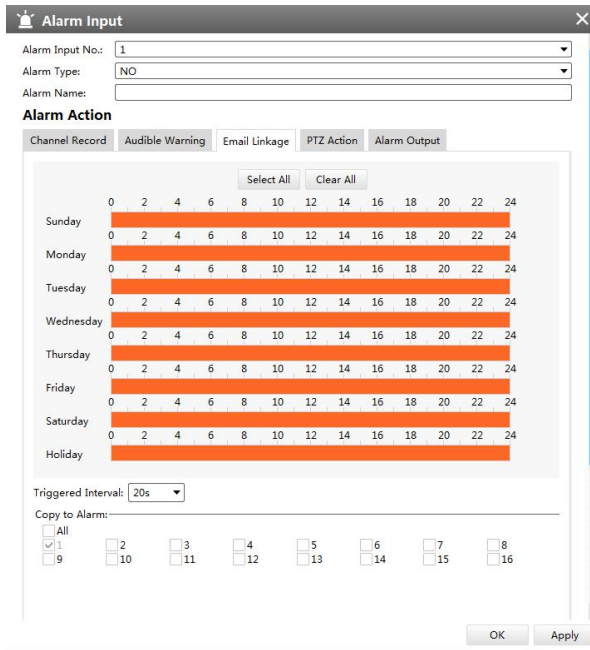


Figure 3-2-7 Email Linkage

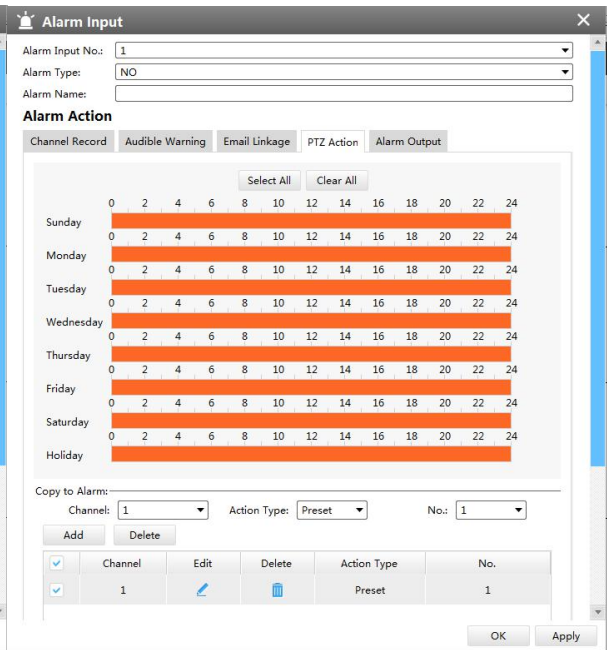


Figure 3-2-8 PTZ Action

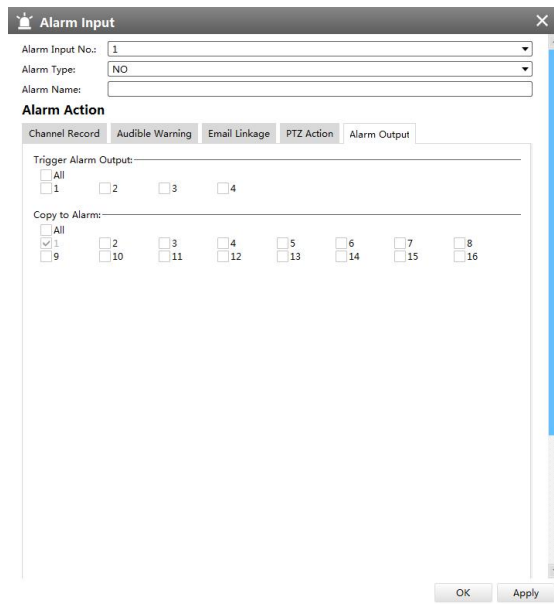


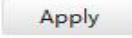
Figure 3-2-9 Alarm Output

### Alarm Output

Click the Alarm Output button, the setting window will pop up as below, you can modify alarm input settings:



Figure 3-2-10 Alarm Output

The “Alarm Input”/“Alarm Output” settings enable you to set up alarm input/output type, effective time, corresponding triggers, and you also can copy the settings to other channels. After setting up one channel or some channels, click the Apply button  .

### Exception

Click the Exception button, the setting window will pop up as below:

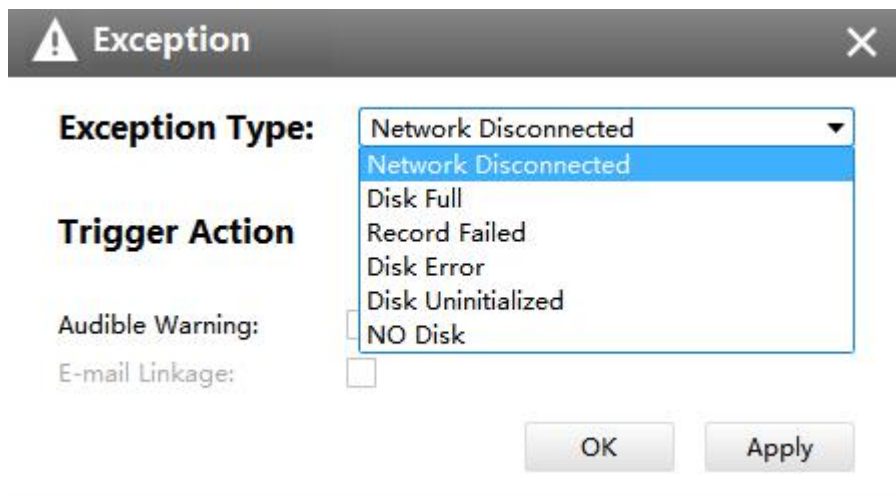


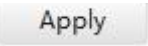
Figure 3-2-11 Exception

The meanings of the items on the Exception page can be referred to the table 3-2-1 below:

Table 3-2-1 Schedule

Item	Function Introduction
------	-----------------------

<b>Exception Type</b>	There are “Network Disconnected”、 “HDD Full”、 “Record Failed”、 “HDD Failed”、 “HDD Unformat”、 “NO Disk”
<b>Trigger Action</b>	Enable or disable the Pop Up Alarm
	Enable or disable the Audible Warning
	Enable or disable the E-mail Linkage

After finishing the settings, you can click the Apply button  to apply your settings to the CMS software.

### 3.2.1.3 Storage



#### Record Schedule

Click the Schedule button, the setting window will pop up as below:

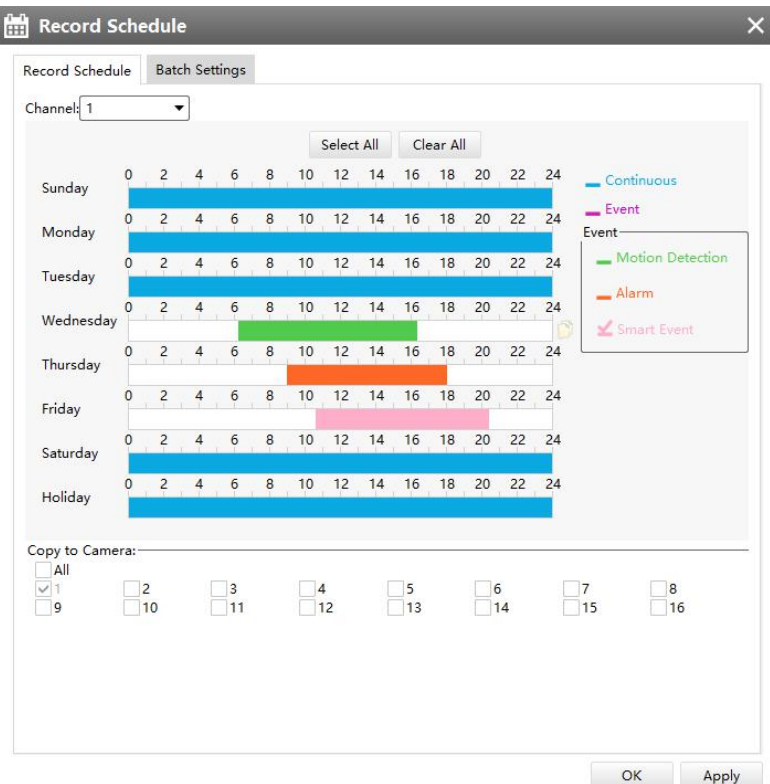


Figure 3-2-12 Record Schedule

You can set channel recording schedules in “Record Schedule”, If you want the channels to record by schedule, you need to select one of the recording types and then set the time. “Copy to

Camera” can copy the settings to other channels. After setting the schedule for one channel or some channels, click the Apply button  .

Also you can choose to batch set the channels to Record or Stop in “Batch Settings”.

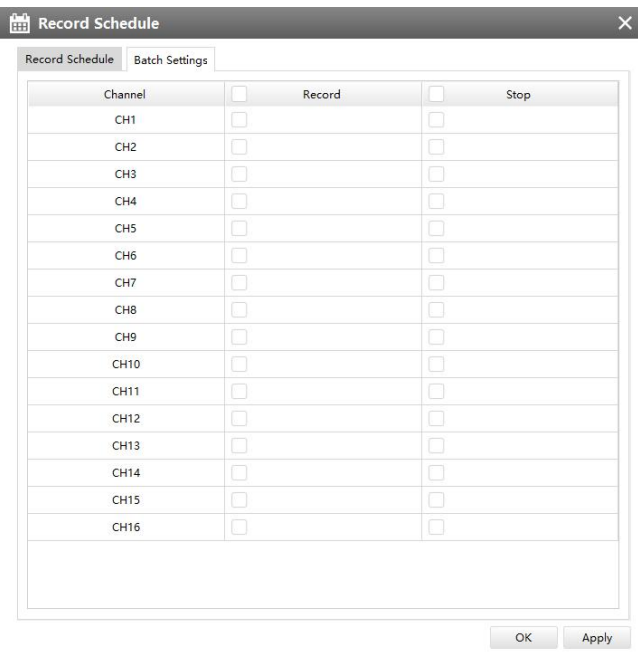



Figure 3-2-13 Batch Settings

## Record Settings

### General Settings

Make general configuration for selected channels. Click  to copy the same configuration to other channels.

**Channel:** Select the channel which will be set.

**Pre Record:** Event pre-record duration time. It will start recording before the event is triggered. Note that NVR model ends with letter T doesn't support pre record.

**Post Record:** Event post-record duration time. It will keep recording after the event is over.

**Audio Record:** Select to record audio or not.

**Record Stream Type:** Select Main stream or sub stream for record.

**Video/Picture Due Time:** Set the due time of recording files/snapshot files, 1~120days or unlimited are available.

**ANR:** With this option enabled, when the connection between camera and NVR is lost, the camera would start continuous recording and store videos in SD card instead. Then after reconnection, NVR automatically retrieves missed continuous videos from camera SD card in a period of time to prevent data missing. And you can check the corresponding ANR recording directly in the playback interface.

**Note :** NVR needs to be upgraded to v7X.9.0.6 or above, and CMS needs to be upgraded to v2.4.0.6 or above to



support ANR function.

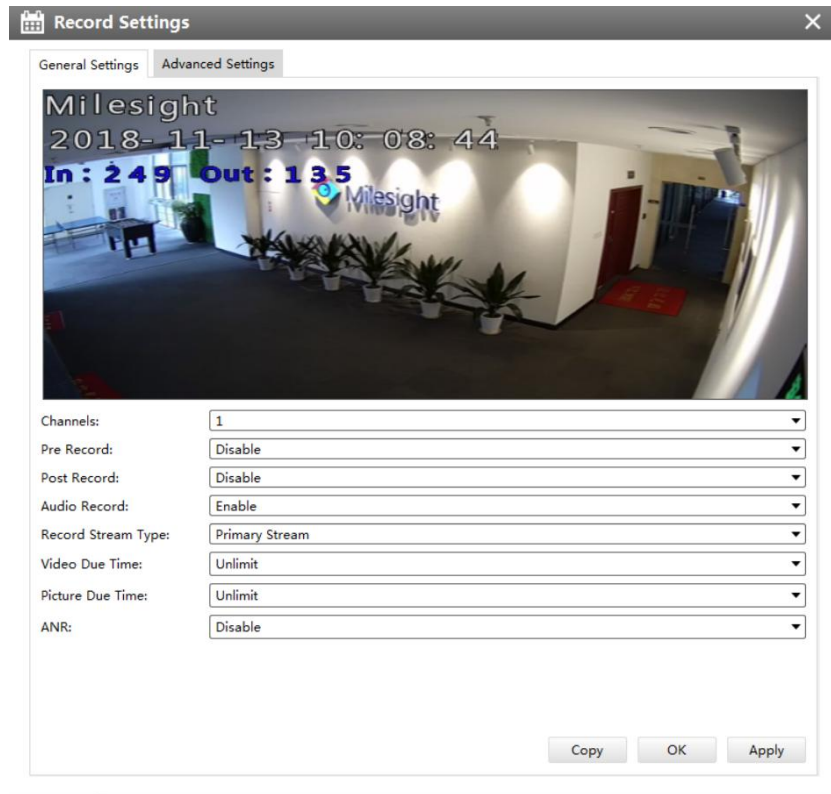


Figure 3-2-14 General Settings

### Advanced Settings

Enable or disable Recycle Mode for all storage device.

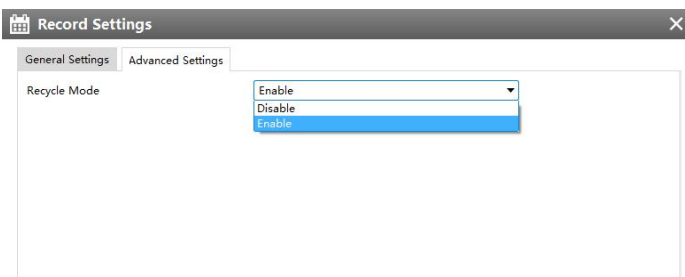


Figure 3-2-15 General Settings

### Disk Management

Click the Disk Management to manage the disk, as the window shows, you can check the disk status and format the disk.

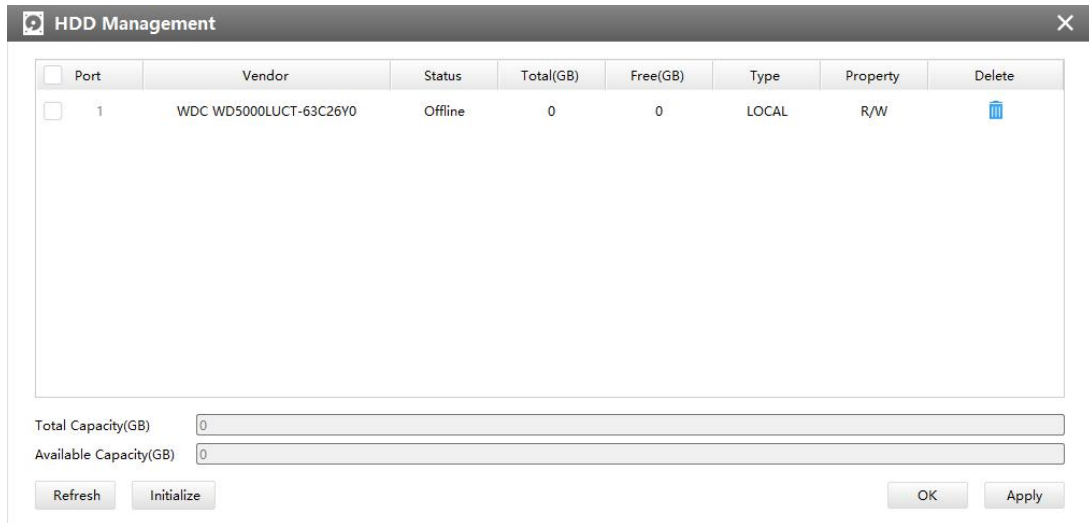


Figure 3-2-16 Disk Management

### 3.2.1.4 System

There are six parts in the System pages: General, Network, Holiday, Users, Status, Maintenance.

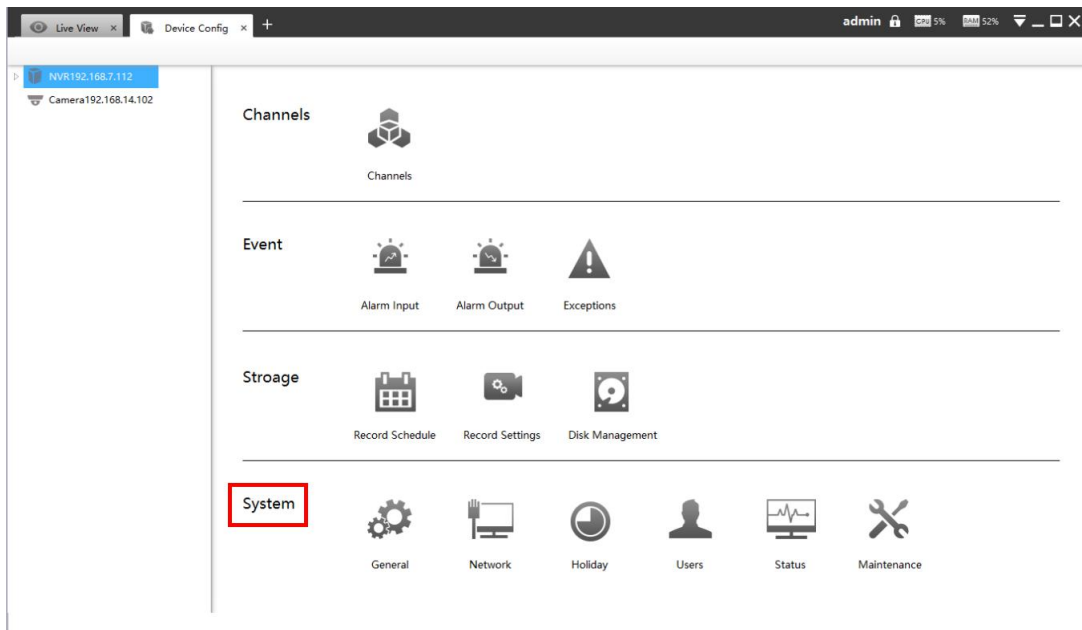

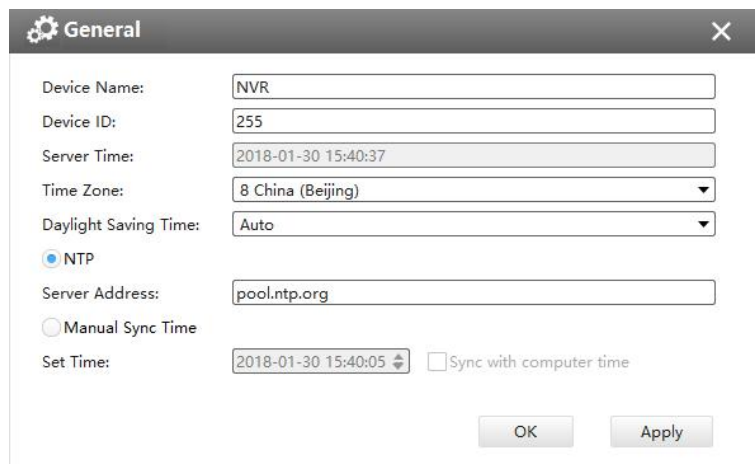


Figure 3-2-17 Disk Management

## General

Click the General button  , a window will pop up as below:

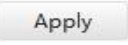


The screenshot shows a 'General' configuration window with the following fields and options:

- Device Name: NVR
- Device ID: 255
- Server Time: 2018-01-30 15:40:37
- Time Zone: 8 China (Beijing)
- Daylight Saving Time: Auto
- NTP
- Server Address: pool.ntp.org
- Manual Sync Time
- Set Time: 2018-01-30 15:40:05  Sync with computer time

Buttons: OK, Apply

Figure 3-2-18 General

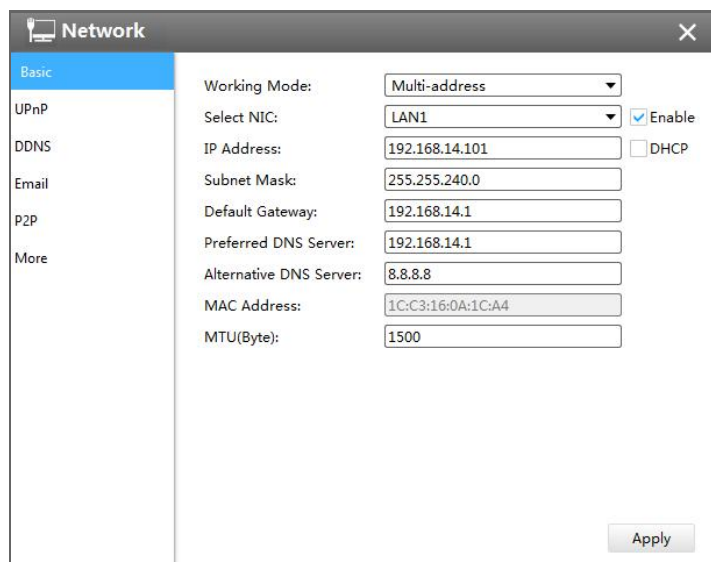
Device name and ID can be made up by yourself, and Server Time depends on the time zone and daylight saving time you choose, which can be synchronized through NTP or manually. After complete the settings, click  to save and apply the settings to CMS.

## Network

In the Network part, you can use several network functions.

### [Basic]

Basic configuration includes IP Address, Subnet Mask, Default Gateway, DNS server, MAC Address, MTU.



The screenshot shows the 'Network' configuration window with the 'Basic' tab selected. The fields and options are:

- Working Mode: Multi-address
- Select NIC: LAN1  Enable
- IP Address: 192.168.14.101  DHCP
- Subnet Mask: 255.255.240.0
- Default Gateway: 192.168.14.1
- Preferred DNS Server: 192.168.14.1
- Alternative DNS Server: 8.8.8.8
- MAC Address: 1C:C3:16:0A:1C:A4
- MTU(Byte): 1500

Buttons: Apply

Figure 3-2-19 Basic

## [UPnP]

With the function enabled, you don't need to configure the port mapping for each port in router. It will do the port mapping in router automatically once **router supports UPnP**.

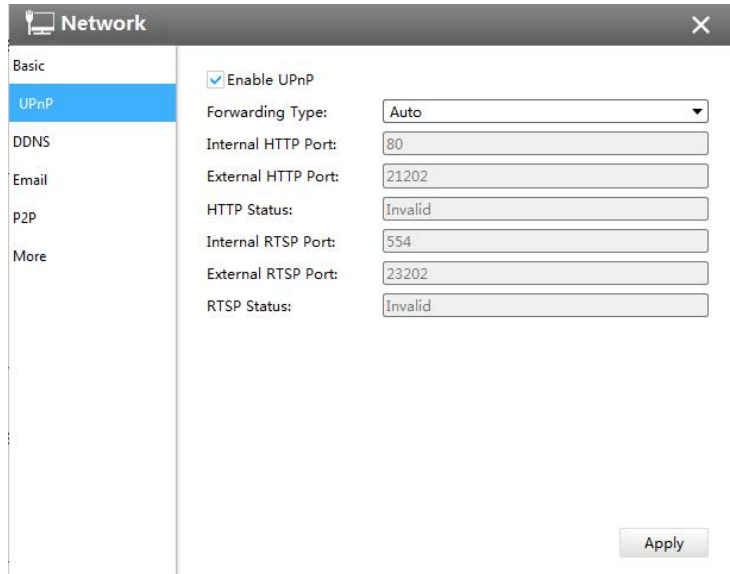


Figure 3-2-20 UPnP

## [DDNS]

DDNS (Dynamic Domain Name System) solves the dynamic IP address problems.

Check DDNS check-box to enable it, then select a DDNS Server, input the user name, password and host name. Do not forget to save the configuration.

Milesight has its own DDNS server. Please do port forwarding for HTTP port and RTSP port before enabling **Milesight DDNS**. Then input corresponding information and you can use <http://ddns.milesight.com:MAC> to access device remotely.

### Note:

“Host Name” must begin with letters, and it can only contain number, letters, and hyphen.

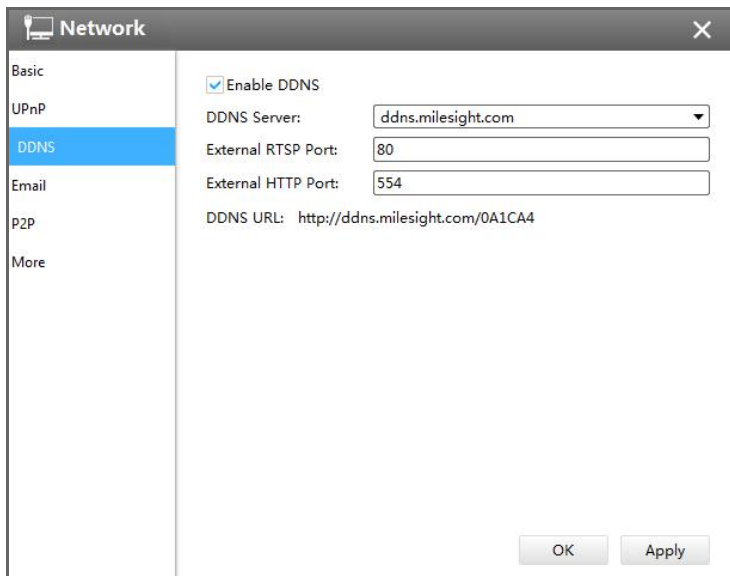
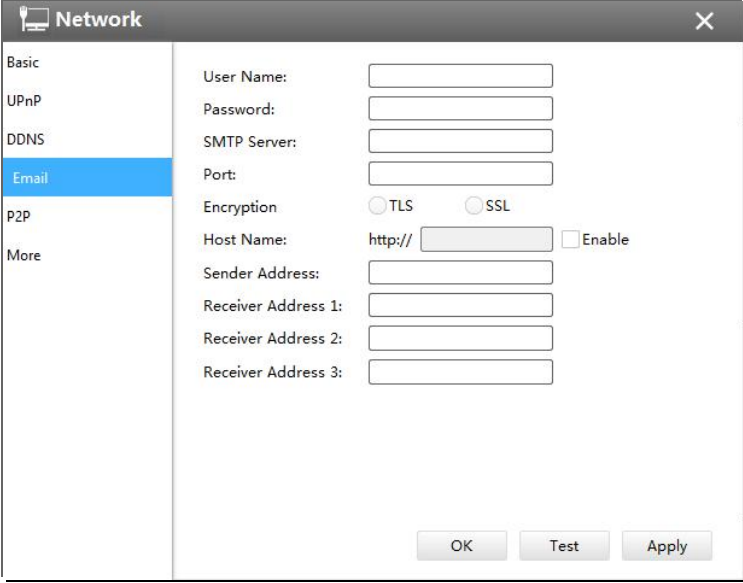


Figure 3-2-21 DDNS

## [E-mail]

Check whether the SMTP port can be set or not. Please enable SSL/TLS according to actual mailbox. (Some SMTP server needs to secure connection)

Set the Sender E-mail Address, User Name, Password, and SMTP Server:



The screenshot shows a window titled "Network" with a close button (X) in the top right corner. On the left side, there is a vertical menu with the following items: "Basic", "UPnP", "DDNS", "Email" (highlighted in blue), "P2P", and "More". The main area of the window contains the following fields and options:

- User Name: [Text Input Field]
- Password: [Text Input Field]
- SMTP Server: [Text Input Field]
- Port: [Text Input Field]
- Encryption:  TLS  SSL
- Host Name: http:// [Text Input Field]  Enable
- Sender Address: [Text Input Field]
- Receiver Address 1: [Text Input Field]
- Receiver Address 2: [Text Input Field]
- Receiver Address 3: [Text Input Field]

At the bottom right of the window, there are three buttons: "OK", "Test", and "Apply".

Figure 3-2-22 E-mail

The meanings of the items on the Network page can be referred to the table below:

Table 3-2-2 E-mail

Item	Function Introduction
User Name	The E-mail address you chose to send emails
Password	The password of the E-mail
SMTP Server	The SMTP Server of your E-mail
Port	The port of SMTP Server, it's usually 25
Encryption	Check the checkbox to enable SSL or TLS if it is required by the SMTP server.
Host Name	The host address of the E-mail
Sender Name	Named by yourself for the Sender E-mail
Sender Address	It must be the same as [User name]
Select Receiver	You can have 3 receivers at one time
Receiver Name	Named by yourself for the Receiver E-mail

<b>Receiver Address</b>	E-mail Address for the receivers
-------------------------	----------------------------------

## [ P2P ]

You can watch remote NVR live view in WAN by P2P on M-Sight Pro without doing port forwarding on router.

Click “Enable” and “Save” to enable P2P.

**P2P is enabled successfully when P2P Status shows “Activated”.**

After enabling, you can add the NVR on the APP M-Sight Pro for live view via scanning the QR code on the “P2P” page directly, or inputting the MAC address manually.

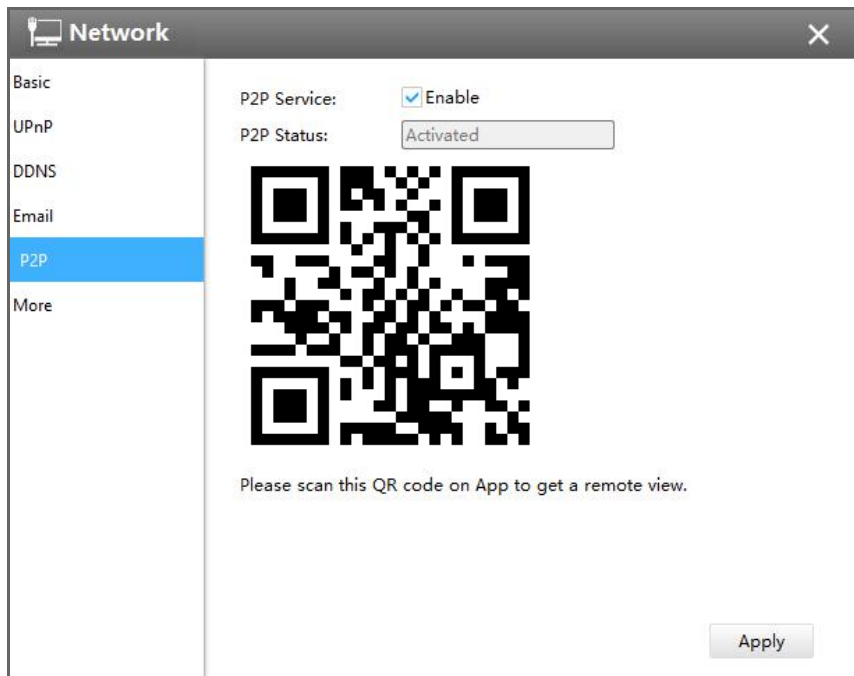


Figure 3-2-23 P2P

## [More]

### SSH Port:

The default SSH port is 22. Only for Milesight R&D debugging.

### HTTP Port:

The default HTTP port is 80. Please modify HTTP ports according to actual application.

### HTTPS Port:

The default HTTPS port is 443. Please modify HTTPS ports according to actual application.

### RTSP Port:

Real Time Streaming Protocol (RTSP) is an application layer protocol in TCP/IP protocol system.

The default RTSP port is 554. Please modify RTSP port according to actual application.

### Push Message:

With this option enabled, you can receive the alarm message on the mobile application.

### Push Event Type:

Select which alarm type will be pushed to APP M-sight Pro. It includes Motion Detection, Video Loss, Region Entrance, Region Exiting, Advanced Motion Detection, Tamper Detection, Line Crossing, Loitering, Human Detection and Object Left/Removed.

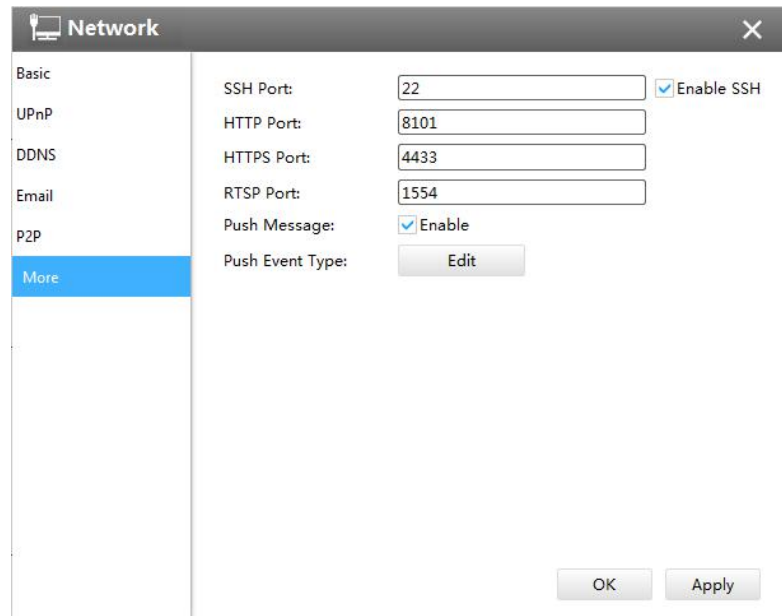


Figure 3-2-24 More

### Note

- Check the DHCP checkbox if there is a DHCP server running in networks;
- The valid range of MTU is 500~9676;
- Do not input an IP address conflicted with another device;
- “Host Name” must begin with letters, and it can only contain number, letters, and hyphen;
- It will email you a screenshot when motion detection is triggered;
- If your NVR has a port forwarding IP for Host Name, please input the complete address that contains the port;
- The default SSH port is 22, and the default HTTP port for IE browser is 80, while the valid range of RTSP port is 554 or 1024~65535.

### Holiday

Click the Holiday button, the Holiday window will pop up. Click the Edit button to edit the selected holiday schedule as below:

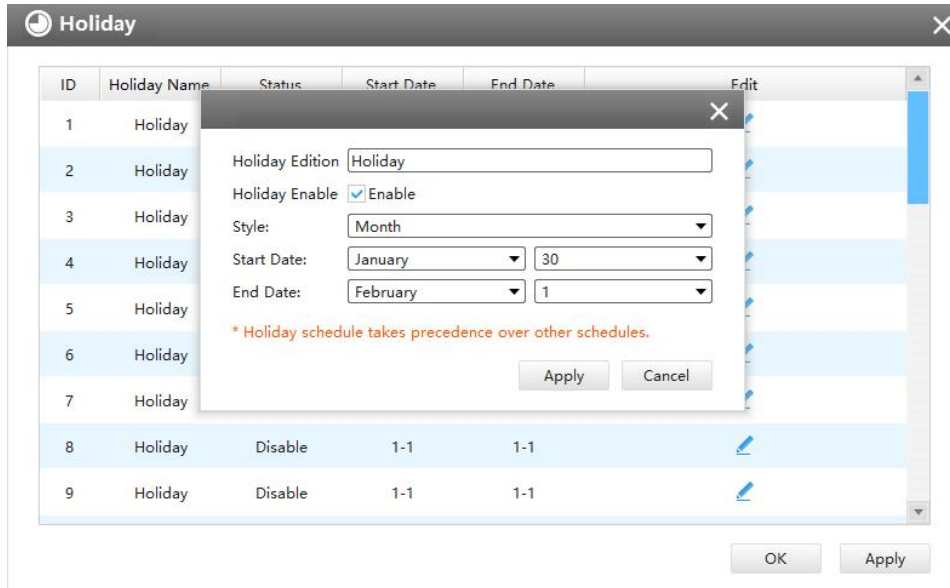


Figure 3-2-25 Holiday

## Users

Click the Users button, the setting window will pop up as below:

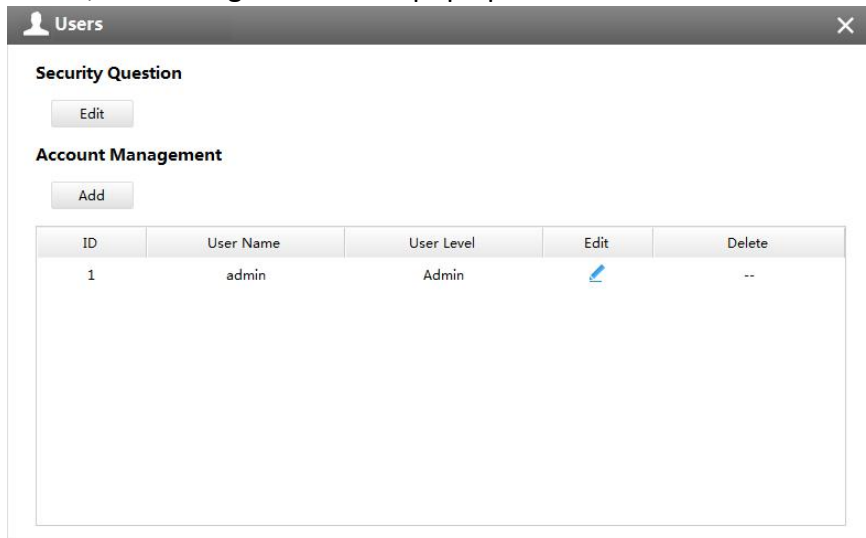


Figure 3-2-26 User

### [Security Question]

You can set the Security Question for your NVR, in case you forget the password, you can reset the password by answering the Security Question correctly.

Click "Edit" button, input Admin Password, and set three Security Question for your NVR, then click "OK".



The screenshot shows a dialog box titled "Security Question" with a close button (X) in the top right corner. The dialog contains the following fields:

- Admin Password: [Text input field]
- Security Question 1: [Dropdown menu showing "What's your father's name?"]
- Security Answer 1: [Text input field]
- Security Question 2: [Dropdown menu showing "What's your father's name?"]
- Security Answer 2: [Text input field]
- Security Question 3: [Dropdown menu showing "What's your father's name?"]
- Security Answer 3: [Text input field]

An "OK" button is located at the bottom right of the dialog.

Figure 3-2-27 Security Question

There are twelve default questions below, you can also customize the Security Question.

- What's your father's name?
- What's your favorite sport?
- What's your mother's name?
- What's your mobile number?
- What's your first pet's name?
- What's your favorite book?
- What's your favorite game?
- What's your favorite food?
- What's your lucky number?
- What's your favorite color?
- What's your best friend's name?
- Where did you go on your first trip?
- Customized Question

Figure 3-2-28 Security Question

### [Account Management]



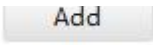
There are three user levels Admin, Operator and Viewer in User option, you can click the Delete icon  to delete "Operator" and "User" while unable to delete "Admin". Click the Edit icon , setting window will show as Figure 3-2-27:

Figure 3-2-29 Edit User

The meanings of the items on the Edit User page can be referred to the table below:

Table 3-2-3 Edit User

Item	Function Introduction
<b>User Level</b>	There are two user levels to choose from, operator and viewer
<b>User Name</b>	A name made by yourself to identify users
<b>Admin Password</b>	You should input the admin password before editing the user type
<b>Password</b>	Set the password for different user type
<b>Confirm password</b>	Re-input the same password to ensure the password
<b>Basic Permission</b>	Show the basic permission in different user types, you can scroll the blue bar to get more information
<b>Camera Configuration</b>	Choose different channels for different user types

Click the Add button , the setting window will pop up as below:

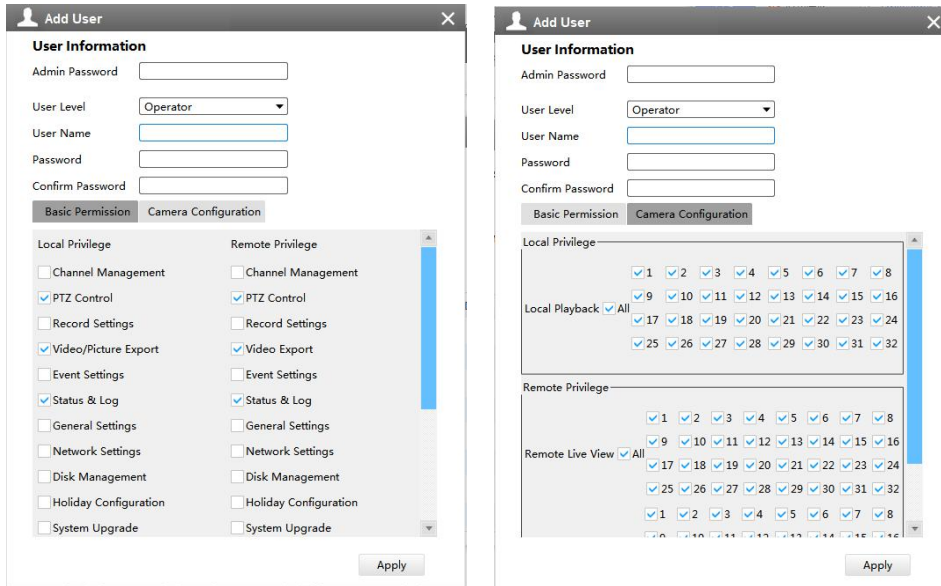


Figure 3-2-30 Add User

## Status

Status includes Device Information, Network Status, Camera Status, Event Status and Disk Status. Status adopts the page form to display the contents.

### [Device Information]

From this page, you can check the Device ID, Product Model, Camera Number(The maximum number of camera can be added to the NVR), HDD number(The maximum number of HDD can be supported to the NVR), Alarm Input Number, Alarm Output Number, MAC Address, Firmware Version, Hardware Version, Uptime and SDK Version.



Figure 3-2-31 Device Information

## [Network Status]

It will show you information about the network, including: Receive Bandwidth, Connection, Mode, DHCP, MTU(B), IP Address, Subnet Mask, Gateway, MAC Address, Preferred DNS Server, Alternate DNS Server, Receive Rate, and Send Rate.

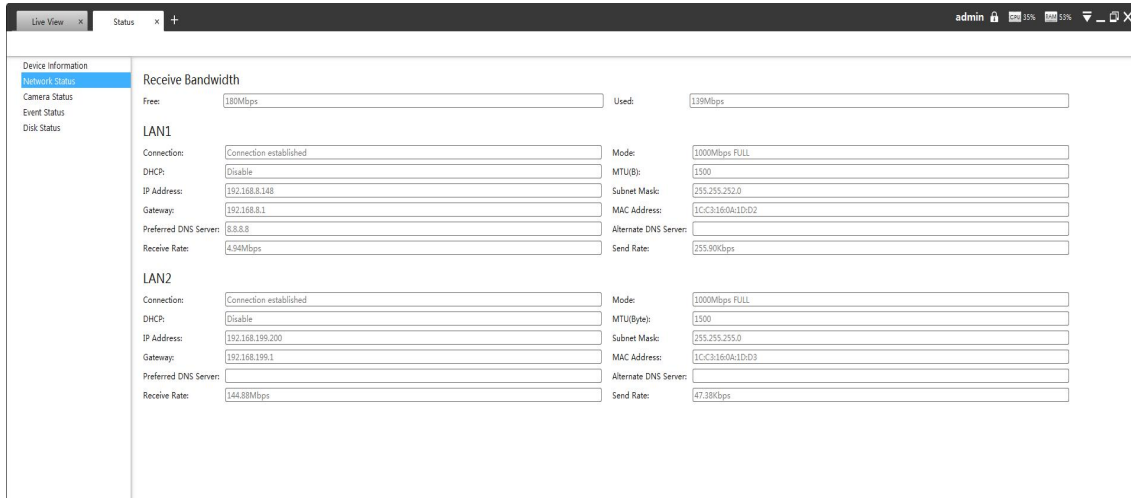


Figure 3-2-31 Network Status

## [Camera Status]

It will show you the Channel, Name, IP address, Record or not, Frame Rate, Bitrate, Resolution of main stream, Status of connection.

Channel	Name	IP Address	Record	Frame Rate	Bitrate	Resolution	Status
1	cam1	192.168.8.146	OFF	0fps	0Kbps	0x0	Disconnected
2	CAM2	192.168.10.34	ON	24fps	3997Kbps	1920x1080	Connected
3	CAM3	192.168.199.38	ON	25fps	3880Kbps	1920x1080	Connected
4	CAM4	192.168.199.57	ON	25fps	4144Kbps	1920x1080	Connected
5	CAM5	192.168.199.59	ON	25fps	3952Kbps	1920x1080	Connected
6	CAM6	192.168.199.43	ON	24fps	5039Kbps	1920x1080	Connected
7	CAM7	192.168.199.61	ON	25fps	3893Kbps	1920x1080	Connected
8	CAM8	192.168.199.63	ON	25fps	4362Kbps	1920x1080	Connected
9	CAM9	192.168.199.64	ON	25fps	4592Kbps	1920x1080	Connected
10	CAM10	192.168.199.42	ON	26fps	4589Kbps	1920x1080	Connected
11	CAM11	192.168.199.65	ON	25fps	3842Kbps	1920x1080	Connected
12	CAM12	192.168.199.40	ON	25fps	4320Kbps	1920x1080	Connected
13	CAM13	192.168.199.66	ON	25fps	4023Kbps	1920x1080	Connected
14	CAM14	192.168.199.67	ON	25fps	4343Kbps	1920x1080	Connected
15	CAM15	192.168.199.68	ON	25fps	4183Kbps	1920x1080	Connected

Figure 3-2-32 Camera Status

## [Event Status]

The icon will turn to red when the device is in the event status:

Channel	Name	IP Address	Video Loss	Motion	Alarm I/O
1	cam1	192.168.8.146	■	■	■
2	CAM2	192.168.10.34	■	■	■
3	CAM3	192.168.199.38	■	■	■
4	CAM4	192.168.199.57	■	■	■
5	CAM5	192.168.199.59	■	■	■
6	CAM6	192.168.199.43	■	■	■
7	CAM7	192.168.199.61	■	■	■
8	CAM8	192.168.199.63	■	■	■
9	CAM9	192.168.199.64	■	■	■

Figure 3-2-33 Camera Event

No.	Alarm Name	Alarm Type	State
A-<1		NO	■
A-<2		NO	■
A-<3		NO	■
A-<4		NO	■
A-<5		NO	■
A-<6		NO	■
A-<7		NO	■
A-<8		NO	■
A-<9		NO	■
A-<10		NO	■
A-<11		NO	■
A-<12		NO	■

Figure 3-2-34 Alarm Input List

No.	Alarm Name	Alarm Type	Duration Time	State
A->1		NO	5s	■
A->2		NO	5s	■
A->3		NO	5s	■
A->4		NO	5s	■

Figure 3-2-35 Alarm Output List

Channel	Name	IP Address	Region Entrance	Region Exiting	Advanced Motion Detection	Tamper Detection	Line Crossing	Loitering	Human Detection
1	CAM1	192.168.14.102	■	■	■	■	■	■	■
2	CAM2	--	■	■	■	■	■	■	■
3	CAM3	--	■	■	■	■	■	■	■
4	CAM4	--	■	■	■	■	■	■	■
5	CAM5	--	■	■	■	■	■	■	■
6	CAM6	--	■	■	■	■	■	■	■
7	CAM7	--	■	■	■	■	■	■	■
8	CAM8	--	■	■	■	■	■	■	■
9	CAM9	--	■	■	■	■	■	■	■
10	CAM10	--	■	■	■	■	■	■	■
11	CAM11	--	■	■	■	■	■	■	■
12	CAM12	--	■	■	■	■	■	■	■
13	CAM13	--	■	■	■	■	■	■	■

Figure 3-2-36 Smart Event

Channel	Name	IP Address	In	Out
1	CAM1	192.168.14.102	1	2
2	CAM2	--	--	--
3	CAM3	--	--	--
4	CAM4	--	--	--
5	CAM5	--	--	--
6	CAM6	--	--	--
7	CAM7	--	--	--
8	CAM8	--	--	--
9	CAM9	--	--	--
10	CAM10	--	--	--
11	CAM11	--	--	--
12	CAM12	--	--	--
13	CAM13	--	--	--
14	CAM14	--	--	--

Figure 3-2-37 People Counting

### [Disk Status]

It will show you the Disk port, Vendor, Status, Total capability, Used capability, Free capability HDD type, In use or not and Recycle Mode on or off.

Port	Vendor	Status	Total(OB)	Used(OB)	Free(OB)	HDD Type	In Use	Recycle Mode
2	ST1000VX000...	FORMATTED	931	931	0	LOCAL	-	ON

Figure 3-2-38 Disk Status

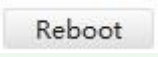

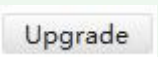

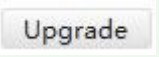

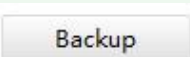
### ✂ Maintenance

The Maintenance page is as below:

Figure 3-2-39 System

The meanings of the items on System page can be referred to the table below:

Table 3-2-4 System

Parameters	Function Introduction
	Click the button to reboot the device
	Click the button to reset the settings to the default one.
<input checked="" type="checkbox"/> Keep the IP Configuration <input checked="" type="checkbox"/> Keep the User Information	<p><b>Keep the IP Configuration:</b> keep the IP configuration when resetting the device.</p> <p><b>Keep the User Information:</b> keep the User configuration when resetting the device.</p> <p><b>Note:</b> If you disable the “Keep the User Information” option when resetting the device, the device will be reset to the ‘Inactive’ status, you need to set a password for it again.</p>
	Click the  button to import the firmware file from PC, and click the  button to upgrade.
<input type="checkbox"/> Restore after upgrading	Enable this option to restore the settings to the default one after upgrading the device.
	Click this button to import the configuration file.
	Click this button to export the configuration file.

### 3.2.1.5 Camera

The Device Configuration for Network Camera which inside NVR is as below:

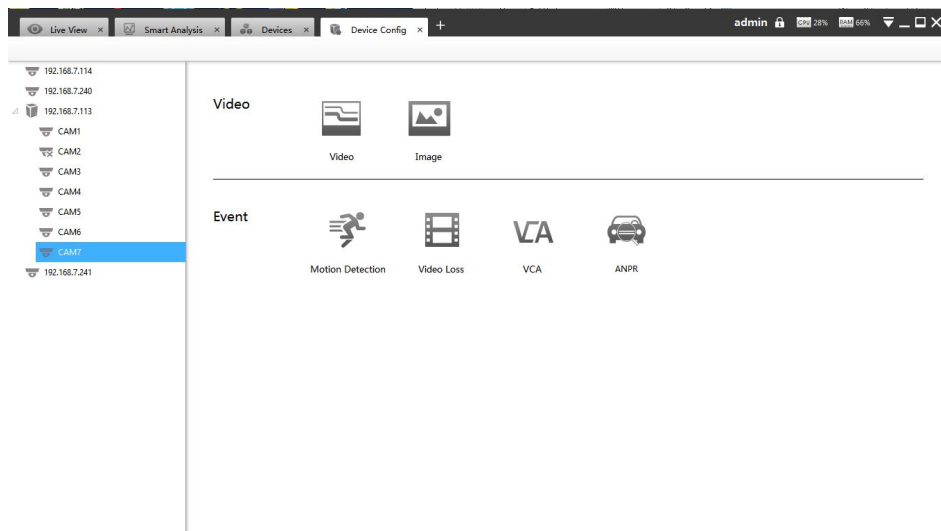
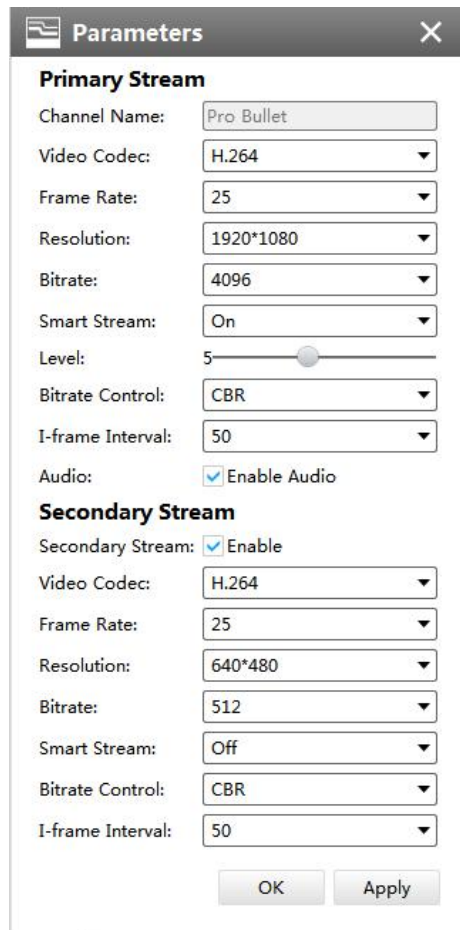


Figure 3-2-40 Camera inside NVR

## Parameters

The Parameters page is as below:



Primary Stream	
Channel Name:	Pro Bullet
Video Codec:	H.264
Frame Rate:	25
Resolution:	1920*1080
Bitrate:	4096
Smart Stream:	On
Level:	5
Bitrate Control:	CBR
I-frame Interval:	50
Audio:	<input checked="" type="checkbox"/> Enable Audio

Secondary Stream	
Secondary Stream:	<input checked="" type="checkbox"/> Enable
Video Codec:	H.264
Frame Rate:	25
Resolution:	640*480
Bitrate:	512
Smart Stream:	Off
Bitrate Control:	CBR
I-frame Interval:	50

Figure 3-2-41 Video of Camera inside NVR

The meanings of the items on the page can be referred to the Table 3-2-5.


## Image

The Image page is as below:



Image ✕

Pro Bullet 1177/10/2019 18:22:26



**Display**

Power Line Frequency: 50Hz

Day/Night Mode: Auto Mode

Day to Night Value: 36   Reset

Night to Day Value: 82   Reset

IR Light Sensor Value: 100

Outdoor/Indoor Mode: Outdoor

Corridor Mode: Off

Image Rotation: Off

**Enhancement**

**Day/Night Settings**

**OSD**


**Privacy Mask**

**ROI**

Copy OK Apply

Image ✕

Pro Bullet 1177/10/2019 18:23:34



**Display**

**Enhancement**

IR Balance Mode: Off

Defog Mode: Off

Digital Image Stabilisation: Off

White Balance: Auto White Balance

Exposure Mode: Auto Mode

BLC/WDR/HLC Mode: Single Mode

BLC/WDR/HLC: WDR

Wide Dynamic Range: On

Wide Dynamic Level: Auto

Anti-flicker Level: 10

**Day/Night Settings**

**OSD**


**Privacy Mask**

**ROI**

Copy OK Apply

Image ✕

Pro Bullet 1177/10/2019 18:24:04



**Display**

**Enhancement**

**Day/Night Settings**

Day/Night Settings:

**OSD**


**Privacy Mask**

**ROI**

Copy OK Apply

Image ✕

Pro Bullet 1177/10/2019 18:24:18



**Display**

**Enhancement**

**Day/Night Settings**

**OSD**

Video Stream: All Streams

Show Video Title:  Enable

Video Title: Pro Bullet

Text Position: Top-Left

Show Timestamp:  Enable

Date Position: Top-Right

Date Format: DD-MM-YYYY

**Privacy Mask**

**ROI**

Copy OK Apply

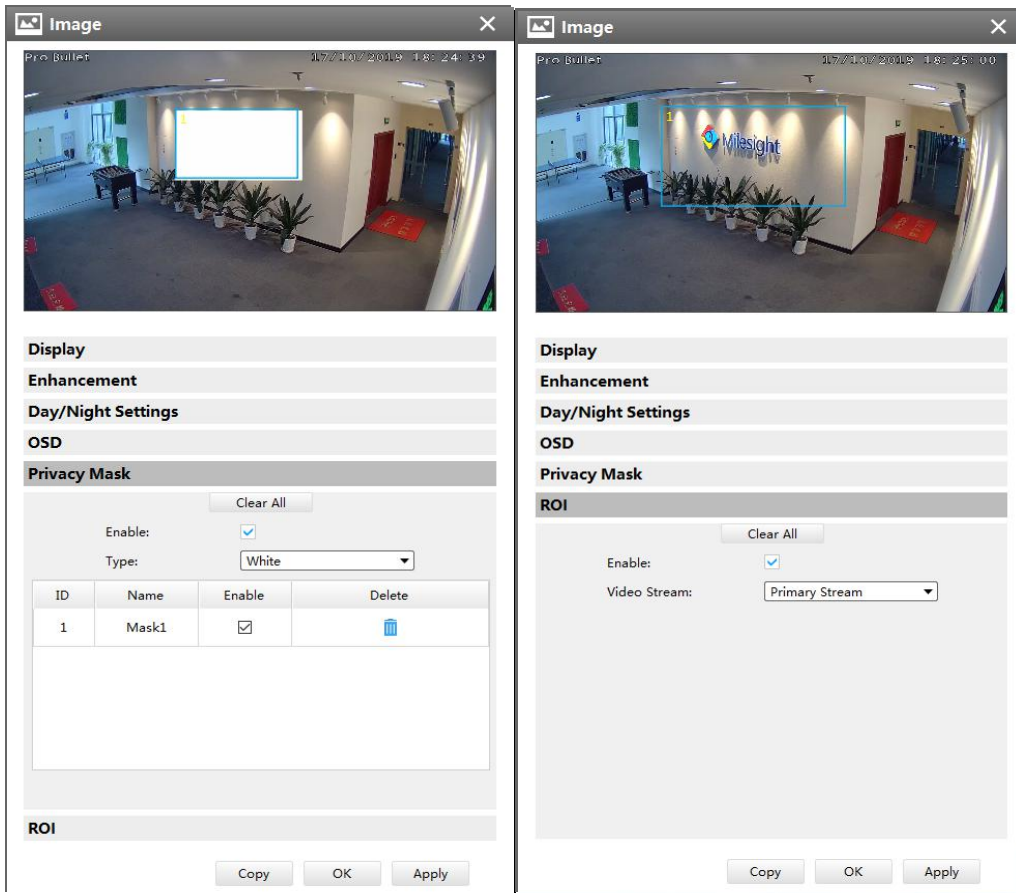


Figure 3-2-42 Image of Camera inside NVR

The meanings of the items on the page can be referred to the Table 3-2-6 to Table 3-2-9.

### Motion Detection

The Motion Detection page is as below:

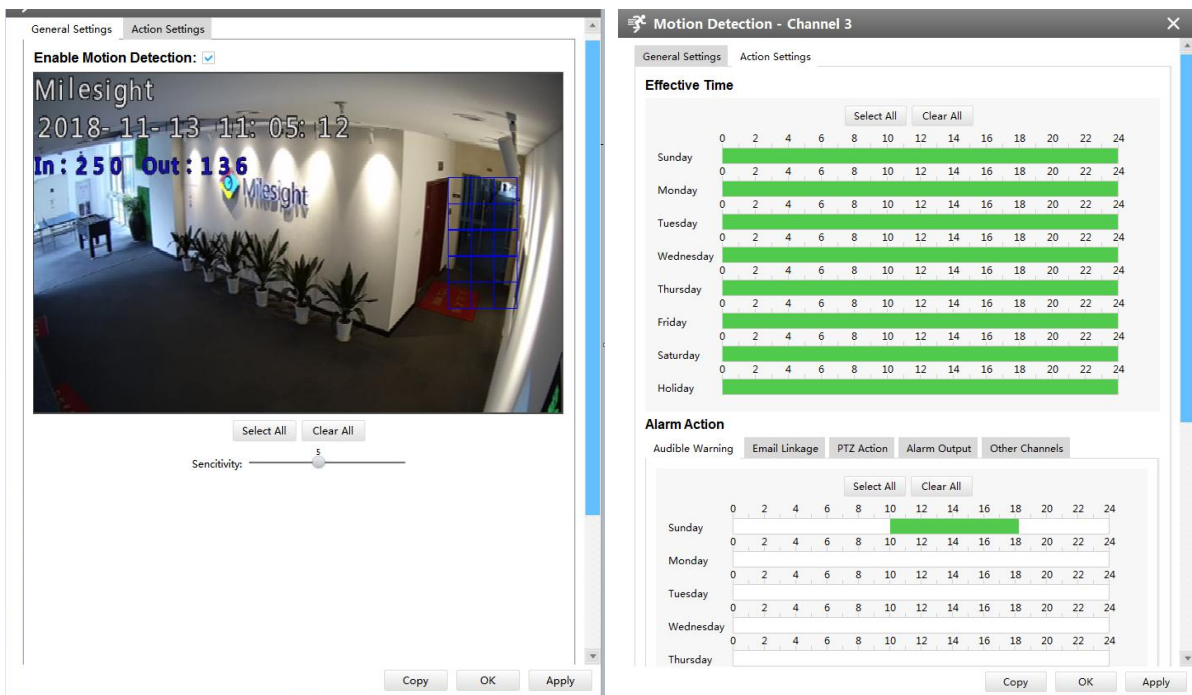


Figure 3-2-43 Motion Detection of Camera inside NVR

## [General Settings]

Check the checkbox to enable the Motion Detection function, you can draw the interested area or click the Select All button  to select all area interested. And the sensitivity ranges from 0 to 10.

## [Action Settings]

Set Effective Time of advance motion detection in this page. Here are five options for Action Settings **[Audible Warning]** **[Email Linkage]** **[PTZ Action]** **[Alarm Output]** **[Other Channels]** that you can select. After choose the alarm action you can draw the schedule. And then click **[OK]** or **[Apply]** after all set.



## Video Loss

The Video Loss page is as below:

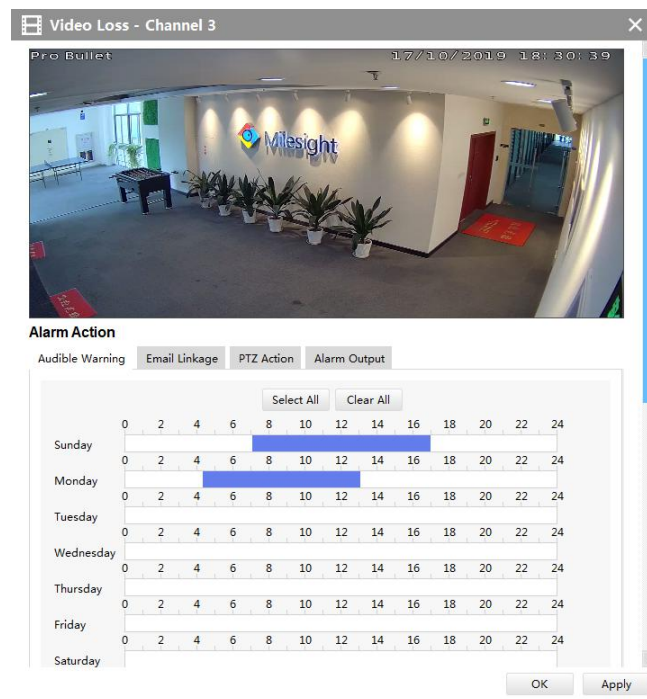


Figure 3-2-44 Video Loss

Here are four options for alarm action **[Audible Warning]** **[Email Linkage]** **[PTZ Action]** **[Alarm Output]** that you can select. After choose the alarm action you can draw the schedule. And then click **[OK]** or **[Apply]** after all set. You also can copy the settings to other channels.

## VA Smart Event

The Smart Event page is as below:

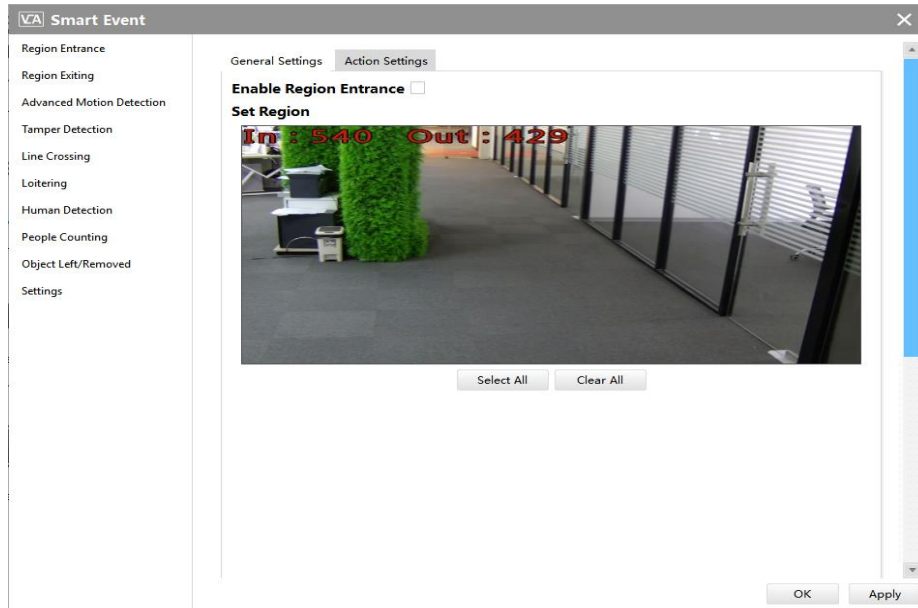


Figure 3-2-45 Smart Event

Here are nine options for Smart Event-General Settings page [**Region Entrance**] [**Region Exiting**] [**Advanced Motion Detection**] [**Tamper Detection**] [**Line Crossing**] [**Loitering**] [**Human Detection**] [**People Counting**] [**Object Left/Removed**](Optional) that you can select. Beside, you can choose the [**Settings**] to do some basic setup.

Step1: Check the checkbox to enable the smart event that you choose, you can draw the interested area or click the Select All button **Select All** to select all area interested.

Step2: After general settings you can draw the schedule in the **Action Settings** page. And then click [**OK**] or [**Apply**] after all set. You also can copy the settings to other channels.

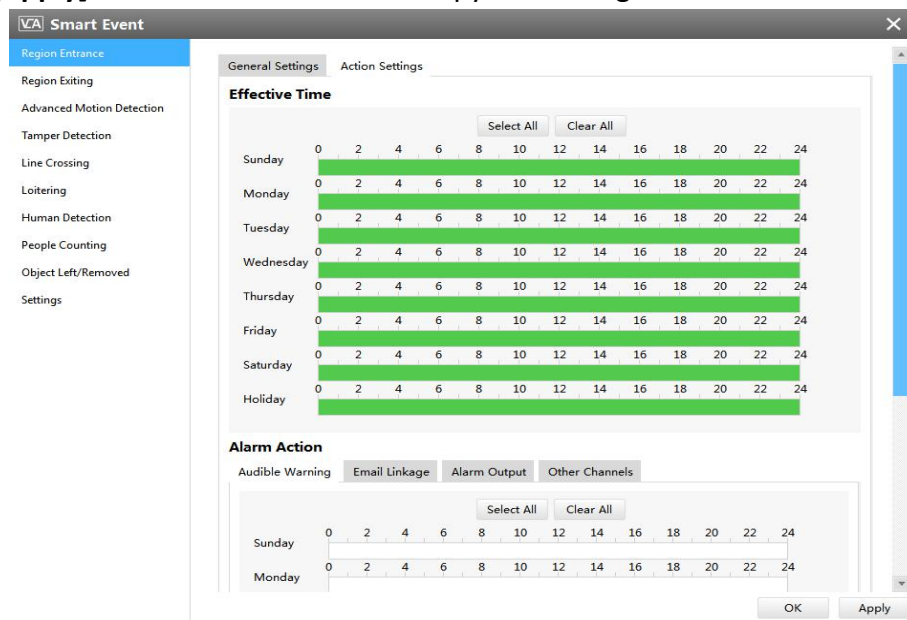


Figure 3-2-46 Action Settings

## Notes

- If you haven't activated the VCA function, please contact MileSight sales first.
- Object Left/Removed is optional, if you need this function, please contact MileSight sales first.

## ANPR

ANPR settings include General Settings, List Management, Black List Mode, White List Mode and Visitor Mode.

### Note:

① Please upgrade your device/software to corresponded version.

Camera: V4X.7.0.72-r16 or above.

NVR: V7X.9.0.7-r7 or above.

CMS: V2.4.0.7 or above.

② For more information, please refer to ***MileSight-Troubleshooting-LPR setting-LPR1, MileSight-Troubleshooting-LPR setting-LPR2, MileSight-Troubleshooting-LPR3.***

## [General Settings]

Do as following steps to enable ANPR function. Camera will start to detect license plate and NVR will start to receive license plate information once these steps are done.

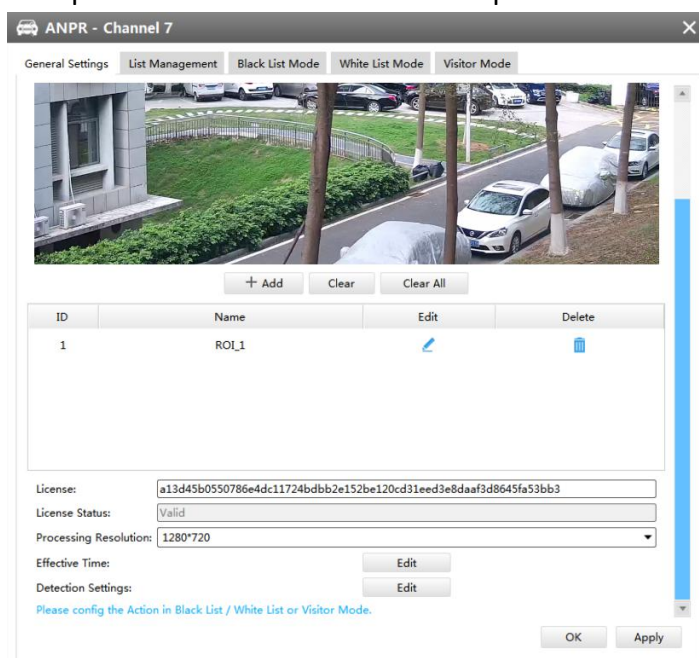


Figure 3-2-47 ANPR Settings

**Step1:** Select processing resolution. The further distance you detected, the higher resolution is needed. 1280\*720 by default;

**Step2:** Set ANPR function effective time;

**Step3:** Set detection settings including detection trigger, confidence level, repeat plate checktime and features identification;

**Detection Trigger:** Always and Alarm Input are available. It will only detect when alarm input is triggered if you select Alarm Input.

**Confidence Level:** Set the degree of reliability according to the actual situation.

**Repeat Plate Checktime:** The same license plate information won't be received on NVR within the time you set.

**Features Identification:** The selected features identification will be shown in ANPR logs interface.

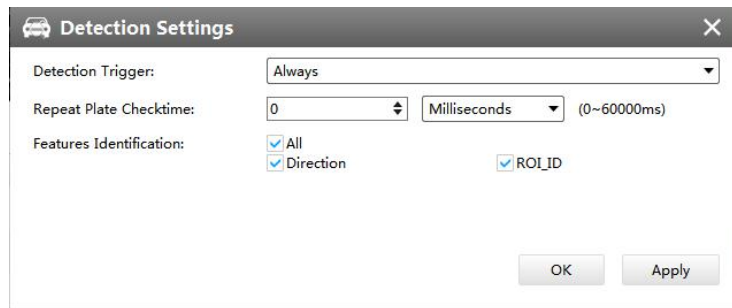


Figure 3-2-48 Detection Settings

**Step4:** Set the detected ROI region which can be up to 4 regions. License plate will only be detected in the ROI regions.

### [List Management]

Make a license plate list for your own NVR ANPR system. You can upload license plates and set them with different license type here. 10000 plates can be added at most.

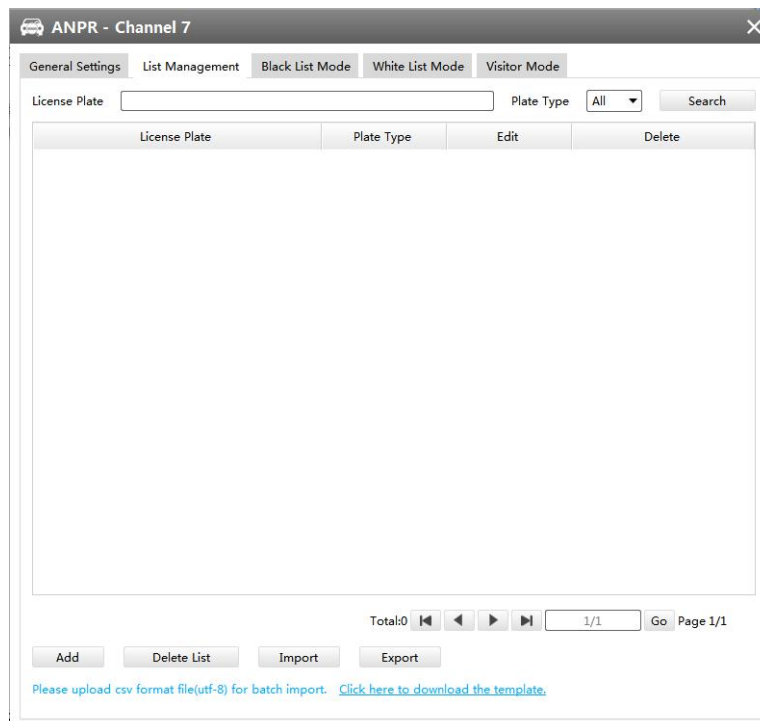
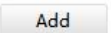


Figure 3-2-49 List Management

There are two methods to add license plates:

- ① Add one by one.

**Step1:** Click Add button  ;

**Step2:** Input the license plate and select license type;

**Step3:** Click OK and then the license plate will be added into the list;


Figure 3-2-50 License Plate Add

② Batch adding by importing template.

**Step1:** Click [Click here to download the template.](#) , select a path and click “Choose” to download Template;

**Step2:** Input all license type and license plate number as Template shows;

	A	B
1	Type	Plate
2	White	2008ZGZ
3	Black	34AB1234
4		

**Step3:** Click Import button  , select the file and click “Open” to add all license plates into list.

### [Black List Mode] /[White List Mode] /[Visitor Mode]

We provide you three modes for better event management, which is based on two license types.

**Black List Mode:** Manage event for license plates in black list.

**White List Mode:** Manage event for license plates in white list

**Visitor Mode:** Manage event for those license plates do not have license type.

Figure 3-2-51 Black List Mode

**Step1:** Enable Black List Mode/White List Mode/Visitor Mode as needed;

**Step2:** Set effective time which means Mode works during that;

**Step3:** Set action including Audible Warning, Email Linkage, PTZ Action, Alarm Output and Trigger Channels Record.

**Audible Warning:** NVR will trigger an audible beep when the corresponding license plate is detected.

**Email Linkage:** NVR will send an email to the address you set before.

**PTZ Action:** Trigger PTZ action when alarm is triggered. PTZ action includes **Preset and Patrol**.

**Alarm Output:** Trigger alarm output when alarm is triggered.

**Other Channels:** Trigger other channels record when alarm is triggered.

### 3.2.2 Camera

The Device Configuration for Network Camera is as below:

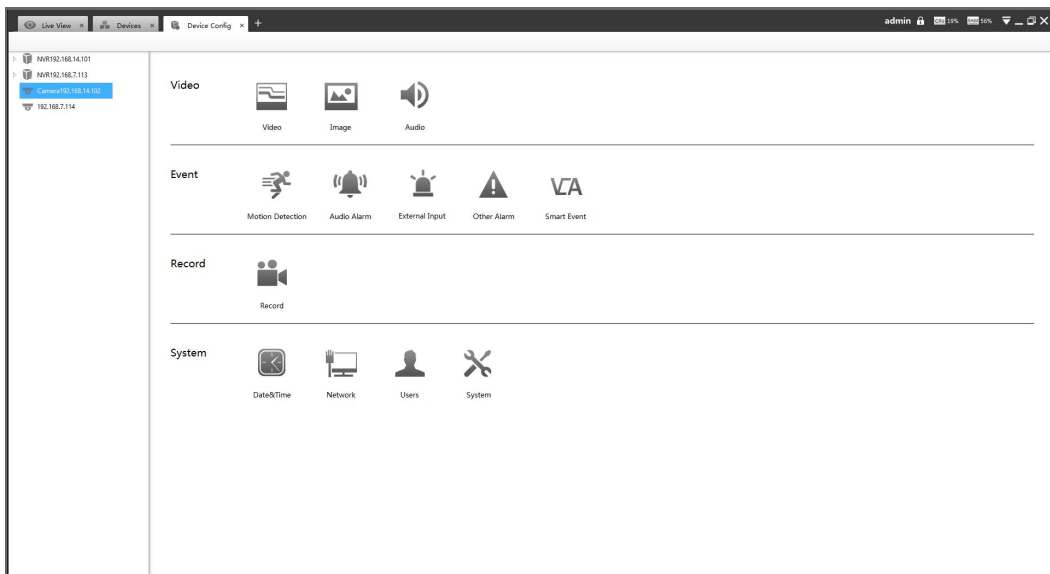
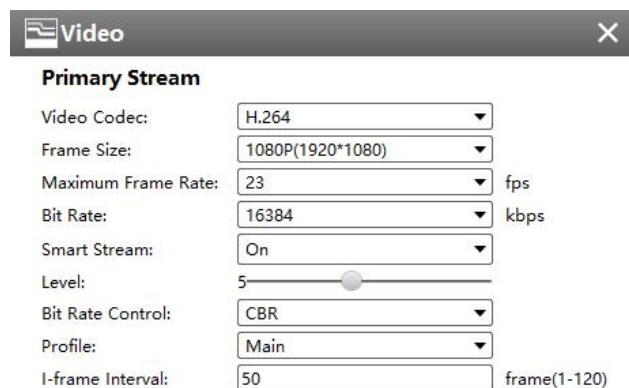


Figure 3-2-52 Camera

#### 3.2.2.1 Video

##### Video

The Video page is as below:





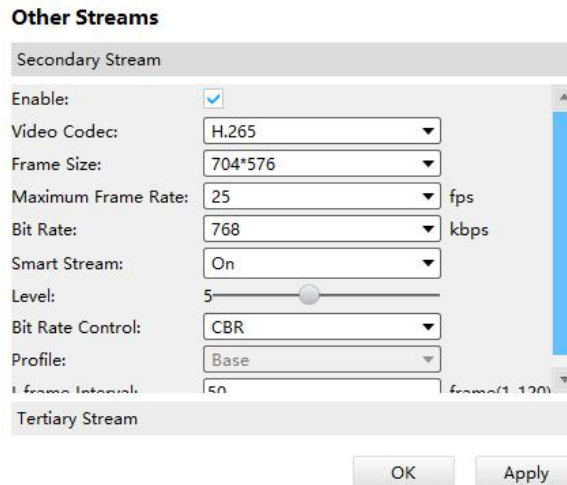



Figure 3-2-53 Video

The meanings of the items on Video page can be referred to the table below:

Table 3-2-5 Video

Parameters	Function Introduction
Video Codec	H.265/H.264 available
Frame Size	Options include 4M(2592*1520),3M(2048* 1536), 1080P(1920*1080), 2M(1600 *1200), 1.3M(1280*960), 720P(1280*720), D1 (704*576)
Maximum Frame Rate	Maximum refresh frame rate per second
Bit Rate	Transmitting bits of data per second, this item is optional only if you select the H.264
Smart Stream	Smart Stream mode remarkably reduces the bandwidth and the data storage requirements for network cameras while ensuring the high quality of images, and it is a 10-level adjustable codec. It is optional to turn On/Off Smart Stream mode. <b>Level:</b> Level 1~10 are available to meet your need.
Bit Rate Control	<b>CBR:</b> Constant Bitrate. The rate of CBR output is constant <b>VBR:</b> Variable Bitrate. The rate of VBR output will be variable according to the occupation of bandwidth
Profile	The option is for H.264. Base/Main/High can be selected according to your needs

<b>I-frame Interval</b>	Set the I-frame interval to 1~120, this item is optional only if you selected the H.264
-------------------------	---

 Image

The Image page as shown below:

**[Display]**

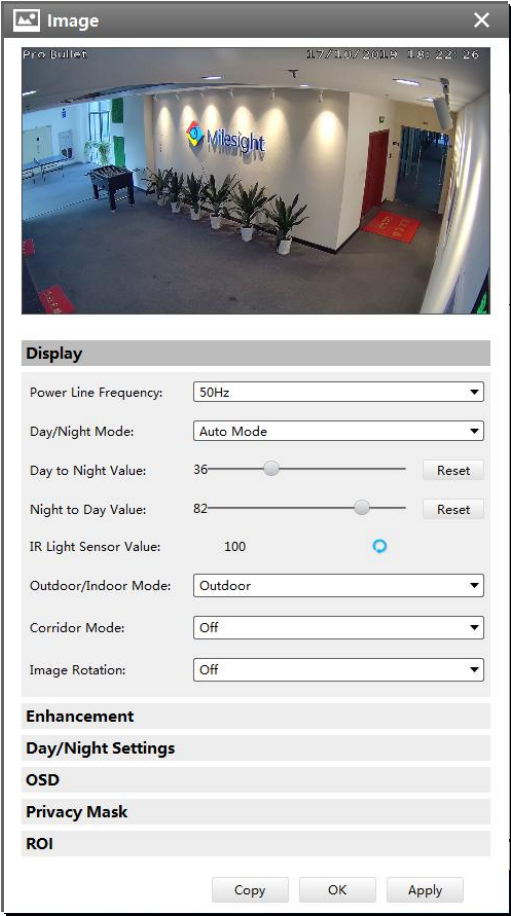


Figure 3-2-54 Display

Referring to the following table for the illustration of each item on the image page:

Table 3-2-6 Display

Parameters	Function Introduction
<b>Power Line Frequency</b>	60HZ flicker for NTSC mode and 50HZ flicker for PAL mode

<b>Day/Night Mode</b>	<p>There are several parameters associated with this mode such as Exposure Level, Maximum Exposure Time and IR-CUT Interval, etc.</p> <p><b>Night Mode:</b> Shown in the live view based on Night Mode settings</p> <p><b>Day Mode:</b> Shown in the live view based on Day Mode settings</p> <p><b>Auto Mode:</b> Shown in the live view based on environment, set the sensitivity for switching Day Mode to Night Mode, or Night Mode to Day Mode</p> <p><b>Customize:</b> Shown in the live view based on your own settings' time to start/end Night Mode</p>
<b>Day To Night Value</b>	This is the sensitivity for switching <b>Day Mode</b> to <b>Night Mode</b> . When IR Light Sensor Current Value is lower than this value, it will switch Day Mode to Night Mode
<b>Night To Day Value</b>	This is the sensitivity for switching <b>Night Mode</b> to <b>Day Mode</b> . When IR Light Sensor Current Value is higher than this value, it will switch Night Mode to Day Mode
<b>IR Light Sensor Value</b>	The current value of the IR light sensor
<b>Smart IR Mode</b>	<p>With the combination of the High Beam and Low Beam, The IR LEDs technology has been upgraded to provide better image clarity and quality regardless of the object distance. Also, the Low Beam and High Beam's brightness can be adjusted manually or automatically on the basis of the Zoom ratio. Moreover, with the IR anti-reflection panel, the infrared light transmittance is highly increased.</p> <p>Support to set the intensity of the IR to <b>Auto Mode</b> or <b>Customize</b> to achieve the best effect.</p>
<b>Near view level</b>	Adjust the light intensity of Low-Beams LED light level from 0 to 100.
<b>Far view level</b>	Adjust the light intensity of High-Beams LED light level from 0 to 100.
<b>IR Strength Value</b>	The current value of Low-Beams LED and High-Beams LED light value
<b>Outdoor/Indoor Mode</b>	Select indoor or outdoor mode to meet your needs
<b>Corridor Mode</b>	<p>There are three options available, you can select one to meet your need</p> <p><b>Off:</b> Keep the image in normal direction</p> <p><b>Clockwise 90°:</b> Rotate the image by 90° clockwise</p> <p><b>Anticlockwise 90°:</b> Rotate the image by 90° anticlockwise</p>
<b>Image Rotation</b>	<p>There are four options available, you can select one to meet your need</p> <p><b>Off:</b> Keep the image in normal direction</p> <p><b>Rotating 180°:</b> Invert the image</p> <p><b>Flip Horizontal:</b> Flip the image horizontally</p> <p><b>Flip vertical:</b> Flip the image vertically</p>
<b>Local Display Video (Only for Pro Bullet)</b>	Select NTSC or PAL for local display

[Enhancement]

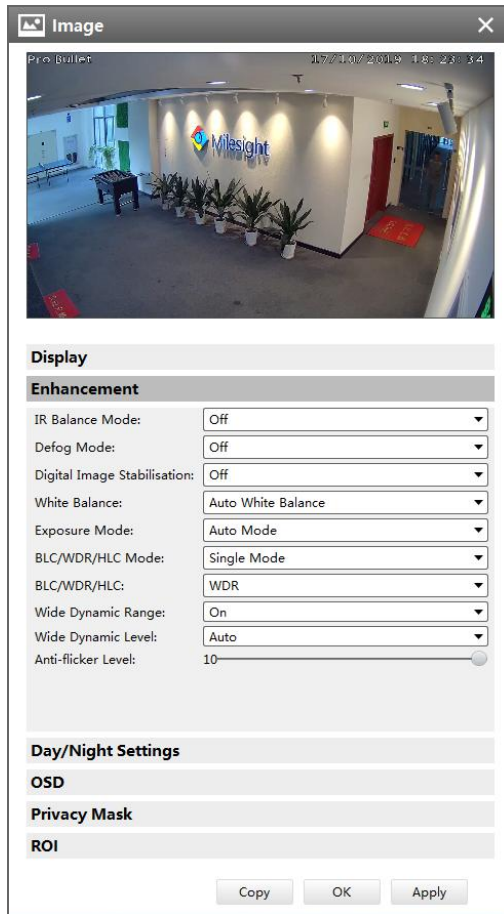


Figure 3-2-55 Enhancement

The meanings of the items on Image page can be referred to the table below:

Table 3-2-7 Enhancement

Parameters	Function Introduction
<b>IR Balance Mode</b>	There is an option to turn On/Off the IR LED. IR Balance Mode would avoid the problem of overexposure and darkness, and the IR LED will change according to the actual illumination.
<b>Defog Mode</b>	Better image effect in foggy weather.
<b>Digital Image Stabilisation</b>	Decrease the blur and shakiness of the image.
<b>White Balance</b>	To restore white objects, removed color distortion caused by the light of the environment <b>Auto White Balance:</b> This option will automatically enable the White Balance function <b>Manual White Balance:</b> This option is only for H.265 series. Set Red Gain Level and Blue Gain Level manually.

	<p><b>Incandescent Lamp:</b> Select this option when light is similar with incandescent lamp</p> <p><b>Warm Light Lamp:</b> Select this option when light is similar with warm light lamp</p> <p><b>Natural Light:</b> Select this option when there is no other light but natural light</p> <p><b>Fluorescent Lamp:</b> Select this option when light is similar with Fluorescent Lamp</p> <p><b>Schedule mode:</b> Select this option that you can customize the schedule to enable/disable above modes</p>
<b>Exposure Mode</b>	<p>Auto Mode, Manual Mode and Schedule Mode are available.</p> <p><b>Auto Mode:</b> The camera will adjust the brightness according to the light environment automatically;</p> <p><b>Manual Mode:</b> The camera will adjust the brightness according to the value you set, you can set the exposure time from 1~1/100000s, the higher the value is, the brighter the image is;</p> <p><b>Schedule Mode:</b> You can customize the schedule to enable/disable Auto Mode and Manual Mode.</p>
<b>BLC/WDR/HLC Mode</b>	<p><b>Single Mode:</b> Set single mode for BLC/WDR/HLC.</p> <p><b>Day/Night Mode:</b> Support BLC/WDR/HLC on Day Enhancement Mode/Night Enhancement Mode separately.</p> <p><b>Schedule Mode:</b> Set schedule mode for BLC/WDR/HLC.</p>
<b>BLC Region</b>	<p>Off, Customize, and Centre are available (in single mode, only enable when WDR is disable)</p> <p><b>Off:</b> Calculate the full range of view and offer appropriate light compensation</p> <p><b>Customize:</b> This option enables you to customize inclusive or exclusive region manually</p> <p><b>Centre:</b> This option will automatically add an inclusive region in the middle of the window and give the necessary light compensation</p>
<b>Wide Dynamic Range</b>	<p>This function which can capture and display both bright and dark areas in the same frame enables details of objects in both bright and dark areas to be visible.</p> <p><b>Off:</b> Disable WDR function</p> <p><b>On:</b> Enable the WDR, there are three levels of <b>Low/High/Auto</b></p> <p><b>Customize:</b> Customize the schedule to enable/disable the WDR function and set the levels with Low/High/Auto</p>
<b>Wide Dynamic Level</b>	Set WDR with <b>Low/High/Auto</b> level
<b>Anti-flicker Level</b>	Reduce flickers that appear on screen in some lighting conditions and there are 10 levels of anti-flicker adjustments
<b>High Light Compensation</b>	<p>This function is only for H.265 series to adjust the brightness to a normal range when the light is strong, refers to Figure 4-4-11</p> <p><b>Off:</b> Disable HLC function</p> <p><b>General Mode:</b> Enable the general mode of HLC, and there is a setting for</p>

	HLC Level <b>Enhanced Mode:</b> Enable the enhanced mode of HLC, and there is a setting for HLC Level
<b>HLC Level</b>	Select level for HLC
<b>Day Enhancement Mode</b>	BLC/WDR/HLC are available.
<b>Night Enhancement Mode</b>	BLC/WDR/HLC are available.
<b>Schedule Setting</b>	Customize the schedule to enable/disable <b>BLC/WDR/HLC</b> mode

**[Day/Night Settings]**

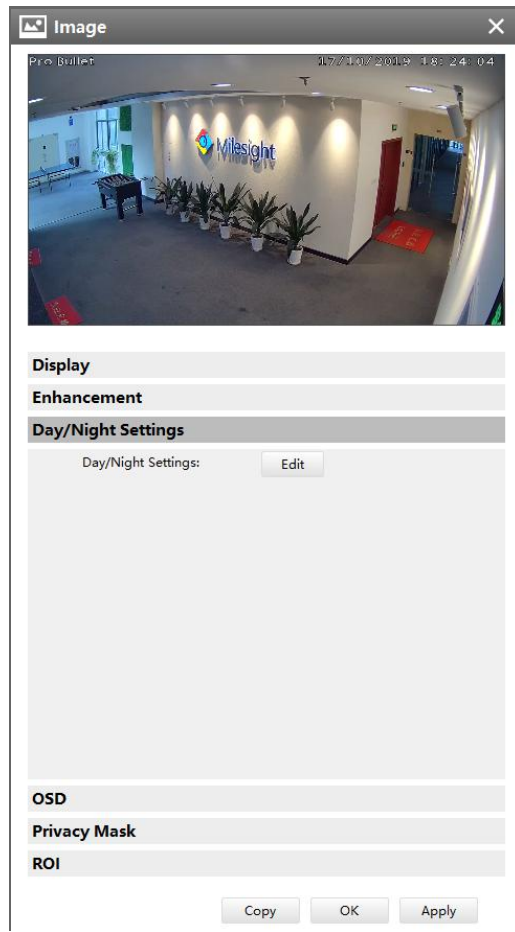


Figure 3-2-56 Day/Night Settings

Referring to the following table for the illustration of each item on the image page:

Table 3-2-8 Day/Night Settings

Parameters	Function Introduction
<b>Exposure Level</b>	Level 0~10 are available to meet your need

<b>Minimum Shutter</b>	Minimum Shutter is the same as Maximum Exposure Time. Set the minimum Shutter to 1~1/100000s
<b>Maximum Shutter</b>	Maximum Shutter is the same as Minimum Exposure Time. Set the maximum Shutter to 1~1/100000s
<b>IR-CUT Latency</b>	The interval time of switching one mode to another
<b>IR-CUT</b>	Turn on or turn off IR-CUT
<b>IR LED</b>	Turn on or turn off IR-LED
<b>Color Mode</b>	Select B/W or Color mode under Day/Night mode
<b>Schedule Mode</b>	Here you can customize your special demands for different time, then the Day mode and Night mode will switch automatically according to your settings

[OSD]

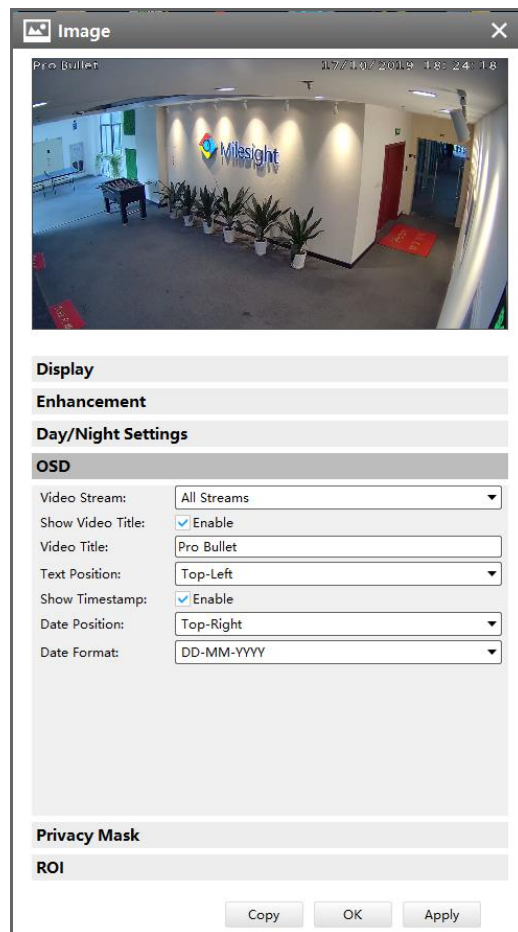


Figure 3-2-57 OSD

Referring to the following table for the illustration of each item on the image page:

Table 3-2-9 OSD

Parameters	Function Introduction
Video Stream	Enable to set OSD for primary stream and secondary stream
Font Size	Smallest/Small/Medium/Large/Largest/Auto are available for title and date
Show Video Title	Check the checkbox to show video title
Video Title	Customize the OSD content
Text Position	OSD display position on the image
Show Timestamp	Check the checkbox to display date on the image
Date Position	Date display position on the image
Date Format	The format of date
Copy to Other Streams	Copy the settings to other streams

[Privacy Mask]

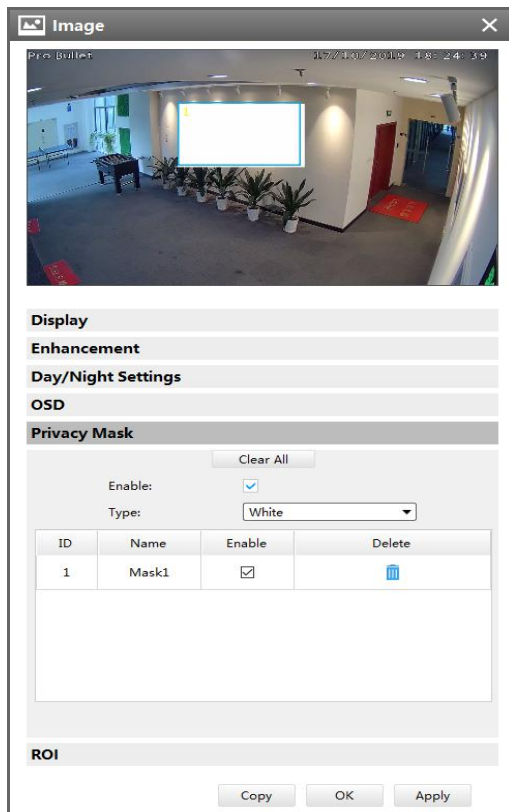


Figure 3-2-58 Privacy Mask




Milesight CMS supports privacy mask. And it supports maximum 8 areas for privacy mask.

The setting steps are shown as below:

**Step1:** Check the checkbox to enable the Privacy Mask function;

**Step2:** Choose the mask type. There are eight colors available: White, Black, Blue, Yellow, Green, Brown, Red and Violet;

**Step3:** Hold the mouse to draw the area and click  button to apply settings;

**Step4:** Click the  button to clear all drawn area.

## [ROI]

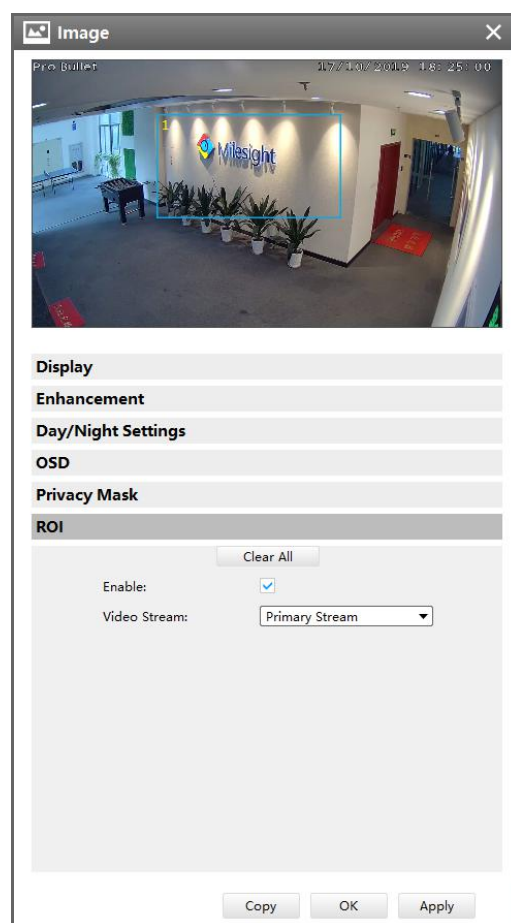



Figure 3-2-59 ROI

Milesight CMS supports ROI and supports setting up to 8 areas for primary and secondary streams respectively. The setting steps are shown as below:

**Step1:** Check the checkbox to enable the ROI function;

**Step2:** Choose the video stream type as primary or secondary stream;

**Step3:** Hold down the mouse to draw the area and click  button to apply settings;

**Step4:** Click the  button to clear all drawn area.

## Audio

This audio function allows you to hear the sound from the camera or transmit your sound to the camera side. A two-way communication is also possible to be achieved with this feature. Alarm can be triggered when the audio input is above a certain alarm level you set, and configured audio can be played when an alarm occurs.

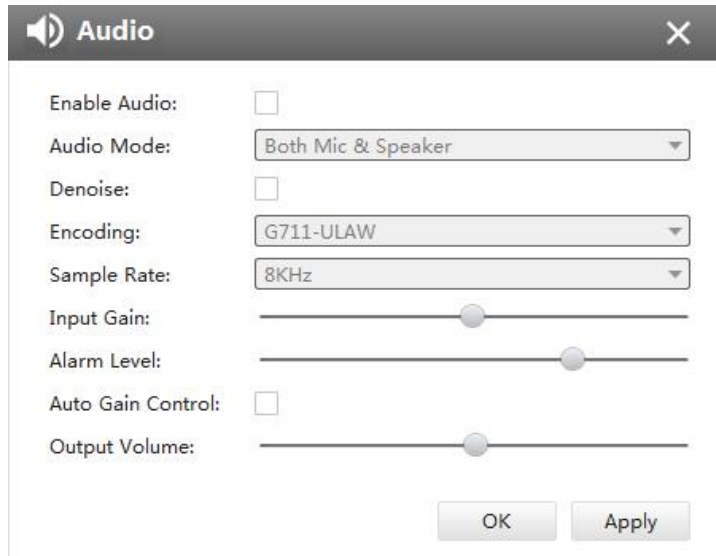


Figure 3-2-60 Audio


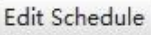
The meanings of the items on Audio page can be referred to the table below:

Table 3-2-10 Audio

Parameters	Function Introduction
<b>Enable Audio</b>	Check the checkbox to enable audio feature <b>Audio Mode:</b> Only Mic, Only Speaker, Both Mic and Speaker are available
<b>Audio Input</b>	<b>Denoise:</b> Set it as On/Off. When you set the function on, the noise detected can be filtered <b>Encoding:</b> G711-ULaw, G711-ALaw and AAC LC are available <b>Sample Rate:</b> There are 8KHz/16KHz two options <b>Input Gain:</b> Input audio gain level, 0-100 <b>Alarm Level:</b> Alarm will be triggered if voice alarm is enabled and input gained volume is higher than the alarm level, 0-100 <b>Auto Gain Control:</b> Set it as On/Off. <b>Output Volum:</b> Output level, 0-100

### 3.2.2.2 Event

#### Motion Detection

Check the checkbox to enable the Motion Detection function, you can draw the interested area or click the Select All button  to select all area interested. And the sensitivity ranges from 0 to 10. Here are four options for alarm action, **[Upload Via FTP]**, **[Upload Via SMTP]**, **[Save Into SD Card]**, **[External Output]** and **[HTTP Notification]**. And click the Edit Schedule button  to edit the time to enable the Motion Detection, then apply the settings.

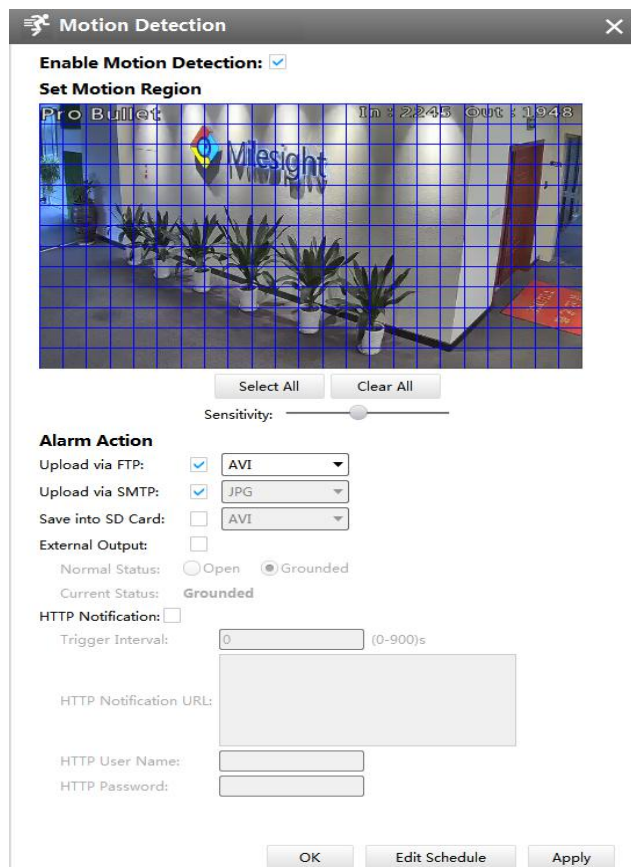


Figure 3-2-61 Motion Detection

#### Audio Alarm

Audio function should be enabled before enabling Audio Alarm. CMS supports several alarm actions when alarm has been triggered. Do not forget setting FTP and SMTP before enabling the alarm function.

Figure 3-2-62 Audio Alarm

### External Input

Enable the function first before you using it. CMS supports several alarm actions when alarm has been triggered. Do not forget setting FTP and SMTP before enabling the alarm function.

Figure 3-2-63 Alarm I/O

## ! Other Alarm

There are two Alarm Types in Exception: Network Lost and IP Conflict. See Figure 3-2-37:

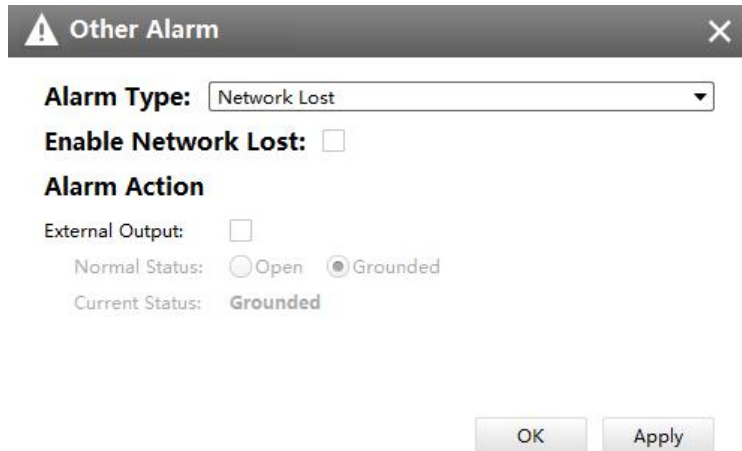


Figure 3-2-64 Other Alarm

### Note

- Please finish the relevant settings in the Network part before using the the Alarm function on CMS;
- It will activate the alarm when the current status is different from normal status on Alarm I/O page, you can set the status by yourself.

## VA Smart Event

The Smart Event-General Settings is as below:

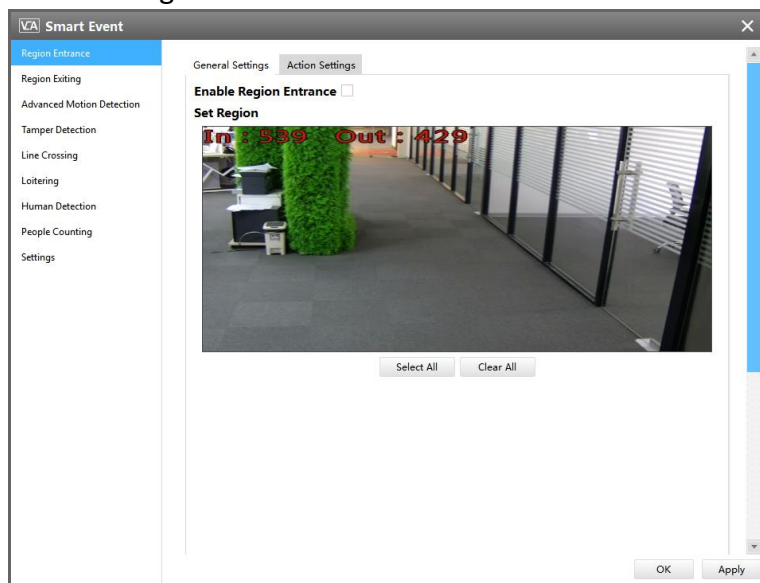


Figure 3-2-65 Smart Event-General Settings

Here are nine options for Smart Event-General Settings page [Region Entrance] [Region Exiting]

[Advanced Motion Detection] [Tamper Detection] [Line Crossing] [Loitering] [Human Detection] [People Counting] [Object Left/Removed](Optional) that you can select. Beside, you can choose the [Settings] to do some basic setup.

Step1: Check the checkbox to enable the smart event that you choose, you can draw the interested area or click the Select All button **Select All** to select all area interested.

Step2: After general settings you can draw the schedule and setting **Alarm Action** in the **Action Settings** page. And then click **[OK]** or **[Apply]** after all set. You also can copy the settings to other channels.

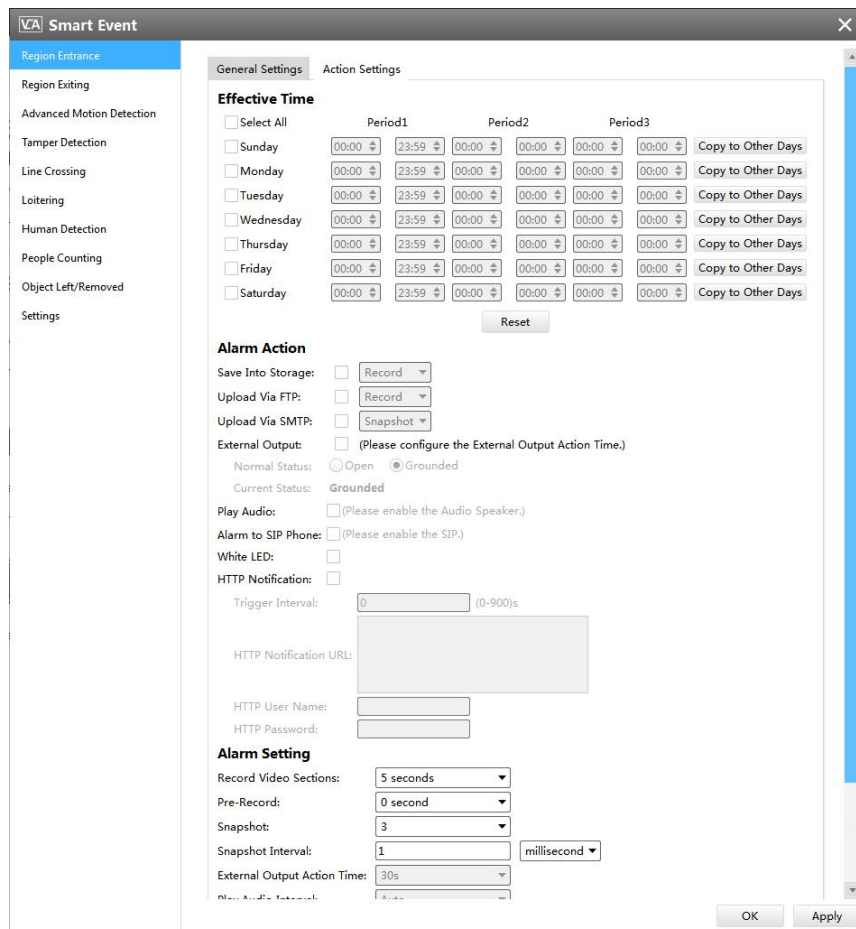


Figure 3-2-66 Action Settings

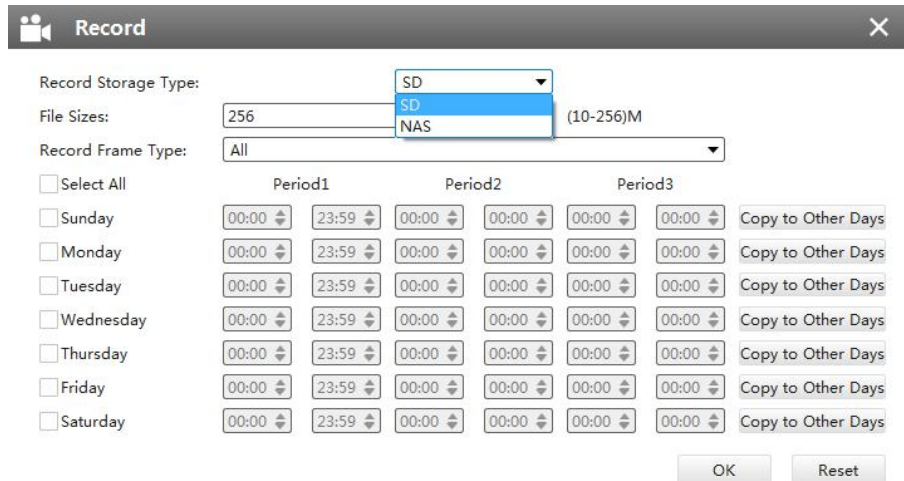
### Notes

- If you haven't activated the VCA function, please contact Milesight sales first.
- Object Left/Removed is optional, if you need this function, please contact Milesight sales first.

### 3.2.2.3 Record

## Record

CMS supports to record video in SD card of camera or NAS. You can set the record file size from 10M to 256M, select the record frame type for All or Key and set the time to record. The Record page is as below:




	Period1	Period2	Period3	
<input type="checkbox"/> Select All	00:00	23:59	00:00	00:00
<input type="checkbox"/> Sunday	00:00	23:59	00:00	00:00
<input type="checkbox"/> Monday	00:00	23:59	00:00	00:00
<input type="checkbox"/> Tuesday	00:00	23:59	00:00	00:00
<input type="checkbox"/> Wednesday	00:00	23:59	00:00	00:00
<input type="checkbox"/> Thursday	00:00	23:59	00:00	00:00
<input type="checkbox"/> Friday	00:00	23:59	00:00	00:00
<input type="checkbox"/> Saturday	00:00	23:59	00:00	00:00

Figure 3-2-67 Record

## 3.2.2.4 System

### Date&Time

You can select the time zone and decide whether to enable the Daylight Saving Time or not. It also supports to sync date and time with NTP or set the time manually. After finishing the settings, click the Apply button  to save and apply the settings to the CMS.

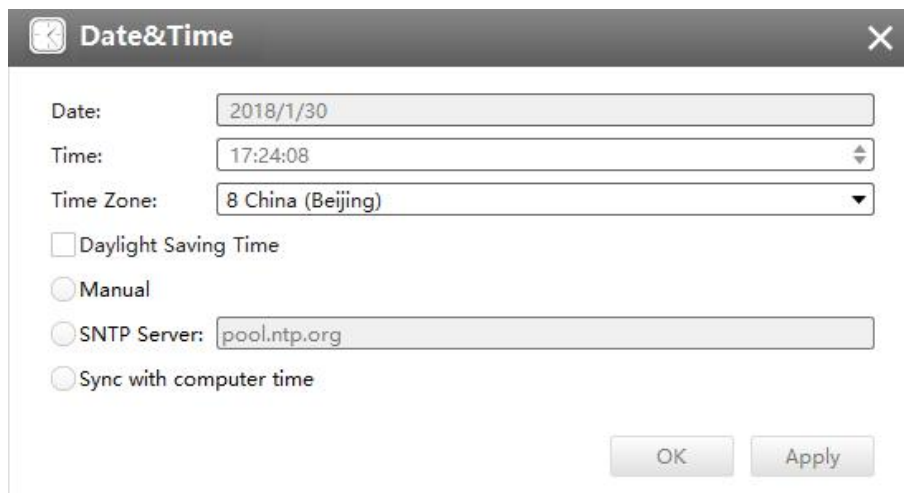


Figure 3-2-68 Date&Time

## Network

### [Network]

The Network page is as below:

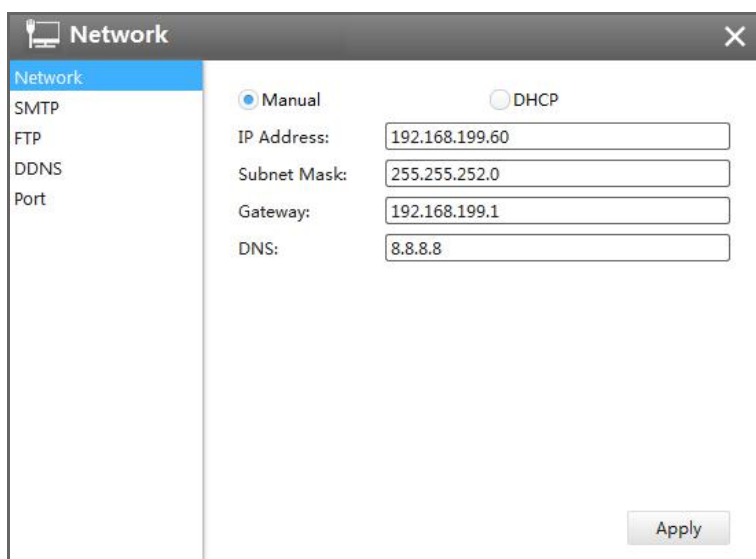


Figure 3-2-69 Network

**[SMTP]**

Alarm video files will be sent to specific mail account through SMTP server. Please make sure that the SMTP settings were correctly set before using it.

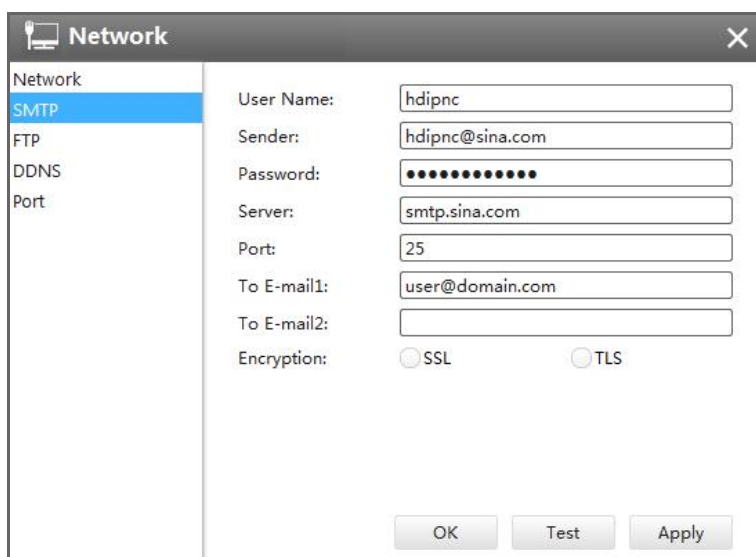


Figure 3-2-70 SMTP

The meanings of the items on SMTP page can be referred to the table below:

Table 3-2-11 SMTP

Parameters	Function Introduction
User Name	The sender's name. It is usually the same as the account name



<b>Sender</b>	Email address to send video files attached to emails
<b>Password</b>	The password of the sender
<b>Server</b>	The SMTP server IP address or host name(e.g.smtp.gmail.com)
<b>Port</b>	The port of SMTP server. The default TCP/IP port for SMTP is 25(not secured). For SSL/TLS port, it depends on the mail you use
<b>To E-mail</b>	E-mail address to receive video files
<b>Encryption</b>	Check the checkbox to enable SSL or TLS if it is required by the SMTP server

**[FTP]**

Alarm video files will be sent to specific FTP server. Please make sure that the FTP settings were correctly set before using it.

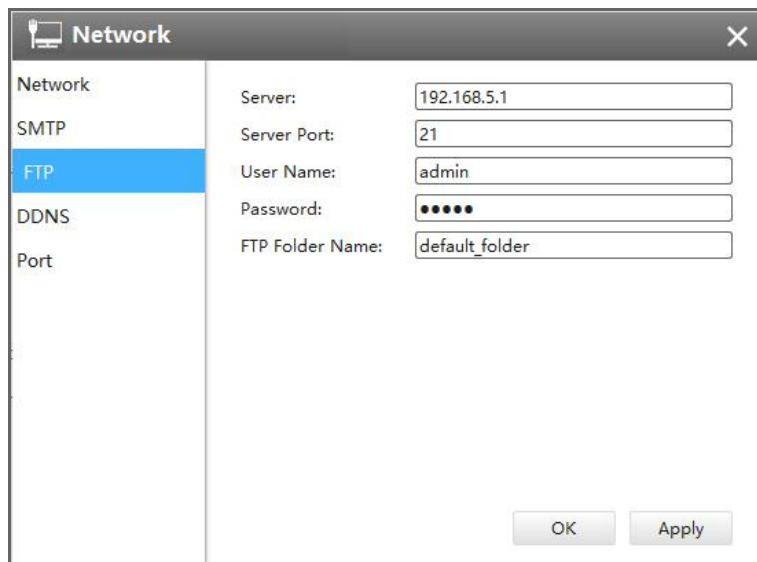


Figure 3-2-71FTP

The meanings of the items on FTP page can be referred to the table below:

Table 3-2-12 FTP

Parameters	Function Introduction
<b>Server</b>	FTP server address
<b>Server Port</b>	The port of the FTP server. Generally it is 21
<b>User Name</b>	User name that used to log in to the FTP sever

<b>Password</b>	User password
<b>FTP Folder Name</b>	Path where video will be uploaded to on the FTP server

## [DDNS]

DDNS allows you to access the camera via domain names instead of IP address. It manages to change IP address and update your domain information dynamically. You need to register an account from a provider.

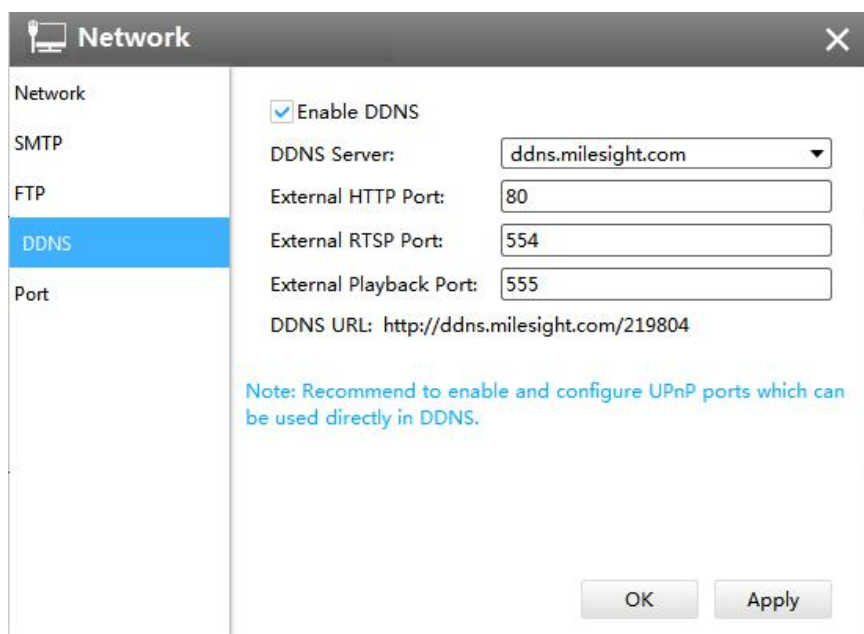


Figure 3-2-72 DDNS

The meanings of the items on DDNS page can be referred to the table below:

Table 3-2-13 DDNS

Parameters	Function Introduction
<b>Enable DDNS</b>	Check the checkbox to enable DDNS service
<b>Name</b>	Support DDNS from now dyndns.org, freedns.afraid.org, www.no-ip.com, www.zoneedit.com and Customize
<b>User name</b>	Account name obtained from DDNS provider
<b>Password</b>	Account password
<b>Host name</b>	DDNS name enabled in the account

You can choose “ddns.milesight.com” as provider for DDNS. After enabling it, you can access the device via the URL “http://ddns.milesight.com/MAC address” .

**Note:**

- 1) Please do the Port Forwarding of HTTP Port and RTSP Port before you use Milesight DDNS.
- 2) Make sure that the internal and the external port number of RTSP are the same.

**[Port]**

You can set HTTP and RTSP port here.

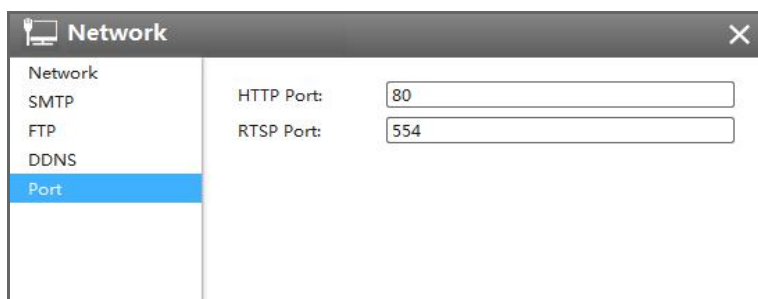


Figure 3-2-73 Port

 **Users**

Click the Users button, the setting window will pop up as below:

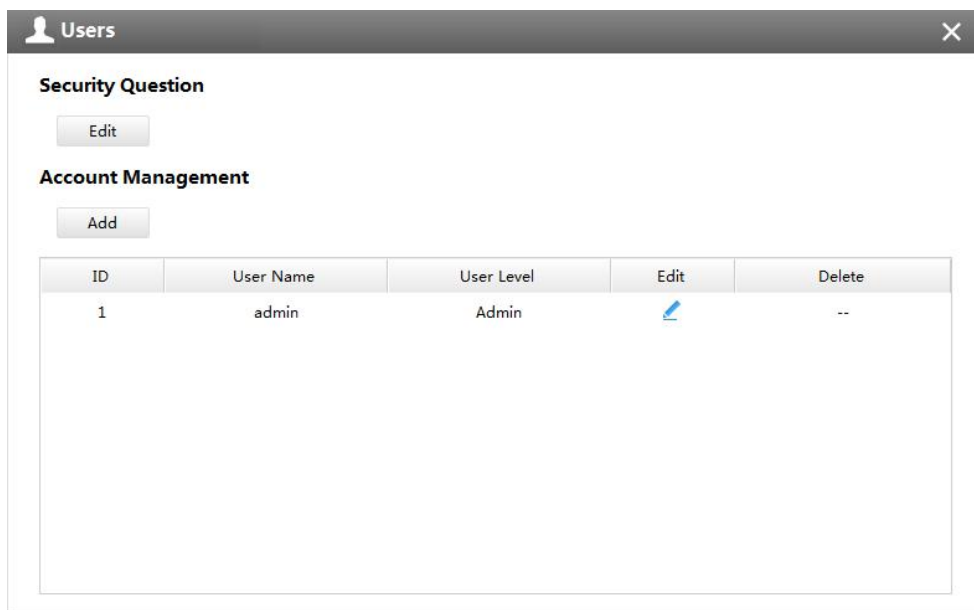


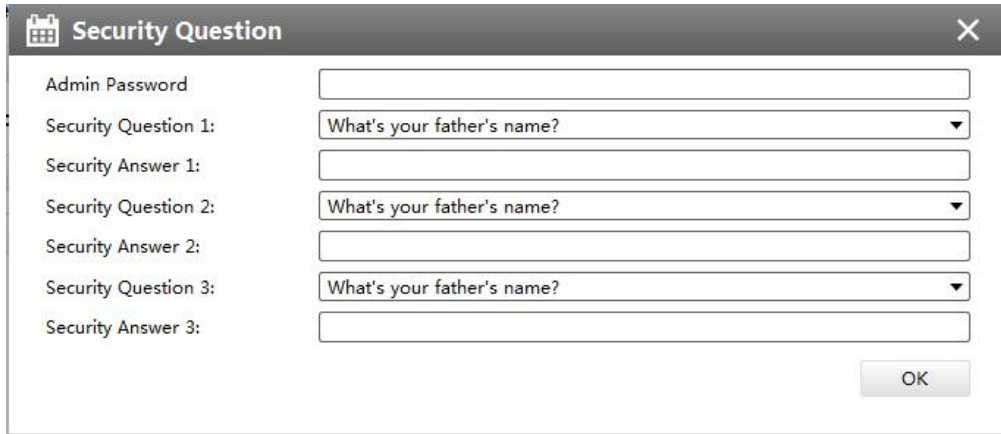
Figure 3-2-74 User

**[Security Question]**

You can set the Security Question for your camera, in case you forget the password, you can reset the password by answering the Security Question correctly.

Click “Edit” button, input Admin Password, and set three Security Question for your camera, then

click "OK".



The image shows a dialog box titled "Security Question" with a close button (X) in the top right corner. It contains six rows of input fields. The first row is "Admin Password" with a text input field. The next two rows are "Security Question 1:" and "Security Answer 1:", where the question is selected from a dropdown menu showing "What's your father's name?". This pattern repeats for the second and third rows. At the bottom right, there is an "OK" button.

Figure 3-2-75 Security Question

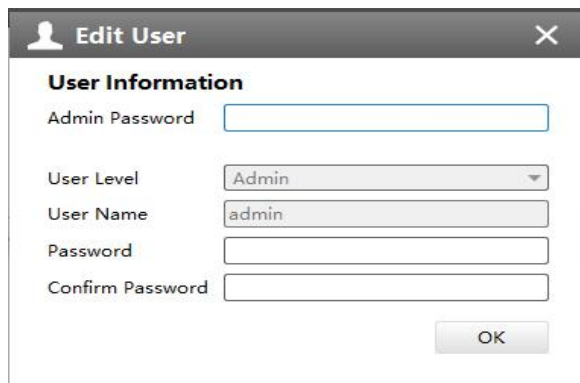
There are twelve default questions below, you can also customize the Security Question.

- What's your father's name?
- What's your favorite sport?
- What's your mother's name?
- What's your mobile number?
- What's your first pet's name?
- What's your favorite book?
- What's your favorite game?
- What's your favorite food?
- What's your lucky number?
- What's your favorite color?
- What's your best friend's name?
- Where did you go on your first trip?
- Customized Question

Figure 3-2-76 Security Question

### [Account Management]

There are three levels of Users: Admin, Operator, and Viewer. Admin can not be deleted and you can only change its password. Operator and Viewer can be added, edited or deleted.



The image shows a dialog box titled "Edit User" with a close button (X) in the top right corner. It contains a section titled "User Information" with five rows of input fields: "Admin Password" (text input), "User Level" (dropdown menu showing "Admin"), "User Name" (text input showing "admin"), "Password" (text input), and "Confirm Password" (text input). An "OK" button is located at the bottom right.

Figure 3-2-77 Edit User

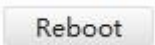
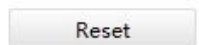
## ✂ System


The System page is as below:

Figure 3-2-78 System

The meanings of the items on System page can be referred to the table below:

Table 3-2-14 System

Parameters	Function Introduction
Device Name	The device name can be customized. It will be seen in file names of video files
Product Model	The product model of the camera
Hardware Version	The hardware version of the camera
Software Version	The software version of the camera can be upgraded
MAC Address	Media Access Control address
	Click the button to reboot the device
	Click the button to reset the settings to the default one.

<input checked="" type="checkbox"/> Keep the IP Configuration <input checked="" type="checkbox"/> Keep the User Information	<p><b>Keep the IP Configuration:</b> keep the IP configuration when resetting the device.</p> <p><b>Keep the User Information:</b> keep the User configuration when resetting the device.</p> <p><b>Note:</b> If you disable the “Keep the User Information” option when resetting the device, the device will be reset to the ‘Inactive’ status, you need to set a password for it again.</p>
<input type="button" value="Upgrade"/>	<p>Click the  button to import the firmware file from PC, and click the <input type="button" value="Upgrade"/> button to upgrade.</p>
<input type="checkbox"/> Restore after upgrading	<p>Enable this option to restore the settings to the default one after upgrading the device.</p>
<input type="button" value="Upload"/>	<p>Click this button to import the configuration file.</p>
<input type="button" value="Backup"/>	<p>Click this button to export the configuration file.</p>

### 3.3 Users

You can add, edit and delete the Operator or Viewer account while you are only allowed to edit the password of the Admin. The Add User page is as below:

Figure 3-3-1 User

## 4. View

### 4.1 Live View

There are icons of PTZ, Image Configuration, View Settings, Carousel on Live View interface. Live View interface is shown as Figure 4-1-1:

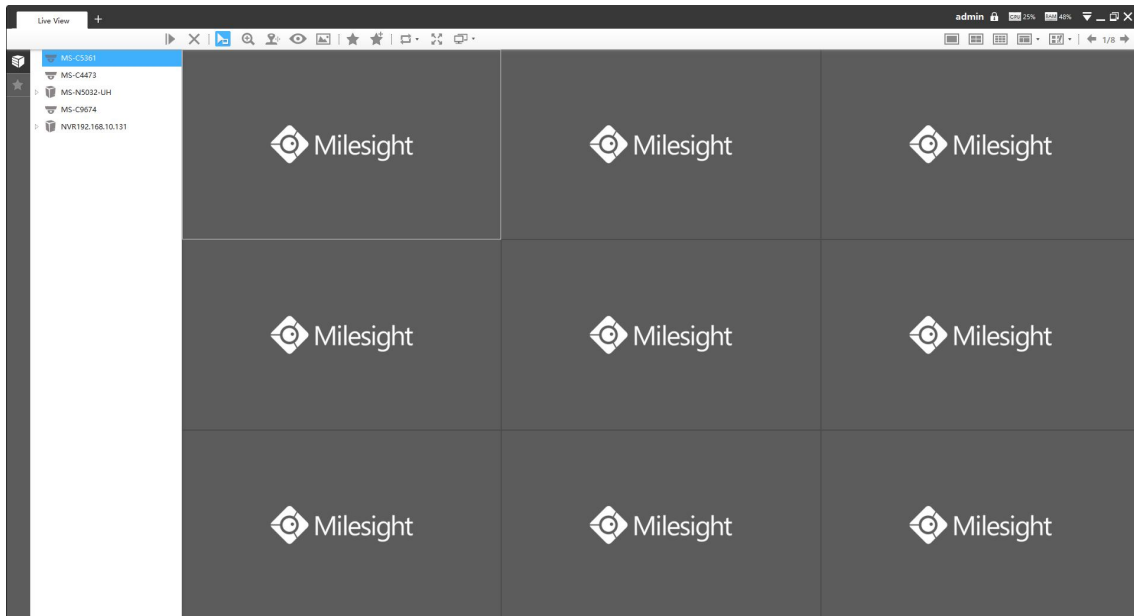


Figure 4-1-1 Live View

After adding the devices, you can drag or double click device name to view windows to display their Live View. 1/4/8(1+7)(4+4)/9/16/36/64 view windows can be set to meet your needs. Also the custom layout function you can redesign all the layout.




The icons on toolbar are as below:
















Figure 4-1-2 Toolbar

The description of the icons can be referred to the table below:

Table 4-1-1 Toolbar

Item	Function Introduction
	Play all the channels with Secondary stream
	Stop all the playing channels
	Cursor Mode

	Click the button will enable digital zoom the Live View
	PTZ Mode
	Fisheye Mode
	Image Settings of the playing channels
	Save View, save the current view to replace the old view
	New View, create a new view
	Carousel
	Full Screen
	Multi Screen , up to four screens with different function: Alarm Screen , Live View Screen and Full Screen. Support to identify monitors of corresponding screens by clicking the Identify button.
	1/4/9 Windows Button
	Click the button to get more options of display windows
	Click the button to draw a custom layout
	[Pre Page]/[Next Page] button

### 4.1.1 Live View interface

#### Device

Device column in the Live View shows what kind of devices are connected to the CMS:

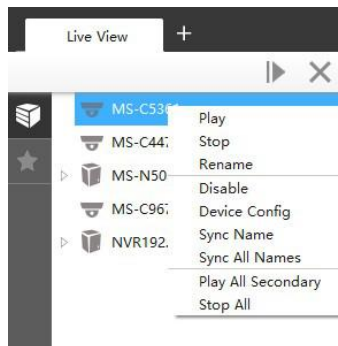
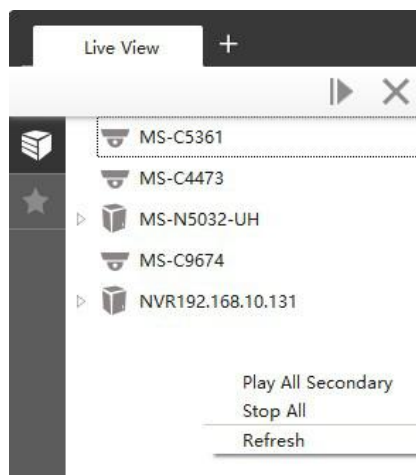


Figure 4-1-3 Live View device



Item	Function Introduction
Play	Play the Live View of the chosen device
Stop	Stop the Live View of the chosen device
Rename	Reset the name of the camera on the list
Disable	Log out of the device
Device Config	Configure the camera
Sync Name	Synchronize device name with the device
Sync All Name	Synchronize all name with the device
Play All Secondary	Play all the Live View
Stop All	Stop all the Live View

Right-click on the blank space of the device list:



Item	Function Introduction
Play All Secondary	Play all the Live View
Stop All	Stop all the Live View
Refresh	Refresh the status of the device






There are steps to display device under the Device mode:

**Step1:** Make sure the device is available;

**Step2:** Select one window to display;

**Step3:** Right click a camera and choose [Play] to display the camera. When you choose a NVR, there is a [Play All] to display all cameras linked with the NVR. You can also double click the device or drag it into the selected window.

Table 4-1-2 Icon meanings of the device

Item	Function Introduction
	Camera/NVR, which is connected
	Camera/NVR, which is not connected
	Camera/NVR, which logs out
	List Button, click the button to list/hide all cameras linked with the NVR
	Triggered Motion Detection Status

## ★ View

Right-click on View:


Play View
Delete View
Rename View
Save
Save as...

Item	Function Introduction
<b>Play View</b>	Play the View
<b>Delete View</b>	Delete the View
<b>Rename View</b>	Rename the View
<b>Save</b>	Save the current view to replace the old one
<b>Save as</b>	Save the current view into a new View

View helps you watch and manage the Live View more efficiently. By set Views, you can save time to manage the Live View:

**Step1:** Click the New View button  to create a new View;



**Step2:** Display the cameras according to Device Part;

**Step3:** Click the Save View button  to save the Live View. You can right-click the View and choose the [Play View].

### ! Note

- Double clicking a NVR will lead to display all the cameras linked with the NVR;
- Once a window is selected, it's border color will turn into white.

## Custom Layout

Click on the button  and click  to add a custom layout, the page is as below:

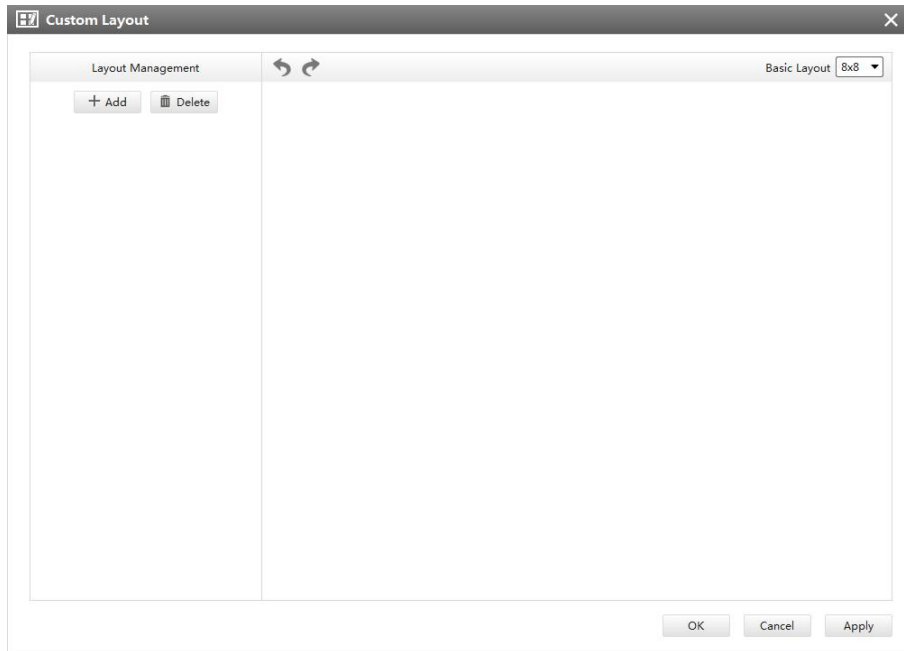



Figure 4-1-4 Add a custom layout

Click  to create a new layout, it will display a 8x8 layout by default, drag and drop your mouse to combine the grids into one single box, click OK when finished.

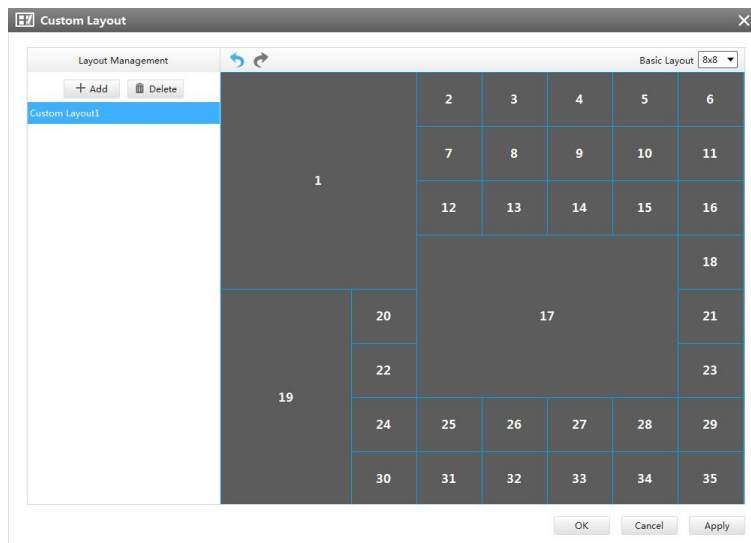



Figure 4-1-5 Create a new custom layout

Click redo and undo button to back to the last steps. 

You can double click the name on the left list to rename the layout.

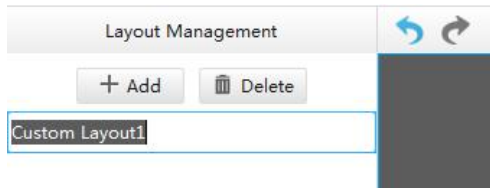








Figure 4-1-6 Rename a custom layout

After your modify, click Apply or OK to save the custom layout.

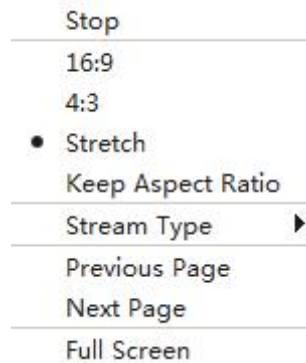
Back to Live View Page, the new layout will appear in the custom layout button. 

### 4.1.2 Settings of Display the Live View

The toolbar of the Live View window:

-  Start/Stop recording
-  Snapshot
-  Full screen
-  Stop the Live View
-  Disable/Enable the audio


Right-click the Live View window, the interface is as below:



Item	Function Introduction
Stop	Stop playing the Live View
16:9	Ratio of length to width is 16:9
4:3	Ratio of length to width is 4:3
Stretch	Suit the size to the windows
Keep Aspect Ratio	Keep the size the same as original aspect ratio
Stream Type	Three stream types are available

<b>Previous Screen</b>	Turn to the previous screen
<b>Next Screen</b>	Play all the Live View
<b>Full Screen</b>	Display windows in full screen

## PTZ

Click the PTZ button  , there will be a same button in the bottom-left corner of the selected window. Click the button in the window, the PTZ function interface will appear. If the Network Camera is PTZ Camera, the interface is as below:

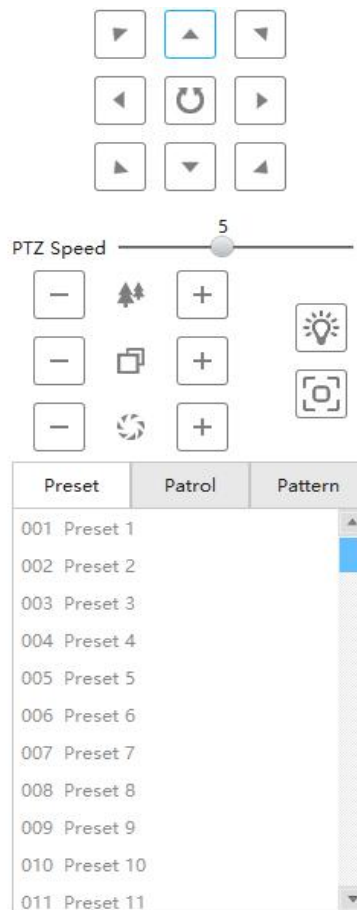


Figure 4-1-7 PTZ-1

If the Network Camera is remote focus and zoom camera but not PTZ Camera, the interface is as below:

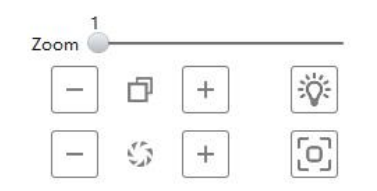
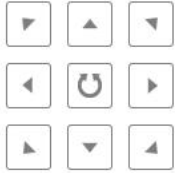














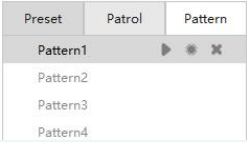





Figure 4-1-8 PTZ-2

The meanings of the items can be referred to the table below:


Table 4-1-3 PTZ

Item	Function Introduction
	<p>Navigation key is used to control the direction. The rotation key is used for auto-rotation.</p>
	<p>To adjust the speed of pan/tilt movements, from 1 to 10</p>
	<p>Click -/+ to zoom in and zoom out</p>
	<p>Click to focus near or far of the lens</p>
	<p>Iris adjustment</p>
	<p>Click to open/ close the White LED for lighting 30s</p>
	<p>Auto Focus</p>
	<ul style="list-style-type: none"> <li> save the setting of the current preset</li> <li> delete the preset</li> <li> call the preset</li> </ul>
	<ul style="list-style-type: none"> <li> call the patrol</li> <li> set the path</li> <li> delete the path</li> </ul>
	<ul style="list-style-type: none"> <li> call the pattern</li> <li> record the pattern</li> <li> delete the pattern</li> </ul>

**Note:**

Both PTZ series camera or fisheye camera in NVR(v7x.9.0.4 and above) added by IP/Domain and P2P support PTZ configuration.

## Fisheye

Click the Fisheye button  , there will be a same button in the bottom-left corner of the selected window. Click the button in the window, the Fisheye function interface will appear. It is only for Fisheye Camera. The interface is as below:

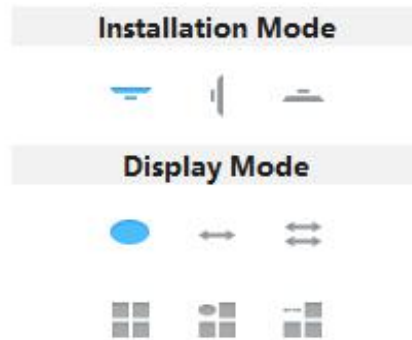












Figure 4-1-9 Fisheye

The meanings of the icons can be referred to the table below:

Table 4-1-4 Fisheye

Item	Function Introduction
	Click to select ceiling mounting
	Click to select wall mounting
	Click to select flat mounting
	Select live view of original fisheye view
	Select live view of 360° panoramic view
	Select live view of two 180° panoramic views
	Select live view of four regional views
	Select live view of one original fisheye view and three regional views
	Select live view of one 360° panoramic view and three regional views

## Image

Click the Image button  , there will be a same button in the bottom-left corner of the selected window. Click the button in the window, the Image function interface will appear. The interface is as below:

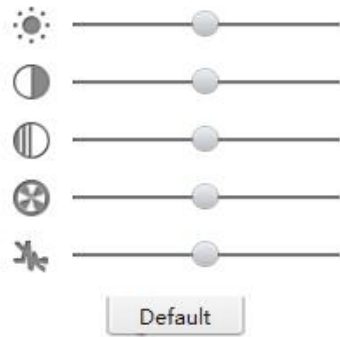







Figure 4-1-10 Image

The meanings of the items can be referred to the table below:

Table 4-1-5 Image

Item	Function Introduction
	Brightness
	Contrast
	Saturation
	Sharpness
	Noise Reduction



## 4.2 Playback

CMS supports playback. It can play recorded files on devices, the Playback page is as below:

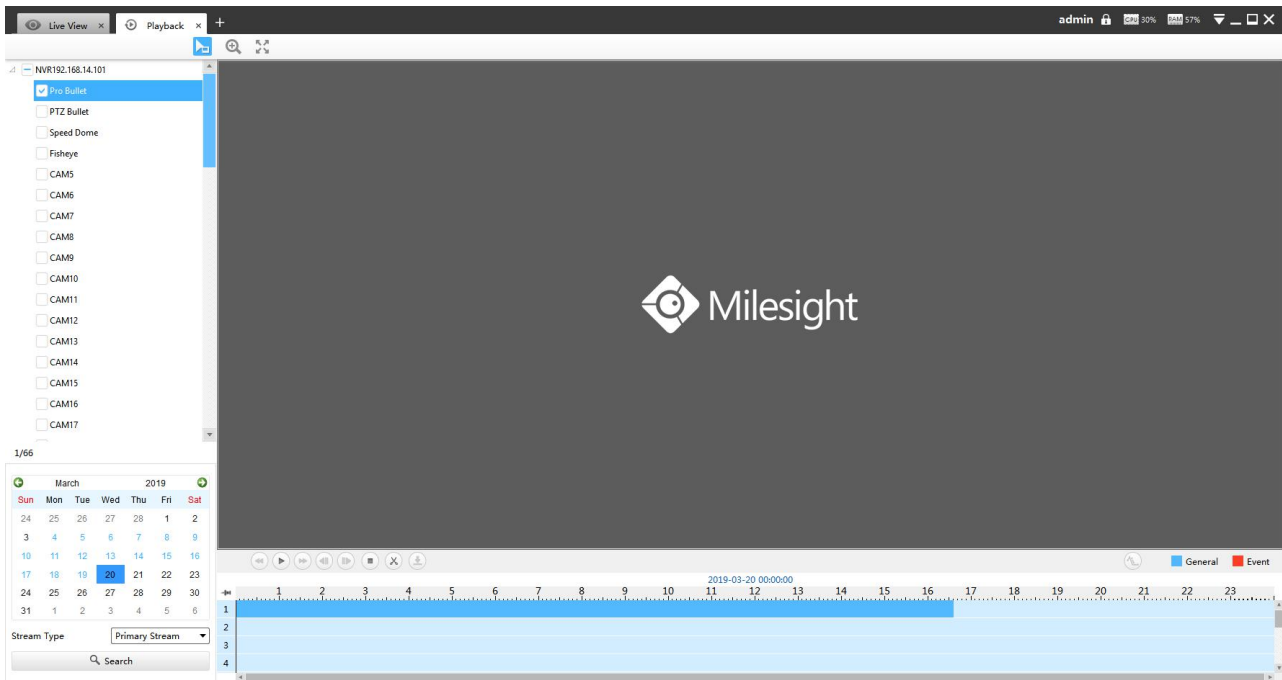



Figure 4-2-1 Playback

You can refer to the steps as below to playback the recorded files:

**Step1:** Select the desired devices by checking the checkbox of the devices; the NVR has List button  to list the added cameras.

**Step2:** Select Stream Type, including Primary Stream and Secondary Stream.


**Step3:** Choose the date of which typeface is blue(blue means there are record files, black means no file and red means weekend), the background will turn to blue once the date is selected; then click the Search button to find the recorded files.


The tool bar can display multi-event record. It shows that in this record period what kind of event has happened. The symbolic meaning of each color is shown below:

**Blue**—Timing

**Red** --- Event

**Orange** --- ANR



**Step4:** Check the time line to select the time to playback; click the  button to get the previous/next page of channels; put the mouse on the time line and scroll up or down to zoom in/out the time.

With this option  enabled by default, all selected channels will play the synchronous recording. If this option is disabled, then it will automatically jump to the next time point with video

recording when the channel has no recording at this time.

**Step5:** Window border will turn into white once the window has been selected; the first window is the default window.

**Step6:** Click the Play button to playback; Speed Down, Speed Up and Single Step are available.

**Step7:** Select the NVR, choose cameras to playback -> click the Cut button  -> then drag the timeline to select the start time and end time of video -> click Download button  to back up the NVR playback files.

When more than one channel have recording, after you click Download button you can choose the channels that you want to download. The page is as below:

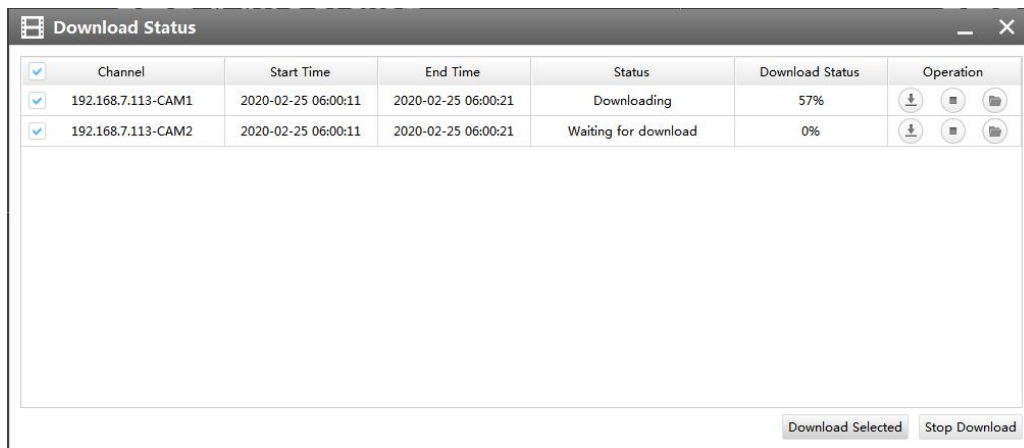
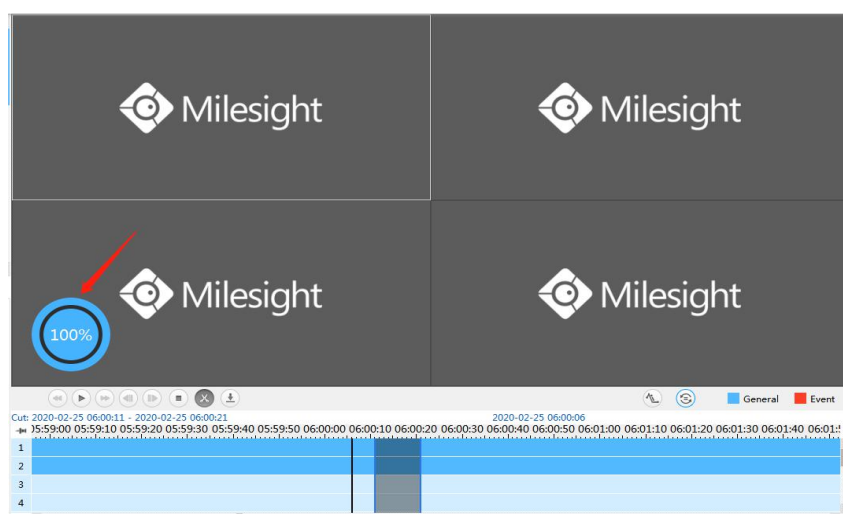
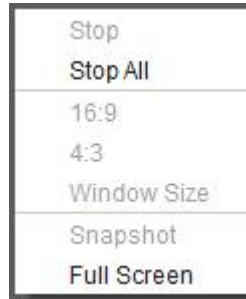


Figure 4-2-2 Playback Download

When you minimize the "Download Status" window, it will display downloading percentage icon as shown below.




Right-click the window during playback, it will pop up the interface as below:



Item	Function Introduction
Stop	Stop playing
Stop All	Stop all the playback windows
16:9	Ratio of length to width is 16:9
4:3	Ratio of length to width is 4:3
Window Size	Suit the size to the windows
Snapshot	Capture a snapshot
Full Screen	Playback window in full screen

**Step8:** If the performance of playback is not good enough, we recommend you to enable transcoding. With transcoding function, remote playback will have a better performance no matter what network environment is.

After successfully searching out video, select the channel you want to transcoding and click  to expand transcoding panel.

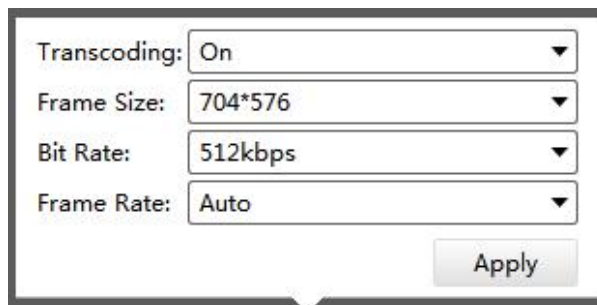


Figure 4-2-3 Transcoding

Set Transcoding, Frame Size, Bitrate and Frame Rate according to the network situation. The worse network situation, the lower transcoding parameter.

And click  to make transcoding take effect.

### 4.3 Smart Analysis

You can get ANPR logs and backup them in this interface.

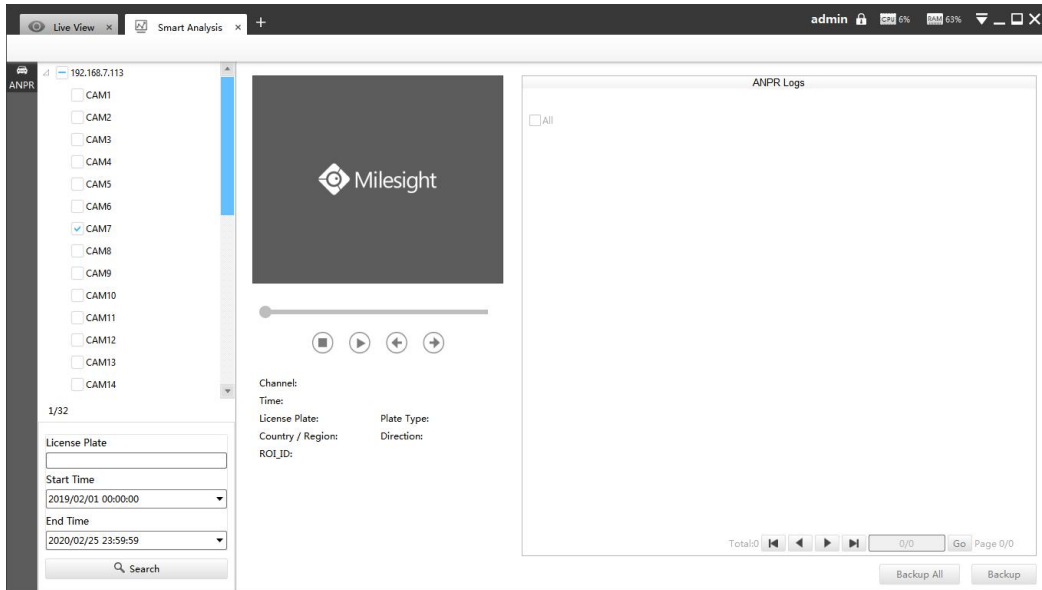
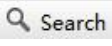


Figure 4-3-1 Smart Analysis

Input corresponded information and click search button  to search and you will get a whole ANPR logs list. License plate snapshot will be shown on the logs list while the complete image video and license plate information will be shown on the left of the interface.

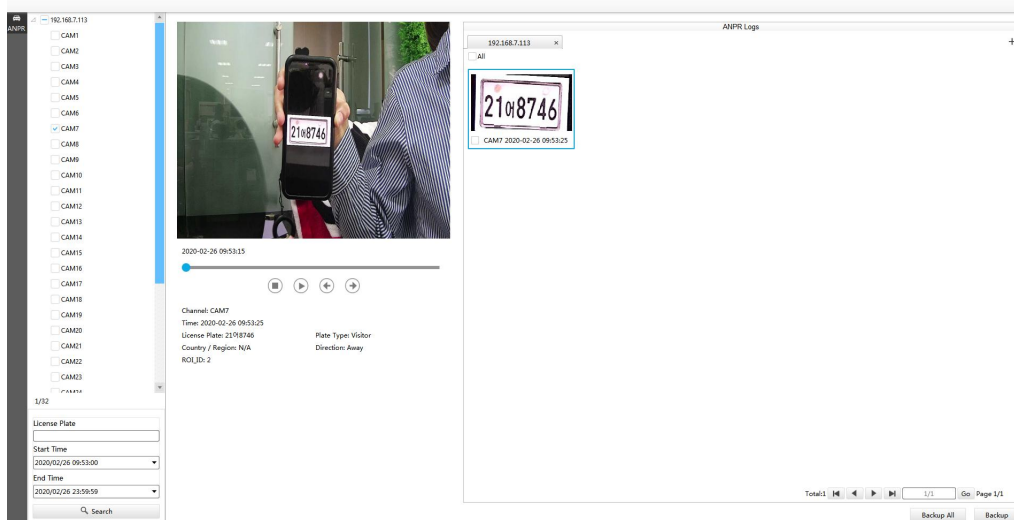



Figure 4-3-2 Smart Analysis

You can click  to play the video.



There are two methods to backup ANPR logs.

① Backup license plates you want.

**Step1:** Tick license plates you want to backup and click backup button  ;

**Step2:** Choose a file path, and select the export file type, video stream type and video file format,

then click export button.

When the progress bar reaches 100%, the backup is completed.

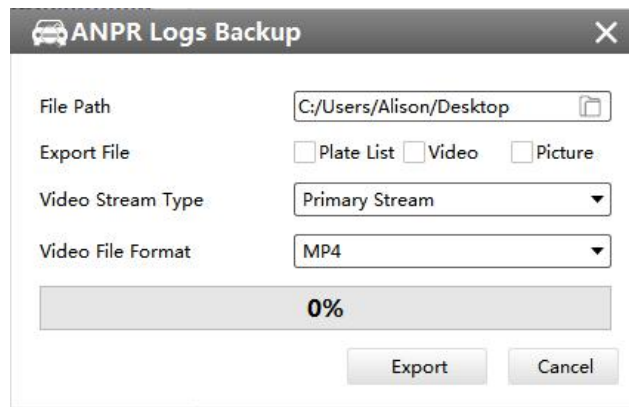



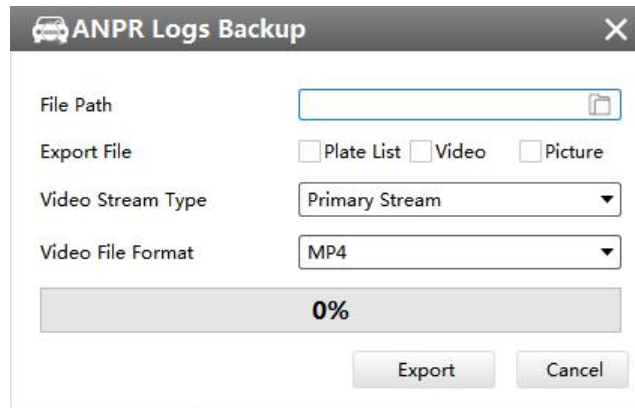
Figure 4-3-3 Backup

② Backup all.

**Step1:** Click backup all  button;

**Step2:** Choose a file path, and select the export file type, video stream type and video file format, then click export button.

When the progress bar reaches 100%, the backup is completed.



## 5. Tools

### 5.1 E-Map

In this part, you can add an electronic map and draw the different cameras to the map. The display of map graphics in the Map window and the size of the map can be controlled, and the map can be moved in the window to show the area you want to view. The E-Map page is as below:

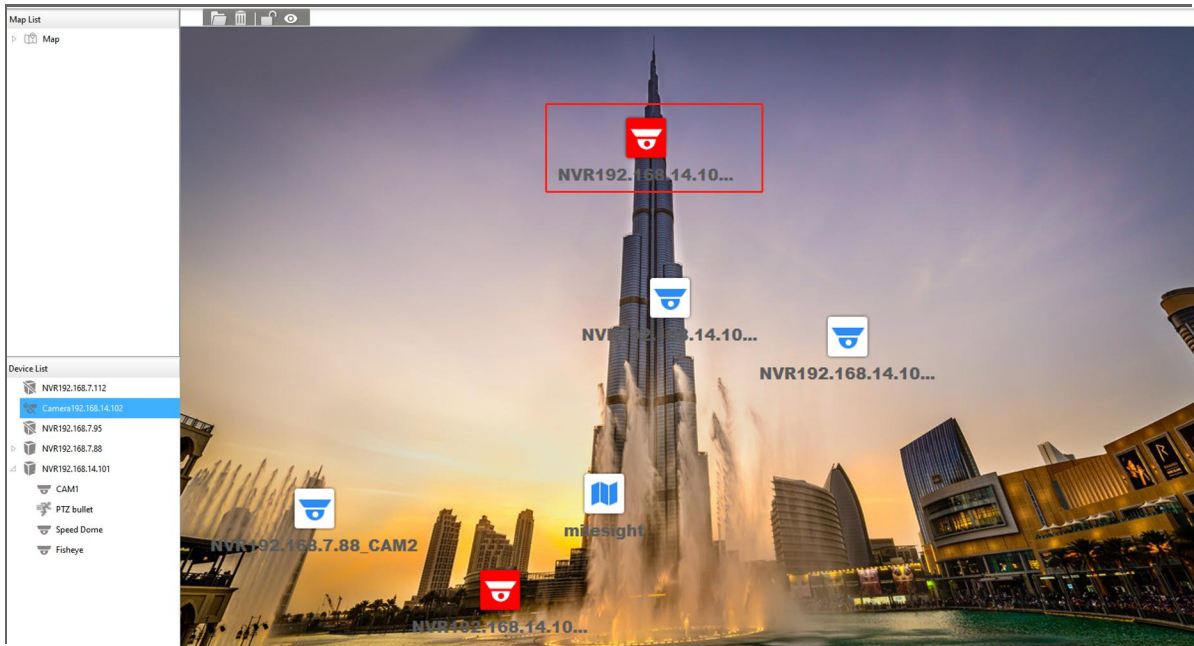





Figure 5-1-1 E-Map

**Step1:** Click the Add  button to add an electronic map

**Step2:** Drag the different cameras to the map

**Step3:** Use the zoom in / zoom out buttons  or with the mouse wheel to adjust the map size, click the Resize button  to restore the size of the map.

**Step4:** Left-click the hot spot, select the [Play] to play the Live View of the hot spot.

**Step5:** Left-click the hot spot, select the [Delete] or click the Hot Delete button 

to delete the hot spot;

**Step6:** Click Map Delete button  to delete the electronic map.

### Note

- The corresponding camera icon lights up and alarms when the event is triggered.
- Right click on the map in the Map List, it supports adding Sibling map and Child map to the current map.

## 5.2 Logs

The logs contain the information about the time and IP that has accessed the camera through web.

The Logs page is as below:

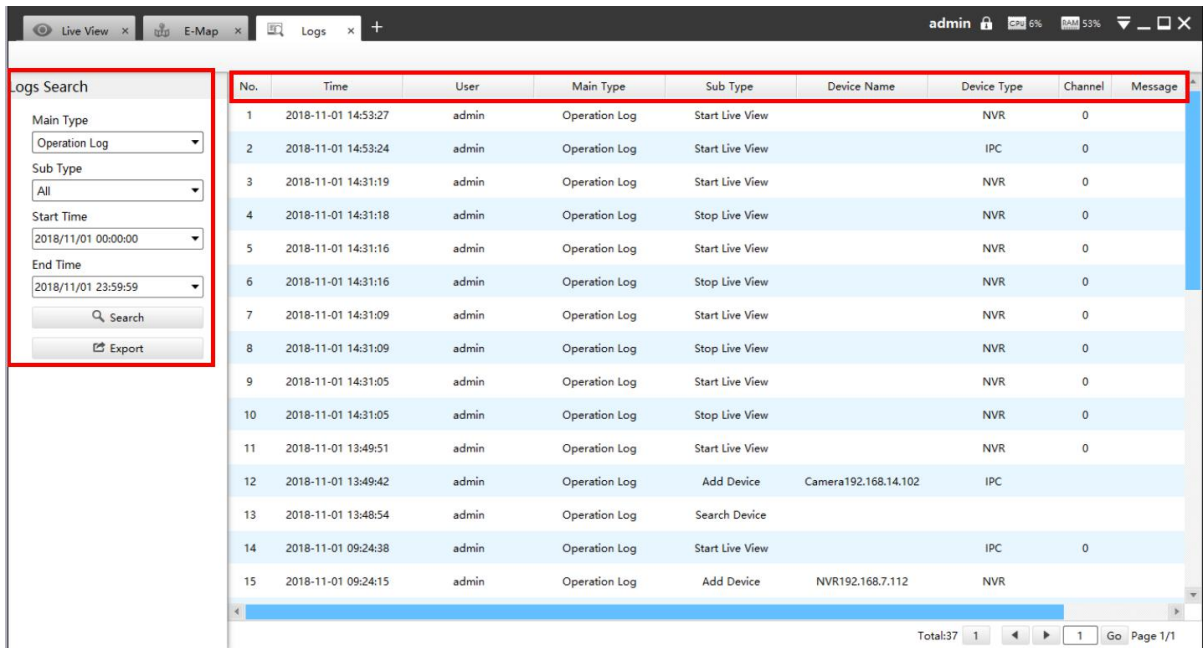


Figure 5-2-1 Logs

The meanings of the items can be referred to the table below:

Table 5-2-1 Log

Parameters	Function Introduction
<b>Main Type</b>	There are three main log types: <b>[All]</b> , <b>[System Log]</b> , <b>[Operation Log]</b>
<b>Sub Type</b>	On the premise of main type has been selected, select the sub type to narrow the range of logs
<b>Start Time</b>	The time log starts
<b>End Time</b>	The time log ends
	Click the button to search the matched logs
	Export the log file

You can click the bar to list the log by items such as Log ID, Time, User, Main Type, Sub Type, Device Name, Device Type, etc.

## 6. Service

Milesight Technology Co., Ltd provides customers with timely and comprehensive technical support services. End-users can contact your local dealer to obtain technical support. Distributors and resellers can contact directly with Milesight for technical support.

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